

METROPOLITAN TRANSPORTATION COMMISSION  
**PUBLIC PARTICIPATION PLAN**  
for the SAN FRANCISCO BAY AREA

**Approved: December 15, 2010**

**Appendix D**

**Public Participation Plan Outreach:  
Detail of Comments and Notes  
From 2007 Presentations, Focus Groups and Web Survey**



**METROPOLITAN  
TRANSPORTATION  
COMMISSION**

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## **Development of the Public Participation Plan**

MTC's Public Participation Plan was first adopted in September 2007, and updated in 2010. In drafting the 2007 Public Participation Plan, MTC staff consulted with a wide range of interested parties as required by the SAFETEA legislation. The comments and guidance resulting from the public outreach process undertaken as part of the 2007 Public Participation Plan remain relevant and continue to inform the principles and procedures contained in this updated 2010 Plan. This appendix includes details for some of the 2007 outreach efforts—including six focus groups with various stakeholders and a web survey asking questions about ways to improve public participation.

### **Detailed Focus Group, Presentation and Web Survey Comments**

Prior to development of the 2007 Public Participation Plan, staff sought input from members of MTC's three advisory committees, and solicited comments from the Bay Area Partnership's Technical Advisory Committee (staff from transportation and environmental protection agencies in the region) and MTC's Welfare to Work Working Group (social service agency representatives and transportation providers). In addition, staff met with clergy in the East Bay and South Bay on ways to engage the faith-based community.

In addition, MTC held focus groups from January 2007 through April 2007 to solicit comments and feedback on MTC's public participation practices. Sessions were organized as follows:

- Representatives from MTC's three advisory committees (Feb. 13, 2007)
- Peer Panel with public information officers from a range of local, state, regional and federal transportation and environmental protection agencies (Feb.14, 2007)
- Participants in the LIFETIME program, a support group for low-income single parents attending college (March 9, 2007)
- Leaders of bicycle and pedestrian groups (March 21, 2007)
- Amalgamated Transit Union Representatives (April 12, 2007)
- Private Transportation Providers (April 17, 2007)

The comments summarized below provide an overview of responses from focus groups to the specific questions we asked.

1. What would encourage you to attend a meeting or event to discuss Bay Area transportation issues?

Web survey respondents informed us that an interesting or relevant meeting topic had the greatest impact on meeting attendance. Other recommendations made by both focus group participants and Web survey respondents include consideration of the time and location of a meeting, the ability of meeting participants to impact MTC's decision-making process, and the use of community and media partnerships to promote a meeting. Participants in a low-income focus group recommended the use of childcare and food as a way to encourage attendance. Finally, our advisory committee members recommended that we educate the public about MTC as a way to create relevance and encourage the public's attendance at meetings and events.

2. What is the best way to notify you about a meeting?

Both Web survey respondents and focus group participants believed that e-mail was the best way to notify the public of a meeting. Notification by regular mail, display of posters or flyers in transit vehicles or stations and use of radio or broadcast public service announcements were mentioned as other successful ways to notify the public. Meeting organization and logistics also matter. Because people are so busy, it is advisable to promote a meeting multiple times using a variety of media. Last, we were reminded that Internet access isn't universal and encouraged to provide non-Internet alternatives for meeting promotion to ensure that everyone is included.

3. Which of the following methods would help you express your views at a meeting?

Responses to this question were consistent with the medium used: Web survey participants recommended a questionnaire or survey to express views, while focus group participants recommended facilitated discussion or small groups. Focus group participants noted that those uncomfortable providing public comment at a meeting might prefer to provide written comments instead. Our peers felt that the use of charts and graphs would assist with visualization of meeting material, and improve the quality of the input.

4. Other than a meeting, what other methods would you most likely use to express your views?

Once again, responses were medium specific: Web survey respondents preferred Web surveys to express views, while focus group participants preferred in-person methods, such as staffing a kiosk at a public event or use of a focus group. Both groups also recommended e-mail and regular mail comments as a method to express views. Last, we were reminded again that because Internet access isn't universal, we should ensure that non-Internet methods are always available.

5. How would you like to have detailed material presented to you?

Web survey respondents believed that providing information online for review in advance is the best way to explain detailed information to the public. The respondents also felt that the use of charts or

other visual aids, brochures, flyers or other printed material also are successful media for material presentation. The focus group participants reminded us to refrain from using acronyms during a meeting, and overwhelmingly recommended the use of understandable text combined with illustrative graphics. MTC also was strongly encouraged to use multiple media in order to make materials easier to understand.

6. MTC would like to keep you informed of how your comments have factored into its decisions. What is the best way to inform you of MTC's actions?

Both Web survey respondents and focus group participants felt that e-mail is the best way to notify the public about MTC's actions. Focus group participants encouraged the use of community groups, via the group's newsletters and Web sites, and the use of the media, both print and broadcast, to inform the public. The low-income focus group participants also encouraged the use of regular mail as an alternative to e-mail.

Below are the detailed notes from the 2007 focus groups and other presentations.

Public Participation Plan  
Notes from Advisor Brainstorming Sessions  
January/February 2007

MTC staff visited each of our three advisory committees in January 2007 in order to brainstorm ideas on how to best attract the public to participate in MTC's decision-making process. The notes below reflect the comments made at each of the three meetings; committee members made all comments unless otherwise noted.

Minority Citizens Advisory Committee

January 9, 2007

3:30 – 5 p.m.

Ideas:

- Internet; Web surveys; email blasts
- Determine if there is a connection with our outreach efforts and the transit rider survey now under way. The demographic data gleaned from the survey may help us focus MTC's outreach to transit riders
- Need more alternate language speakers to translate more collateral, provide information
- Offer refreshments at meetings
- Announcements on buses
- Hold separate community meetings by language
- Offer childcare at meeting
- Ads in alternate language newspapers
- Payment for volunteer efforts
- MTC should offer cell phones/computer access for advisors
- Suggests a focus group for welfare to work participants
- While MTC does a good job gathering information, they need to do a better job with what they do with the information (comment made by audience member)
- Explicit consideration of public input should be made (comment made by audience member)
- Commissioners need to provide reasoned responses, they need to weigh more heavily the input they receive from the public (comment made by audience member)

Advisory Council

January 10, 2007

12:30 – 2:30 p.m.

Ideas:

- Treasure Island Banner
- As a type of focus group, consider telling a certain group of people to watch a TV program (cable access) at a certain hour, then follow up with a phone call to ask questions, get comments on the issue/topic, etc.
- City/County meetings broadcast on cable access public television stations are well watched; consider use of public access stations
- Distribute Web surveys via other agencies/organizations listserves
- Provide text for use in scrolling text that runs on public access stations. This is a way to drive people to a Web site to take an online survey, or provide a phone number for people to call and take a phone survey
- Place ads in regional minority media, such as *India West* and *India Currents* newspapers. Also use of public service announcements on minority radio/TV stations is a good idea

- Ask certain organizations, e.g., AARP and the Council on Aging, to provide a link to MTC on their Web sites. This will help drive constituents to MTC's Web site
- Consider providing an inducement to people to participate. We could learn from the corporate marketing world and pay people to participate in a meeting or survey (time is not a trivial matter for low income families juggling multiple jobs)
- Provide food at meetings
- Advertise/get stories in the many "throw-away" free weekly and daily newspapers; they are well read. This is a medium that's regional and local, and free to use
- Many low-income residents are suspicious of government; need to use someone who is trusted by the communities. San Mateo County's Half Moon Bay/Pescadero area is mentioned as a low-income area, rural, with many transit dependent residents who may need to be contacted by another more trusted agency on behalf of MTC
- A lot of people, including professionals, don't know who MTC is, or what MTC does. He suggests more outreach to professional groups, such as Society of Engineers, East Bay Municipal Engineers, The American Public Works Association, Northern California Chapter, ITE and Home Builders Association
- Use transportation professionals to help get information to filter down to regular folks for their input
- Most transit agency advertising contracts require that a certain percentage of advertising on buses be reserved for public service messages. Contact CBS Viacom for placement of car cards or ads on the backs of buses. Also consider posters in the bus shelters. If you are trying to advertise a particular meeting, advertise in buses used on routes through the neighborhood you are targeting
- There are many non-profits trying to get exposure on radio/TV via public service announcements, he suggests that it might be easier to get paid news exposure rather than using PSAs. It is also difficult to get MTC's messages down to 8 seconds, which is the length of time that most segment sponsorships or PSA spots. Getting exposure on a local news program is best exposure
- An impression exists that government officials have already made up their minds on policies before meeting with the public. MTC has done a better job recently about this but should make sure that it keeps this in mind in the future
- Suggests that advisors could commit to sending an email to a list that an advisor belongs to; could work with staff on the wording of such messages
- Timing is a concern – at what point is the public brought in to allow the public to help shape ~~share~~ what is happening
- For low-income residents, taking time to attend a meeting can mean losing some work hours. Suggests community organizations be hired to interview low-income populations to get their input without residents having to attend an MTC meeting
- Suggests we hand out notices at toll plazas
- Notwithstanding room for improvement, MTC does a better job with outreach than do the transit operators or CMAs. Does MTC have any resources or ability to help local transportation agencies do a better ~~job~~ job with outreach to the public? Should we consider a grant program along these lines?
- People don't want to talk to the wind; MTC needs to listen to the public and let the public speak on what each member of the public has in mind, rather than force comments on pre-determined MTC decisions/topics (comment made by audience member)

#### Elderly and Disabled Advisory Committee

January 11, 2007

10:30 a.m. – 12:30 p.m.

#### Ideas:

- Marin meetings: We may consider holding our meetings at Whistlestop Wheels in San Rafael (they have a dining room and serve lunch to groups for a fee)

- Bridge groups, bingo groups, bowling clubs
- Very few people know who/what MTC is; we should educate the public in order to better attract the public to meetings
- Make it clear that this (the Public Participation Plan) is a living document that can be improved and upgraded as time goes on
- The transit-riding public is much broader than minority or elderly and disabled
- Suggest people be encouraged to phone in comments as another way of letting the public participate
- Reach out to college-age residents, or younger by contacting/distributing materials at colleges
- Reach out to a younger audience and ask them how they go about obtaining information. Consider new media, blogging. Social networking – these methods, technologies, require no postage
- Attend meetings at senior housing developments, mobile home parks. Distribute flyers at senior centers
- Advertise in senior or disabled publications, especially in non-profit newsletters.
- Suggests ads in local papers. Mentions Sonoma Seniors newsletter
- Seniors are available to attend meetings because they are retired, but for the general working public, need to provide childcare
- Need to provide transportation to and from meeting location
- Consider TV commercials or TV PSAs
- Utilize special elderly and disabled programming on cable TV stations (Jeff Clark/KQED)
- Utilize public access TV stations. Package Commission meetings or EDAC meetings for replay on public access TV stations
- Advertise in or get stories in free, throw-away newspapers
- People are motivated to attend a meeting when angry about something or fearful about something: MTC needs something that generates interest for people to attend a meeting
- Utilize ethnic media (mentions Richmond Post and Richmond Globe)
- Post announcements in public hospitals or clinics, where people have long waits and are desperate to read anything!
- Today use of the Web is important; it is available in lots of places (cafes, libraries)
- One of the best ways to get people to attend a meeting is to advertise that lunch or dinner will be served
- Going to churches is a good idea – set up meetings at a church hall; have meeting begin right after the church service is over; invite the general public, as well as church members. It is important to find a time that is convenient for the public. Target urban churches
- Make a booth that looks like a big call box and people could go in and make their comments
- Submit editorials and letters-to-the-editors to newspapers; surveys show that letters to the editor as well as the editorial section of newspapers are very well-read sections of the newspapers
- Consider using actors – an actor connected with [space] travel. Actors could be used to make it cool to use transit, i.e., find an actor that can take away negative social stigma attached to transit, especially among youth groups
- Use of an 800 phone number people can use to call in to the Commission, or to call the advisory committees
- Make sure MTC's phone number is in every phonebook in the region, not just in Oakland's phonebook
- Advisors could take MTC's PowerPoint presentations and make a presentation on behalf of MTC at additional places; get more questions, comments
- More education for the advisors would be good and help the members become better advisors. Advisors need to know terminology, structure of agency, specifics on certain issues
- Host an occasional field trip for advisors, to see a project or a service. Have outside groups make presentations to advisors. Suggests some funding to help presenters get to MTC advisory meetings
- Invite MTC executive director to attend EDAC meetings once in a while
- Ask to get a copy of the current public participation plan. Item to be mailed or emailed to all members



- Suggests that an existing advisor agree to “adopt” a new member, so that new member has someone to call for advice, to offer guidance

Partnership Technical Advisory Committee

February 26, 2007

1:30 – 3:30 p.m.

Idea:

- Cable TV is a good way to reach the public

Public Participation Plan  
Focus Group Meeting Notes  
*MTC Advisory Committees*  
February 13, 2007, 12 noon – 2 p.m.  
MTC's offices

Participants:

Herb Crowle, EDAC  
Frank Gallo, MCAC  
Marshall Loring, EDAC  
Dennis Trenten, EDAC

Margaret Okuzumi, Advisory Council  
Bob Planthold, Advisory Council  
Michael Rubiano, MCAC

Focus Group Discussion:

**Q #1 What would draw you to an event to discuss Bay Area transportation issues?**

- Topic is key; one that interests me.
- People are motivated to participate if it's in their interest to do so. The challenge is to describe the relevance of a meeting in a way that makes people feel it is in their best interest to get involved.
- Co-sponsorship by a familiar group is another way to draw more participants to a meeting.
- Childcare, food, flexible schedule (other than during the work day) are very important.
- Transit connections key. Evening meetings are nice, but transit is not always available at night.
- Don't forget the social aspects of meeting attendance. People are more likely to attend not only if a familiar group cosponsors the meeting, but if someone they know is planning to attend.
- Working people are more able to participate if meetings are scheduled during off hours.
- Translation services are key — including “simultaneous” translation that allows multiple participants to communicate with a translator during the meeting via headsets.
- “Take one” cards or “Bus drops” are other important ways to get the word out about meetings.
- MTC should work more on its “brand,” that way people would be more likely to engage.
- Free transit passes would motivate many to participate.

**Q #2 What is the best way to notify you about a meeting?**

- Don't overlook the news media. A well-placed story on radio or via newspaper is an effective way to attract people to a meeting. Display ads combined with “free” news coverage in some of the small ethnic newspapers are good ways to maximize meeting attendance.
- Small neighborhood newspapers are also widely read in their respective communities, and should not be overlooked as a way to help get the word out about MTC meetings.
- Display ads are not as effective as general news coverage in terms of attracting people to meetings.
- E-mail — in the form of multiple notices — along with postcards are helpful to increasing meeting attendance.
- Working with local groups — such as homeowners' associations, churches or community-based organizations — is a good way to reach active people, but it requires relationship building.

**Q #3 Which of the following tools would help you express your views at a meeting? (e.g., translated material, electronic voting, questionnaire, facilitated discussion, voting game)**

- All of the above, plus good visuals
- Questionnaires are not best for meetings

- Translation would be key for people who don't speak English or are hearing impaired
- Facilitated discussions are the best way to hear from many voices; a good facilitator will enable shy people to express their views
- Questionnaires work well when you are not under time pressure; they are a way for you to express your opinions in a detailed, specific way
- Voting games are helpful
- You need to customize which tools you will use based on the audience

Q #4 **Other than a meeting, what venue or forum would you most likely use to express your views?** (e.g., Web survey, mail survey, focus group, email comment, letter, online discussion, kiosk at a public gathering place, telephone comment line)

- Focus groups are a good way to get detailed comments
- Web surveys are limited in terms of the audience that is able to participate in them
- Web surveys are a good way to reach people who might not otherwise participate
- Paying someone to survey at specified locations (bus stops, e.g.) is good way to collect comments
- Telephone surveys are intrusive and annoying
- Telephone surveys are the best way to get a true picture of the views of the larger population

Q #5 **How would you like to have complex material presented to you?** (Information online for review in advance, video, live presentation, tabletop display, brochure, flyer or other printed material, map, chart or other visual aid, etc.)

- I like to see the same questions presented many different ways; this enables people to comment in the way that best suits them
- Seeing material online in advance is good, but it's often hard to find material on Web sites
- Tabletop displays are great
- I prefer video, as it allows me to see and hear
- It's important to provide "take aways" that allow people to review the material later
- Provide more interactive material on CDs in advance of the meetings or for review later — at the meeting itself, you need "hard copies" of material.

Q #6 **MTC would like to keep you informed of how your comments have factored into its decisions. What is the best way to inform you of those actions?** (e-mail and regular mail, audiocast of MTC meetings, *Transactions* newsletter, Web site)

- Use email with a Web site link
- Local newspapers are an excellent way to keep people informed
- I prefer regular mail
- Email and regular mail
- A bimonthly MTC newsletter is too infrequent
- MTC's Web site is still too cumbersome to navigate
- I like the fact that you are asking this question; this is a very important step to take
- The audiocast/audio archive feature on MTC's web site is really handy for people, and it allows them to easily keep abreast of current developments and get background information
- MTC's newsletter is a really useful tool to keep updated
- The archival information on MTC's Web site is very useful

Q #7 How can MTC further assist you as advisors? (All-day training/orientation on transportation topics, training for committee chairs and vice-chairs, more emphasis on committee work plans, etc.)

- All-day training would interest only a few, better to keep it to 2-3 hours at a time
- Better orientation and overview of key issues, more use of timelines with key milestones of when comments are needed, etc.
- More process charts and flow charts would be helpful
- More information on “other” advisory groups to MTC would be helpful (for example, the Partnership, and other groups, such as the regional bicycle advisory group)
- Better committee rosters, with photos and bio information
- Focusing on work plans, with use of performance benchmarks would be very useful
- Tie advisor work plans to MTC’s recently completed strategic plan; advisors saw the draft, but never got the final plan.
- Structure meeting agendas to the advisor work plans
- Getting the packet out early enough is critical
- Allow sufficient time on agendas for major items (30 or 45 minutes really isn’t enough time).
- Emailed packets would be helpful, though not everyone has a computer
- Introduce important topics at one meeting, then have a discussion at the next

Q #8 MTC directs much of its public participation resources toward developing the Bay Area’s long-range transportation plan, which MTC updates every four years. The policies in the plan also guide all future funding decisions, so MTC feels that this is the place where the public can have the most impact. Do you agree with this approach?

- I like this approach
- This emphasis might not always be effective; for example, the voter-approved bond revenue did not come out of MTC’s long-range plan
- Local entities are always pursuing their own agenda absent any regional review, so I don’t know that every jurisdiction truly believes that MTC’s plan is THE way.
- MTC needs to be prepared to get input on items (such as the infrastructure bond) that happen outside of the long-range planning process
- This focus might limit MTC’s ability to do more general outreach and involvement
- The regional transportation plan is pretty important, but it is confusing to the public to have such a long process
- MTC needs to be clear about the staging of such a complicated process

Q #9 To implement the long-range transportation plan, MTC also creates a shorter term document called the Transportation Improvement Program (TIP). MTC works closely with local public agencies on the TIP, and notifies the general public of the opportunity to comment via the MTC Web site, legal notices in newspapers and public hearings. Do you agree with this approach?

- It appears that by the time these projects come along in this process, it’s really too late to have much of an influence as an individual. So if you can’t impact or change a project, the public will be frustrated trying to participate at this point.
- The TIP process is an important process for those who have the knowledge base to participate
- You should encourage written comments and written feedback

Public Participation Plan  
*Peer Panel Review*  
February 15, 2007, 12 noon – 2 p.m.  
MTC's offices

Attendees:

Juven Alvarez, Caltrans	Ted Matley, Federal Transit Administration
Garth Hopkins, Caltrans	Joy Gibson, Santa Rosa City Bus
Beth Walukas, Alameda County CMA	Mike Furnary, Tri Delta Transit
Arielle Bourgart, Contra Costa Transportation Authority	Sarah Layton Wallace, TAM
Yvonne Morrow, WestCAT	Rosemary Booth, LAVTA
Kathleen Cha, ABAG	Fran Reid, LAVTA
Gail Collins, VTA	Jonah Weinstein, SamTrans/Caltrain
Nichele Ayers, AC Transit	Tess Lengyel, ACTIA
Elizabeth Richards, Solano Transportation Authority	

Focus Group Discussion:

Q #1 In your experience, which item below would most likely draw the public to a meeting or event?

- Electronic voting.
- Provide an incentive (payment) for low-income residents to attend.
- Focus groups.
- Web polls.
- Co-sponsor meetings with community organizations.
- Use existing meetings/forums.
- Topic needs to be relevant.
- Guerilla marketing/targeted marketing.
- Door-to-door flyers.
- 60-day advance notice for a meeting.
- Position people in malls, or in very local areas, and survey people.

Q #2 In your experience, what is the best way to notify the public about a meeting or event?

- Ads can have value if they are large and in a local media outlet; legal notices have little value.
- Targeted strategy.
- Buy ads in ethnic media.
- Use of chambers of commerce.
- Ask the public: use short survey asking questions such as 'what is best way to get info to you, etc.'
- Ask transit operators to help notify their riders: car cards in transit vehicles, seat drops on rail cars.
- People care about what they can relate to: give your message a human story/angle; that will get the attention of a lot more people.
- Editorial meetings.
- Use other agencies' Web sites to advertise your meeting/event
- Advertise your Web site address; use post cards to advertise URL.
- Target certain geographic areas (by sorting cards by zip code) and customize messages.
- Piggyback meeting before/after another meeting; give people two reasons to go to meeting location.
- All of the above, multiple times.

Q #3 In your experience, which of the following tools would best help the public express their views at a meeting?

- Use maps and charts for visualization.
- With a facilitated discussion, display comments/questions so all can see; this helps to generate energy within group. With facilitator, he/she can drill down on comments and get additional info.
- When you use voting at meeting, you limit options/choices; voting doesn't let people indicate what it is they do want. Make sure you encourage use of comment cards as well.
- Use display booths with experts stationed at them at beginning of meeting.
- Comment cards.

Q #4 Other than a meeting, what other venue or forum would your agency most likely use to express its views to the public?

- Kiosk in a public space, although actual experience with this is limited.
- Radio ads during morning commute, directing people to Web site.
- Public web site, with accompanying public comment section.
- Technology that builds communities and leverages content, like Neighborhood America.
- 511 prompt to allow people to comment.
- Use scientific polling in planning efforts.
- Comment card, with return postage.

Q #5 In your experience, which is the best way to communicate complex material to the public?

- Public participation via the Internet.
- I-pod casts.
- Web audiocasts.
- Make any issue personal, so that it has relevance.
- All of them, the more the better.

Q #6 In your experience, which is the best way to inform the public about how their comments have factored into your agency's decisions?

- Use postcard with information on where to see decisions on Web.
- Tell people at a meeting where they will be able to find the final document.
- Targeted response.
- How to show the public you used their comment is challenging; don't want people to think agency does not care.
- Use info from a meeting's sign-in sheets to continue communication/participation with people.
- Let them have commentary along the way.
- Tell people from outset what will happen with their comments.
- Be thoughtful in how you frame questions for public comment.
- Not all is open to review.

Q #7 Can you describe any potential new practices?

- Advertising through movie previews has been successful and is inexpensive and can be targeted.
- Contests co-sponsored with community groups, but have to go through agency Web site to enter contest.

- Get public to your Web site by whatever means, but then the writing and the design of the Web site has to draw the public to important issues/sections within your Web site.
- Write story/article for cable TV (or do research and make it easier for reporter to write a story).
- Free PSAs.
- Buy radio time for the year and trade out messages periodically.
- TV sponsorship and TV forum.
- Share press releases: One transit operator adds its own fact sheet (with local angle) to MTC's regional news release, and sends release to its local media outlets and business contacts.
- Consider using cable stations: suggests mid-Peninsula cable stations with news program "You Make the News" where agency literally can make its own news (station provides camera crew?).
- Use RSS feed to alert people when there has been a change in your Web site. (Although could be too much of an intrusion if folks are alerted to every little change/update on Web.)
- With electronic newsletter, put links right in masthead of e-newsletter.

Q #8 Describe a successful outreach or public participation campaign.

- "Get Caught Riding": Tri Delta Transit's guerilla marketing campaign that actually went out on buses and awarded bus riders prizes simply for riding the bus. The campaign was successful.
- Caltrain had unique promotion around love poems and singles event.
- It is important to engage other people to talk with us; we don't want to just talk to them. Can use community groups/advocate organizations to go out to public meetings with agency staff. Find a place on your agenda where regular folks who support your agency can speak in support of issue.
- A trusted individual can help promote idea/concept

Q #9 What is your experience using the Web for surveys and other outreach/public participation activities?

- Important to use Web, but important to know that large % of riders do not have access to Web.
- Automated, computer-generated translations are a necessary evil.
- Media may do their own translations.

Q #10 Can you assist MTC in notifying the public about specific events or surveys? If so, how?

- Use of agency newsletters or emails.
- Send emails to groups who can in turn email message to additional email lists.
- MTC should consider capacity building; it is a real challenge to explain what MTC does and MTC should cultivate a group of people who know MTC and can provide informed comments.
- Produce a nice quality "Take One" display for inside buses; transit operators probably would display it; a good way to get information about MTC or other issues out to transit riders.
- Some operators already have their own "Take One" display but could use help with different topics to present to their riders; would consider topics/issues with regional perspective from MTC.

Q #11 Any other suggestions?

- Use partners who have existing committees.
- Don't forget students at universities.
- Reach out to professional organizations: COMTO, WTS, ASCE, chambers, ethnic chambers.
- Media Partnerships:
  - Use key stories with individual human interest element
  - Use focused pieces/articles with board members
  - Use focused pieces/articles with advisory committee members

MTC Public Participation Plan  
Bicycle and Pedestrian Advocates Focus Group  
March 9, 2007, 12 noon – 2 p.m.  
MTC's Offices

Attendees:

Linda Young, 511 Contra Costa  
Jamie Perkins, East Bay Parks  
John Brazil, City of San Jose

Sabrina Merlo, Bay Area Bicycle Coalition  
Robert Raburn, East Bay Bicycle Coalition

Focus Group Discussion:

Q #1 What would draw you to a meeting or event to discuss Bay Area transportation issues?

- Include a community-based group in meeting planning or event sponsorship, which helps to legitimize event (e.g., East Bay Area Trails Council). Community leader or other well-known community member as a meeting host would be great.
- Email from community groups.
- Translation services – media in alternate language. Translation at meetings, or having meetings all in alternate languages. The bike and pedestrian community especially needs alternate language translation. Use native speakers for translation for accuracy and legitimacy of message.
- Use employers to attract people to an event, also use alternate languages.
- Interesting meeting topic.
- Take-aways and gifts – bicycle map, for example.
- Food
- Employer transportation fairs: stamps where attendees need to visit a certain number of stations or booths to gather information.

Q #2 What transportation-related meeting topic interests you most?

- Improving transit connections and reliability, expanding transit services.
- Pavement quality, especially bicycle trail maintenance.
- Safe Routes to Transit, Safe Routes to School.
- Closing the gap in bicycle network, ensuring that bicycle trails continue and don't abruptly stop.

Q #3 What is the best way to notify you about a meeting?

- Email
- Radio: using Clear Channel to place 30-second spots, especially Spanish language radio stations. Also traffic sponsorships. Radio is more affordable than expected.
- Movie theater advertising, other movie services, e.g., Fandango.
- Co-sponsor an event with community group, faith-based groups.
- Announcement in church newsletter, attended church service or event and make announcement.
- Guerilla marketing, targeted street marketing (e.g., Spare the Air Day).
- Outdoor campaign, Treasure Island Banner, bus shelter advertising (using public service rate), in-bus ads or car cards.
- Kiosks to provide information on an ongoing basis or for a one-time event, notices at kiosks in East Bay parks.
- Postcards for targeted marketing.
- NOT: newspaper ads, newsletter or MTC Web site



Q #4 Which of the following tools would help you express your views at a meeting?

- Facilitated discussions.
- Voting games as long as they aren't too complicated or group isn't too large. Use a graph or map.
- Electronic voting.
- Speaker/facilitator's style could impact comfort-level of group, e.g., have someone familiar/someone with a familiar style ask questions or lead discussion.
- Speaker cards, following up with facilitated discussions.
- Using both written and oral comments at an event.
- Have Web survey after a meeting to comment on a meeting topic. Use email to thank participants for attending meeting and prompt additional comments via a Web survey.

Q #5 Other than a meeting, what other venue or forum would you most likely use to express your views?

- Information booth/kiosk workers to go out into public to discuss a topic, e.g. hand-out written survey with pre-paid postage.
- VIP to go out into public to get input (e.g., Jerry Brown).
- Less labor-intensive Web option, like My Space.
- Blog, Web discussion threads, although may tend to get many of the same commenters
- Email listserv to get more complex information to a large number of people.
- Use rewards or gifts or drawing to entice people to participate in surveys or come to events.
- Web survey, using open-ended questions.
- Surveys in alternate languages.
- Focus groups that are co-sponsored by a community group.
- Transportation fairs and events.
- Phone comment line very time-consuming.

Q #6 MTC often has complex issues/topics it has to discuss with the public. How would you like to have complex material presented to you?

- Provide information online, including maps and charts.
- Downloadable presentations.
- Clear visuals are important.
- Good PowerPoint presentations using succinct, understandable text and clear maps and charts.
- Video.

Q #7 MTC would like to keep you informed of how your comments have factored into its decisions. What is the best way to inform you of those actions?

- Phone call, although some thought that this would be too time-consuming.
- Email response, even if a canned response, so someone knows an email comment has been received and system is working. Provide email link with ongoing information about process.
- Newsletters, e.g., *TransActions*.

Q #8 As bicycle and pedestrian advocates, what issues would you most like to provide input on?

- Project priorities, high-need projects.
- Plans and policies.
- Funding for both capital and maintenance.
- Coordination with other agencies to implement projects.

### **MTC Public Participation Plan**

Low-income via LIFETIME (Low-Income Families' Empowerment through Education)

Focus Group

Friday, March 9, 2007 at 1 p.m.

LIFETIME's offices in San Leandro

LIFETIME is an organization that assists parents (mostly mothers) on welfare in getting a college education.

#### Attendees:

Carmelita Baker

Peace Esonwune

Dawn Love

Eden Spatz-Bender

Tina Howerton

Karen Smith

Benyam

Neicsa Jackson

Junebug Strohlin

Kirsten Elam

#### Focus Group Discussion:

#### Q #1 What would draw you to a meeting or event to discuss Bay Area Transportation issues?

- Food.
- Transit pass.
- Childcare.
- Translation services.
- Meeting topic needs to be relevant to my neighborhood and community (local focus).
- Want to be involved in making changes in policy and helping to make policy (wants to be part of entire process – to see the policy through).
- For low-income individuals food and childcare are important.
- Want to know that their comments will be taken into consideration, what they say means something, and they want to see results.

#### Q #2 What transportation-related meeting topic interests you most?

- Expanding public transportation services (i.e., more routes, increased frequency of bus service; more buses).
- Ways to reduce crowds on buses (overcrowding creates a hostile and dangerous environment).
- Ways to monitor and regulate crowds on transit at certain times.
- Cleaner technology for buses.
- Ways to alleviate cancer-causing fumes.
- Small children need to be able to have a seat (or at least hold on).
- Driver sensitivity training (sensitivity to parents traveling with small children).
- Cars for parents with small children.
- Improve supervision of drivers' conduct in the field.
- Customer service.
- Improve schedule/timeliness of transit (reliability).
- Connectivity.
- Affordability and potential student pricing (college students do not have much money; also, do 5 year olds really need to pay fares?).
- TOD and creating quality and safe TOD environments.

Q #3 What is the best way to notify you about a meeting?

- Email notice.
- Phone call.
- Postcard.
- Ad on bus.
- Car Cards.
- Ad at bus stop.
- Announcement from community group or church.

Q #4 Do you communicate regularly by e-mail? If so, how often?

- Weekly.
- Every few days.
- Access only at school.
- Communication via e-mail or online information needs to be balanced – there are still households without Internet access (and the issue is the monthly Internet payment – not necessarily the lack of ownership of the computer itself).

Q #5 Which of the following tools would help you express your views at a meeting?

- Translated materials.
- Questionnaire.
- Facilitated discussion or exercise to write down opinion.

Q #6 Other than a meeting, what other venue or forum would you most likely use to express your views?

- Survey on the bus.
- Survey distributed when you buy a Fast Pass (and returned when you buy another pass).
- Mail survey (but make sure they are postage pre-paid).
- E-mail.
- Focus group.
- Web survey.
- Phone comment line (toll free).
- Surveys on specific transit agencies (like Muni).
- Pass out surveys to community groups to distribute to their participants.
- Kiosks/brochures in common places like Safeway or even on a college/school campus (there needs to be an incentive to get people to come to the booth – such as a raffle).
- Interactive meeting/presentation (the comment was related to using TV, but it could work for audio/Webcast as well).

Q #7 MTC often has complex issues/topics it has to discuss with the public. How would you like to have complex materials presented to you?

- Information online for review in advance.
- Video.
- Live presentation.
- Brochure, flyer or other printed material.

- Map, chart or other visual aid.
- Interested capacity building.
- Creative video exploring.
- Combination of styles above.

Q #8 MTC would like to keep you informed of how your comments have factored into its decisions. Which is the best way to inform you of those actions?

- Way you communicate to begin with.
- Community organizations.
- Regular mail.
- Audiocast of Commission meetings.
- Through low-income groups.

Q #9 Any other comments about MTC's public participation process?

- Cultural competency training for drivers.
- Safety on buses.
- Getting MTC's name out there – people need to know what MTC does.
- When MTC releases the draft Public Participation Plan, send people an e-mail.

MTC Public Participation Plan  
Welfare to Work Working Group  
March 23, 2007, 10:30 – 11 a.m.  
MTC's Offices

Attendees:

Kim Walton, SF MTA	John Murray, SF HAS	Lisa Hammon, WCCTAC
Paul Branson, Contra Costa County	Gail Jack, Solano County HSS	Pat Piras
Mary Buttaro, County of Marin	Tina Spencer, AC Transit	Bob Allen, Urban Habitat
Melissa Jones, City of Alameda	Lionel Vera, AC Transit	Dawn Love, LIFETIME
Paul Tatsuta, Outreach & Escort, Inc.		

Focus Group Discussion:

Q #1 What would draw W2W participants to a meeting or event to discuss Bay Area transportation issues?

- Materials in different formats, e.g., Braille, large print, recording, etc.
- Easily accessible location, close to public transit, easy parking.
- Interesting meeting topic, relevant meeting topic.
- Convenient meeting time.
- Meeting co-sponsored by a familiar community-based or other reliable group.
- Childcare.
- Food.
- Transit pass or other gift.
- Translation services.
- Accessible rest rooms.

Q #2 What is the best way to notify W2W participants about a meeting?

- Email.
- Notification by a community or other known group, e.g., social service agency.
- Notification through school.
- Advisory Committee members.
- Public access television.
- Ensure that message is understandable by non-experts.

Q #3 Which of the following tools would help W2W participants express their views at a meeting?

- Small group discussion.
- Take-away mail survey (postage paid).
- Maps.
- Translation at meeting, including ASL if needed.
- Focus groups.

Q #4 Other than a meeting, what other venue or forum would W2W participants most likely use to express their views?

- Don't assume that everyone has access to Internet, computer.
- Don't assume that everyone speaks English.
- Offer gift for mail or other surveys.
- Mail survey with pre-paid postage.
- Focus groups; brief mail surveys, also in alternate languages
- Use social service agency meeting times with the public to provide short written survey to clients.

MTC Public Participation Plan  
Labor Representatives  
Focus Group  
April 12, 2007  
12 noon – 1:30 p.m.  
MTC's Offices

Attendees:

Michael Penderfraht, ATU Local 1605  
Stephen Wong, ATU Local 265  
Loretta Springer, ATU Local 265  
Tom Fink, ATU Local 265  
Tony Withington, ATU International

Chuck Cook, ATU International  
Jesse Hunt, ATU Local 1555  
Dave C. Garcia, ATU Local 1605  
Yvonne M. Williams, ATU Local 192  
Shane Gusman, ATU Lobbyist

Focus Group Discussion:

Q #1 What would draw you to a meeting or event to discuss Bay Area transportation issues?

- Convenient location and time.
- Food sweetens pot, but isn't everything.
- Interesting meeting topic, one that's compelling to members (especially funding).
- Knowing that input is meaningful, early in process.
- Know agenda in advance, posted on Web site, sent by email.
- Seeing results of input in future keeps interested, ongoing communication, explain decisions.

Q #2 What transportation-related meeting topic interests you most?

- Figuring out alternative, stable sources of funding, other than sales tax.
- Expanding public transit.
- Increasing TODs.
- Emergency services, funding for staffing to improve security.
- Regional emergency plan, emergency preparedness and ensuring that the plan is communicated to all staff.

Q #3 What is the best way to notify you about a meeting?

- Email listserv.
- Community groups, announcement at meetings.
- Mail flyer.
- Phone call if necessary.
- Use many methods to ensure attendance.
- Car cards.

Q #4 Which of the following tools would help you express your views at a meeting?

- Facilitated discussion.

Q #5 Other than a meeting, what other venue or forum would you most likely use to express your views?

- Focus group.
- Blogs.
- Phone comment line.
- Non-meetings are limited; you must meet in-person to get nuance.

Q #6 MTC often has complex issues/topics it has to discuss with the public. How would you like to have complex material presented to you?

- All of the above (all options).
- “Draw me a picture.”
- Make all information truly understandable by public.

Q #7 MTC would like to keep you informed of how your comments have factored into its decisions. What is the best way to inform you of those actions?

- Email.
- Regular mail.
- Newsletter.

MTC Public Participation Plan  
Private Transportation Providers  
Focus Group  
April 17, 2007  
12 noon – 1:30 p.m.  
MTC's Offices

Attendees:

Hal Mellegard, Yellow Cab  
Cindy Ward, Desoto Cab  
John Salani, Bayporter

Dan Hines, National Cab  
Roger Hooson, SF Intl. Airport  
Matt Curwood, Super Shuttle

Focus Group Discussion:

Q #1 What would draw you to a meeting or event to discuss Bay Area transportation issues?

- Interesting meeting topic.
- What role do we play in transportation?

Q #2 What transportation-related meeting topic interests you most?

- Shuttles and carpool lane issues.
- Alternative fuel.
- Freeway regulations (type of vehicle on certain freeways).
- Loosening of certain regulations on the taxi industry (pricing especially).

Q #3 What is the best way to notify you about a meeting?

- Email with link to MTC's Web site.

Q #4 Which of the following tools would help you express your views at a meeting?

- Questionnaire.
- Discussion in small groups.

Q #5 Other than a meeting, what other venue or forum would you most likely use to express your views?

- Email comment.

Q #6 MTC often has complex issues/topics it has to discuss with the public. How would you like to have complex material presented to you?

- Information online for review in advance.
- Live presentation.
- Printed material.

Q #7 MTC would like to keep you informed of how your comments have factored into its decisions. What is the best way to inform you of those actions?

- Email.
- Transactions newsletter.



## **Development of the Public Participation Plan**

MTC's Public Participation Plan was first adopted in September 2007, and updated in 2010. In drafting the 2007 Public Participation Plan, MTC staff consulted with a wide range of interested parties as required by the SAFETEA legislation. The comments and guidance resulting from the public outreach process undertaken as part of the 2007 Public Participation Plan remain relevant and continue to inform the principles and procedures contained in this updated 2010 Plan. This appendix includes details for two of the 2007 outreach efforts—including six focus groups with various stakeholders and a web survey.

## **Detailed Web Survey Results**

Prior to development of the Public Participation Plan in 2007, staff conducted a Web survey asking questions about ways to improve public participation. The survey consisted of 18 questions and was available on the Web for 33 days. MTC e-mailed its entire contact database regarding the survey, and asked other groups – such as AC Transit, the Transportation and Land Use Coalition (TALC), the California Alliance for Jobs and Urban Habitat – to also notify their constituencies and partners. There were a total of 1,574 completed surveys and 216 partially completed surveys.

Below are the detailed results from the Web survey. In reviewing the open-ended comments, please disregard the number in front of each comment.

**1. Transportation is consistently one of the most important issues concerning Bay Area residents. Which transportation issues are you interested in? Choose up to three.**

<i><b>ISSUE</b></i>	<i><b>NUMBER</b></i>	<i><b>PERCENTAGE</b></i>
Expanding public transit services	1,108	70%
Improving transit connections and reliability	1,001	64%
Reducing congestion on roadways	804	51%
Improving pavement quality and eliminating potholes	531	34%
Addressing transportation's impact on the environment	503	32%
Increasing the number of transit-oriented developments	417	27%
Other (If you need more space, use last question.)	258	16%

**2. MTC has meetings or events to introduce transportation-related topics to the public, or to ask input from the public on specific transportation issues. What would encourage you to attend a meeting or event to discuss Bay Area transportation issues? Please rate each item below from 1 (extremely likely) to 4 (extremely unlikely)**

<i><b>Response</b></i>	<i><b>Extremely Likely</b></i>		<i><b>Likely</b></i>		<i><b>Unlikely</b></i>		<i><b>Extremely Unlikely</b></i>	
	<i><b>Number</b></i>	<i><b>%</b></i>	<i><b>Number</b></i>	<i><b>%</b></i>	<i><b>Number</b></i>	<i><b>%</b></i>	<i><b>Number</b></i>	<i><b>%</b></i>
Interesting meeting topic	371	25%	771	52%	247	17%	83	6%
Meeting topic that affects me directly	723	49%	617	42%	89	6%	46	3%
Meeting co-sponsored by a familiar community-based group	116	8%	505	35%	603	41%	232	16%
Meeting provisions (e.g., childcare, food, etc.)	106	7%	272	19%	614	42%	461	32%
Transit pass or other gift	293	20%	429	29%	438	30%	302	21%
Translation services provided	54	4%	126	9%	412	29%	838	59%

<b>3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?</b>	
<i><b>Comment</b></i>	<i><b>Response Category</b></i>
253 Because it affects my work.	Career-related
540 Professional advancement	Career-related
584 As part of my job. (I attend a lot of meetings, so I am not inclined to go to those that are not if huge importance.	Career-related
585 Professional interest	Career-related
610 As a public sector employee, I would attend if it related to my work, but not for personal reasons. I don't have enough time.	Career-related
718 Networking	Career-related
911 To network with others	Career-related
154 Because I work for a transit agency.	Career-related
351 Impact to my organization	Career-related
41 Use knowledge with my work associates and relationship with my work and clients.	Career-related
12 Networking with other professionals	Career-related
26 Related to my job	Career-related
27 Project development for consultant	Career-related
37 Subject is related to my job.	Career-related
188 A clear agenda that outlines the proposals begin discussed along with the benefits, pitfalls, and financial plan.	Clear agenda
495 Tight agenda, released ahead of time.	Clear agenda
31 To understand what is important to other people in my community and region.	Community concerns
205 Possible benefit that directly effects or involves our area.	Community concerns
220 I care about quality of life in the Bay Area.	Community concerns
225 To understand how changes may affect the community.	Community concerns
245 Prioritize community concerns	Community concerns
249 If it impacted my community, neighborhood directly.	Community concerns
251 My general interest in improving the quality of life in the Bay Area.	Community concerns
269 If the issue at hand affects me directly; i.e., it's in my neighborhood	Community concerns
277 Improvements to my community in addition to impacts that directly affect my daily life activities.	Community concerns
520 Because it affects my community.	Community concerns
708 To educate other in my local community. And to promote public transportation culture,	Community concerns
788 If it affects my neighborhood directly.	Community concerns
798 If they related directly to my area	Community concerns
42 To hear local viewpoints	Community concerns
44 I feel there is an opportunity for community ideas to be incorporated into the RTP.	Community concerns
44 1. Part of the city I'm concerned about. 2. Specific transportation problem.	Community concerns
49 Learn what other community members think.	Community concerns
23 Keep my city informed and improve transit options	Community concerns
24 I would like to contribute or listen in to the most important thing for our area.	Community concerns
383 I prefer e-mail updates and an option to send opinions that way as well.	Email preferred
388 I would prefer to limit my input to e-mail.	Email preferred
19 Potential availability of funding for transportation projects.	Funding
38 To discuss funding programs and prepare strategies for future infrastructure maintenance needs aka funding in future with alternately fueled vehicles not gasoline.	Funding
42 Fundings available, future planning.	Funding
60 Provide advise on how funds should be distributed.	Funding
76 To provide suggestions on ways to increase public transportation in the area and on how to use funding to impact as many commuters as possible.	Funding
79 Evaluate use of funds	Funding
96 Because squeaky wheels get funding....	Funding
101 Gain information to assist the agency I work for in competing for funding.	Funding
110 To spend transportation dollars on more effectively. There are alternatives to BART extensions like E-BART & commuter rail.	Funding
164 Discussion of cost effective transport	Funding
171 See where the money is being spent. Keep the activists in line	Funding

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
186 A move to bring down the cost of BART.....enough already! \$9.00+ round trip from Fremont to downtown SF? And this is called mass transit?	Funding
195 Streamlining the process you are required to go thru. Too much process, waste of time and money.	Funding
221 Future planning involving communities. More money directed to minority and low income communities.	Funding
230 To share my concerns with the way projects are funded or to assist in the development of transportation priorities	Funding
232 To energize the region's political structure to allocate funds or to initiate legislation to improve our quality of life through transportation improvements.	Funding
239 Learn about potential incentives they may be linked to performance in any one of the areas.	Funding
246 Discussion of funding priorities and projects	Funding
329 Distributing information on how projects will be funded, and the length of time it will take for improvements to be completed.	Funding
350 Cost of transit	Funding
358 To find out how public transit is going to increase.	Funding
360 If I thought my attendance/input could directly support transit funding or development.	Funding
362 Networking with potential developers of TOD, learning about new funding opportunities for TOD projects, learning about what other cities are doing to create/implement TOD development in their communities.	Funding
368 Lower bus fares	Funding
420 To find out where taxpayer dollars are going and how effectively they are being spent. I want to see these decision makers in person. The toll booth fiasco (construction then demolition before they were even used) at the Benicia Bridge is ridiculous and infuriating!	Funding
432 Integrating payment systems to make transit more convenient (translink and ez rider, which I have, would be better as one system, for example)	Funding
529 Pricing	Funding
566 Cheaper BART and AC Transit prices for community college students & UC Berkeley workers, cheaper monthly bus passes for adults (\$70/month is above most people's means!!)	Funding
581 To make sure that the funding is directed to where it is suppose to go, toward the roads and transportation system.	Funding
586 Expenditure of public transit when it is not particularly trustworthy.	Funding
592 Economic concerns	Funding
605 Lower cost products	Funding
606 Any discussion on funding opportunities for projects.	Funding
624 Hear about regional plans for transit use and funding.	Funding
626 To help ensure that transit does not swallow a disproportionate share of available money. Most trips are taken in cars, and the bulk of the transportation money ought to be spent on local streets and roads, and highway interchange improvements.	Funding
645 If services were being cut, if fares increased disproportionately, if a single pass for all modes of public transit was available, etc.	Funding
721 Financial impact	Funding
781 To voice my concerns about what I consider to be expensive, mis-directed efforts at improving the transportation infrastructure.	Funding
786 To let the idiots, who are in charge of the funding, to know how wrong they are in their placing of funds.	Funding
787 To find out where all the money is actually going.	Funding
796 To discuss a significant increase in gasoline tax.	Funding
802 Take money from gas and other auto related taxes and use for roads	Funding
809 To request a hike in the gas tax!	Funding
818 To lower or control the cost of transportation.	Funding
820 To be able to speak up about overwhelming tax increases to pay for some of the more exotic plans for transportation	Funding
828 Gas tax to finance roads	Funding
831 Statewide gas tax increase	Funding
844 Providing a good program with concrete ideas and a already approved budget to implement them	Funding
880 to help determine how to spend a huge stream of new gasoline tax revenues on fast, cost-effective rail and bus transit.	Funding
888 To say NO to anyone who wants raise any kind of new taxes for highways.	Funding
917 To end the senseless subsidies to SOVs.	Funding
920 If I thought my attendance would reduce the expenditures on highway expansions and on grandiose but	Funding

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
overly costly and ineffective transit investments.	
930 To have input on how transportation dollars are spent	Funding
136 I would like to learn how final decisions regarding which projects are approved and which are delayed are made. Watching the in fighting accompanying the recent decisions leads me to believe that final decisions are based more on political pressure than on measured needs. If MTC can design a program to rate the condition of pavements, why not a numerical system to quantify priorities? It really frosts me to see the political pols, with zero expertise in Transportation, be given so much decision-making power. A prime example: The cost in time and money caused by the delays brought about by the interference in I-80 rebuild by Messrs. Jerry and Willie Brown. Disgusting!	Funding
199 Constraints on project implementations	Funding
234 Because the impact is widespread and increasing costs w/ little to no results is getting real old.	Funding
377 Too many public transit decisions seem to be influenced more by budget than by concerns of how those changes will impact the needs of the actual transit user. It seems like there is nobody making long or short term planning decisions actually depending on public transit for their own personal mobility.	Funding
792 I really wouldn't. Unless there's more revenue/increased budget, it's all talk.	Funding
202 Transportation is a large concern that impacts the economy and growth of the Bay Area. Transportation should move forward intelligently with, in part, a focus on the current and future increasing cost of fuel.	Funding
5 If our community was getting left out of funding opportunities.	Funding
36 If there is a direct linkage to funding for transportation or other monetary incentive to FIX the problems.	Funding
9 To see that highway funds are spent on highways not thrown away on so called transit systems like Bart or ac transit.Two systems that are no use to almost everyone. Fix the roads and make transit riders pay there own way.	Funding
17 To keep the MTC from spending \$12 million extra on the CalPark Tunnel for rail engineering that it will never use	Funding
34 To address inequities in the distribution of transportation funding.	Funding
47 Provide input on funding allocations and how local transportation dollars should be spent	Funding
19 Information on plans and progress	General interest
8 I am interested with all transportation issues.	General interest
16 Simply to learn more about the topic being discussed.	General interest
30 Find out what's happening	General interest
57 To hear what concerns other people	General interest
278 An interest in the issue - affected by the issue.	General interest
294 To educate my self on the issue being discussed.	General interest
342 Find out how to help reach solutions	General interest
372 Something i need to know about	General interest
454 To listen! To learn!	General interest
524 For future information	General interest
537 Someone else may be having the same issues that I have. It would be good hear other points of view about issues, and how to solve them.	General interest
557 Just to stay informed	General interest
558 Address issues that may not be on the agenda.	General interest
565 To make sure that the right decisions are made	General interest
616 I would like to be a part of what is going on and to learn.	General interest
631 So that we may try to achieve the best transportation in the bay area.	General interest
688 To understand the topic better by interacting with speakers; to find out how developed are some transportation topics-goals.	General interest
691 My issues are covered.	General interest
716 Just to see what's going on.	General interest
724 Solutions	General interest
731 To hear what others are saying about transportation issues.	General interest
732 Because I am genuinely interested. I just do not currently know about said meetings.	General interest
810 Re answers to #2--public participation can only realistically occur if some of those services are provided to those who need them. re this question #3--we have to start thinking like a region in order to act regionally. this is part of that process.	General interest
811 TO BE INFORMED	General interest
829 Because I am interested in transportation	General interest
832 To stay current in what's going on	General interest
840 Find out latest info, give me input	General interest

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
874 I like the idea of discussing transportation issues with others, both to encourage good allocation of government resources and to gather enthusiasm for good ideas that can be promoted by individuals, organizations, and government.	General interest
875 It's good for me, good for the environment, and a public duty.	General interest
902 To talk to the board members and staff in a more relaxed environment. Would like to see them in each community. This should be on going, not just one shot. Three minutes at a board meeting and/ or a letter to the board just does not work. There should be regular meetings with each member in their district.	General interest
915 Transportation in the Bay Area is very important to me. Having no car, transportation is all i got. I am glad that i can go from Point A to Point B at the time I need to be	General interest
29 To get to know more about the specific issue	General interest
33 I'm very interested in transport issues, just unlikely to attend a meeting. Nothing personal I assure you!	General interest
39 Transit is a very important issue to me and the groups to which I belong, such as the League or Women Voters. Meetings are seldom held in East County and seldom at a time I can attend (I work from 8:30 a.m.to 5:00 p.m.) I think transit is the key to unclogging roads and improving the quality of life for everyone.	General interest
693 Because i care...	General interest
5 To work on solutions	General interest
43 Respected Speakers	Good speakers
51 If an interesting speaker were on the meeting's agenda.	Good speakers
93 Choose speakers who are expert on the next phases of transportation, ie, beyond cars.	Good speakers
187 Have famous and well known speakers conducting the meetings.	Good speakers
317 A speaker from the Reason Foundation or American Dream Coalition	Good speakers
597 Engaging speaker.	Good speakers
733 Interesting speaker	Good speakers
749 Interesting speaker or expert	Good speakers
892 If there were a presenter who was well known in the industry or had unique insights.	Good speakers
914 A panel of top executives from different transportation agencies.	Good speakers
526 I use public transportation. If it directly affects me, I'd be interested.	Input matters
531 I'm primarily motivated by whether the issues to be addressed at the meeting affect me directly (e.g. bus routes I travel).	Input matters
615 Would only attend if the issue or issues are directly of importance to me or my family.	Input matters
639 If the subject was pertinent to me and the meeting was able to fit into my hectic schedule	Input matters
662 To make a difference with issues that directly effect me and my community.	Input matters
685 Relativity	Input matters
869 Sorry to sound selfish, but it would probably have to be an issue with a very major impact to my family, whether positive or negative.	Input matters
895 Primarily because it would impact me. The issue is - I never know about these meetings / they aren't well publicized.	Input matters
6 If there is an issue that denotes urgency, like the possibility of cutting off some transportation line, issues related to environmental pollution. Making me feel that my participation is important.	Input matters
7 To participate in public decision making	Input matters
18 To influence change to reduce pollution from autos and trucks.	Input matters
21 If it helps get something, tangible done!	Input matters
24 If the information that was to be presented, was actually something that could actually have a chance to be accomplished.	Input matters
33 To learn more about regional issues and how my city could participate in the decision process	Input matters
36 Direct impact to neighborhood i live or work.	Input matters
39 Some assurance that input from me has an impact. Many times, meetings give the impression that they are held in service of some public participation requirement rather than a sincere desire to learn something. Specific discussion about how input is used and included in subsequent decision making would be reassuring.	Input matters
44 If I thought MTC would really take public comment into account when making decisions	Input matters
50 If I felt the event would help improve transportation in the near term, as opposed to a 30-year plan.	Input matters
53 Offer insight on overlooked topic or alternative	Input matters
54 To let the MTC know that African Americans are interested in public issues/concerns and to have them hear and learn from our experiences.	Input matters
64 To feel I give meaningful input that's heard by transportation planners	Input matters
65 If it were clear that my participation would make a difference	Input matters
73 To feel like my attendance had an effect and to become more informed	Input matters

<b>3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?</b>	
83 If I felt it was possible that thoughtful public input would be considered in decision-making. This is a pretty tall order.	Input matters
87 To make sure the needs of the public are being met properly	Input matters
91 To make sure the public opinion is being properly represented	Input matters
94 To register my opinion.	Input matters
95 If the subject matter was something that would have a considerable, serious and long reaching positive impact on transportation issues, instead of shortsighted, bandaids approaches.	Input matters
107 IF IT WAS A MEETING THAT SOMETHING WAS REALLY ACOMPLISHED NOT THE SAME OLD PEOPLE SAYING THE SAME OLD THINGS	Input matters
109 If I thought my presence/input/ideas would be seriously listened to. My time is very limited and I hate to waste time at endless meetings.	Input matters
112 If I felt it had any impact	Input matters
113 To influence decision makers	Input matters
114 To address govt officials	Input matters
116 I thought I could genuinely effect the outcome.	Input matters
118 To learn or give input on new, innovative things MTC is doing or exploring. That is things that are a radical departure from the current way of transportation (car-dominated) and development (suburban sprawl) that characterized the bay area. While there are isolated examples of change, they are too isolated and are not really "policy" or standard practice in terms of how development and transportation is working in the bay area.	Input matters
127 Where I was heard, listen to, and treated like I was a citizen and not just asked questions because the panel needed to do so when the policy was all ready decided ahead of time.	Input matters
129 If I believed MTC would take public input into account more instead of disregarding it	Input matters
135 If I felt could have a vote or "true voice" in the process and felt that it was sincere and not just "pc" on the part of MTC.	Input matters
139 To have an impact on decisions	Input matters
142 To provide my own input into the process.	Input matters
143 To be informed re: developments being proposed and to have input into personal issues/concerns re: their impact on my community and the environment	Input matters
145 Real opportunity to influence policy making.	Input matters
150 An outside chance that someone might actually listen to and reflect upon my suggestions	Input matters
155 Express ideas and /or responses to ideas.	Input matters
159 If I thought there was an opportunity to hear from and speak to agency planners, to make a real difference in transit services.	Input matters
163 I want to make my opinions and ideas known.	Input matters
169 Help shape future policy & response programs	Input matters
177 Active participation and letting decision makers know my concern is important.	Input matters
178 If I had a feeling that I could have a real impact	Input matters
183 They seem like a farce. It feels like public has absolutely no impact on decisions. In fact, it seems like decisions are already taken before the public meetings.	Input matters
194 Confidence that process was meaningful and decision processes transparent	Input matters
197 If it was clear that it would lead to action, not just process.	Input matters
207 If I thought that meeting attendance would actually help be heard rather than politics as usual.	Input matters
208 To present an alternative view to the politically assigned or generated projects that waste money.	Input matters
209 To feel my opinion will be really considered	Input matters
216 To make certain that all intrest are reflected and considered in process	Input matters
223 If I felt like my concerns would be addressed.	Input matters
237 In hopes of improving services that I use every day	Input matters
240 The possibility of genuine action as a follow up to the meeting.	Input matters
241 Voice my opinion to put in additional public transit	Input matters
242 If action in meeting could be timely applied to the issue in community	Input matters
252 TO FIND ANSWERS TO COMPLEX PROBLEMS AND WORK ON SOLUTIONS. SELL CONCEPT OF CAR POOLING AND IMPROVE ACCESS TO AND FREQUENCY OF PUBLIC TRANSIT.	Input matters
259 To spend my time at a meeting, I would want to know that the input would have some impact on decisions made by MTC.	Input matters
270 Assurance that input/good ideas would be considered and implemented	Input matters
272 If there was something specific that could be accomplished by my attending, not just info sharing.	Input matters
282 Results. If I make a suggestion, I would like to know that it is being seriously considered---even if rejected in	Input matters



3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
the final analysis.	
283 Clear sense of outcome and that action will be taken	Input matters
285 Honest consideration by MTC of real alternatives like the TRANSDEF Smart Growth Alternative; education of public about pricing; research on market demand for non-car-based land use and mobility systems; recognition that highway capacity does not help congestion and causes GHGs, energy depletion, pollution. This little box is cramping my style.	Input matters
287 If i felt I had something to contribute and if it fit within my current job...	Input matters
292 Participation	Input matters
302 Confidence that public input will genuinely shape decisions; is not just for show.	Input matters
304 I would want to inform the public about the transportation needs of people who are blind, like me.	Input matters
306 To let officials know that transportation is more than cars and freeways. Land use and priorities need to change.	Input matters
312 To encourage agencies to do better at coordinating services between bus, BART, train	Input matters
314 I would like to attend to give my input but also to hear the input of others then compare our needs and see how that translates to the actions taken.	Input matters
315 To express my opinion of transit priorities and know they will be logged for future planners to review and consider.	Input matters
320 If my participation could have an impact on the decision making. If it's just to hear bureaucratic rationalization and blather, not interested. If it's potentially influential to have citizen participation, then interested. In short, I'd like to be involved earlier in the decision making process.	Input matters
334 Add input on important matters	Input matters
337 Some level of certainty that items brought up will receive careful consideration.	Input matters
338 I would like to have a public comment period to tell my story in front of the audience.	Input matters
341 Possibility that policy makers may give input consideration	Input matters
344 If I knew that my input carried weight and that I could be informed of the consequences of the meeting.	Input matters
349 I would be more likely to attend if I knew that my voice would be heard and responded to.	Input matters
353 Action oriented agenda where it is clear that public input is valued	Input matters
356 Likelihood of participation having a concrete, beneficial effect on outcomes of the process	Input matters
359 If I felt something tangible would be developed as a result.	Input matters
376 To voice problems with the current system.	Input matters
378 Promote the views and observations by people who actually use the system (as compared to those that administer the system)	Input matters
380 If I had specific input and knew someone was really listening that could do something.	Input matters
394 To get updates about future developments, or to be able to speak and be heard about my own concerns.	Input matters
404 Meeting with directors and top managers where our input actually gets to someone with decision-making authority.	Input matters
407 To give my perspective on how the service is run: the level of training and competence of the drivers, the comfort and cleanliness of the buses, the placement of bus stops, etc.	Input matters
413 To speak up on behalf of public transit riders.	Input matters
427 To feel as if I had an actual voice in the process and was not being patronized or ignored.	Input matters
431 To lend or voice support to the issues that interest me. BTW, I moved here from Detroit (no reliable public transport) less than 2 years ago, and I was delighted to not have to bring a car out here with me! But I think many people don't use public transit, especially at night, because the wait times are too inconvenient. I see a lot more people using the busses and BART during the day (i.e., commuting to/from work).	Input matters
434 If i knew it would make a difference.	Input matters
439 To bring up the following issues: 1. Bus drivers on cell phones while driving; 2. Bus drivers who are unmindful of passengers getting to their seats safely before taking off; 3. Curbing cell phone use by passengers; 4. Curbing rowdiness of some young passengers.	Input matters
456 If I thought the issue wasn't already decided. MTC shops for a consultant that tells you what staff wants.	Input matters
475 If it seemed like the meeting answers would actually have an impact, or was for a reason other than evaluating the most profitable approaches and only implementing those.	Input matters
476 To have input on public policy.	Input matters
477 To give, and receive feedback on issues that are important to me as well as others.	Input matters
481 Mostly to have input on issues that directly affect my ability to get to and from places	Input matters
493 I'd want to know that my participation would actually impact the meeting, my contribution would be valued and results would address why or why not individual comments/suggestions were included.	Input matters
494 To see the quality of input into any major changes in the Bay Area's transportation services (i.e., is the	Input matters



3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
commission or group the usual suspects of hand picked political cronies who don't even use public transportation and/or is there input from everyday people who rely on/support public transportation).	
497 If I felt my attendance could have any impact on policy.	Input matters
503 Indication that my attendance would make a difference - a policy or operational or decision-making difference.	Input matters
512 Provide input on important issue and/or help shape what happens.	Input matters
517 To make sure transit & transportation issues are adequately (and fairly) presented and discussed.	Input matters
518 To express my displeasure on the ever increasing rate hikes along with the reduction in services and the ridiculous amount of wait times for buses, especially during commute hours.	Input matters
521 To let the head of the transportation departments know how the real truth ( they should give up their vehicles for a week and take public transportation) wear my shoes and see what its like...	Input matters
523 If it could make a difference, instead of just being another meeting...eg if it could change the quality of the Transbay Terminal in my lifetime.	Input matters
534 If I thought that my input would be heard by commissioners and staff with decision making power.	Input matters
542 To see something actually accomplished rather than people just patting each other on the back.	Input matters
548 To have an opportunity to express my opinions	Input matters
549 If I felt that my perspective would be taken into serious consideration by policymakers.	Input matters
550 If my issues would be heard and taken seriously. 3 minutes or 1 minute to talk cannot be taken too seriously, but it's often all the public is allotted.	Input matters
551 If I thought that MTC would really hear and respond to input; not so sure; MTC has cut public transportation (especially bus service) so much and it seems to be going in the same direction	Input matters
556 Have suggestions to improve service and how to make it more participant friendly	Input matters
567 To provide input.	Input matters
571 Express my voice	Input matters
575 It is important to have a say in what affects us... my main issue is being able to get to meetings and have them at times I am available	Input matters
580 High probability of results from the meeting. Allowing the public to have reasonable input.	Input matters
591 To have a voice in public transportation because I am a part of that at least 6 days a week. with at least 2-3 hours spent daily on public transit	Input matters
598 If I feel that I have the power to affect the outcome of a decision-making process	Input matters
604 If i could add to discussion	Input matters
614 To see if these meetings have any impact! Because I am doubtful of the impact of these meetings!	Input matters
617 It would be more likely if I felt my participation would precipitate improvement.	Input matters
618 If I thought my input really mattered	Input matters
622 Something that would show that it made a difference.	Input matters
641 To have input on important Bay Area transportation issues	Input matters
649 If there is an opportunity for feedback to have an actual impact	Input matters
650 Just the chance to have my opinions heard.	Input matters
667 If there were results from these meetings.	Input matters
669 If I attend that my opinion or others opinion matters.	Input matters
672 That public opinion is really taken into consideration	Input matters
679 Because the needs of people who ride public transit must be considered as well as the needs of the transit agencies and the area as a whole.	Input matters
681 The meeting has a clear purpose and my attendance will make a difference in the near future. The timeframe for transit projects is often very long and it's not clear if my input will help achieve anything in the near future. I would like to know where the decisions being made fit into the scheme of decision making that will occur in the short term.	Input matters
690 * If important decisions are being made; * If I think my attendance/opinion will make a difference	Input matters
692 To express my concern on my direct relation to transportation issues. To address issues specific to my neighborhood, such as new parking regulations or street sweeping policies.	Input matters
694 To voice opinions on current service and equipment	Input matters
701 Discussion allowing public input	Input matters
709 If there were indications my attendance could help support a specific change	Input matters
710 To make sure my voice is heard and makes a difference on transportation issues.	Input matters
711 To impact policies that will benefit underrepresented communities	Input matters
715 To express my opinion	Input matters
725 To give input - sometimes ideas/plans seem to come from a few people and don't always capture the needs of	Input matters

### 3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?

the end user	
726 As a forum to help inform policy-makers and elected officials about larger, regional needs and how they can help address these needs through actions within their own communities.	Input matters
727 Hopefully the staff will listen.	Input matters
736 Listen and possibly provide input	Input matters
739 To make sure decision makers know how folks who actually use public transit feel.	Input matters
740 To address deficiencies in the current options and to obtain direct feedback from transit leaders.	Input matters
755 To be involved and help shape what we do as a community.	Input matters
763 To share information, and to speak with other s about common concerns.	Input matters
769 I would attend if I knew it would make some kind of a difference. It doesn't currently seem that an individual voice carries much weight with Bay Area transportation agencies.	Input matters
770 I'd be more likely to attend if I knew an important decision was being made that needed input on something important to me.	Input matters
771 Influence planning	Input matters
772 I want to have input on transportation issues affecting the Bay Area. I observe a tendency to focus on punitive actions rather than encouragement for people to change.	Input matters
780 I it was perceived that my participation would actually have sufficient influence in the decision process to be worth my time. Or if detailed answers are given to what's been tried before & what's being done. Asking for more money for the same level (i.e., status quo) or worse is a major turn off.	Input matters
793 Learn how to effect policy	Input matters
806 Indication that meeting will lead to action	Input matters
814 If I felt my input would have an impact.	Input matters
824 That the transit people in attendance are in a position to make decisions and move efforts forward. Sometimes it looks like a "show" so that the gov't can say they're getting public input.	Input matters
830 Results, not talk, results.	Input matters
839 To add input on behalf of myself, as well as others who might not be able to attend.	Input matters
857 If provided the opportunity to shape the discussion or issue rather than to just hear and react to staff findings/recommendations, I would attend the meeting. Real public participation allows for input from the very beginning, before the scoping starts. Many times, the Agenda makes it clear that a decision has been made and the public is just invited to hear the decision(s); that is NOT Public Participation.	Input matters
859 Does my opinion really matter?	Input matters
861 To have my voice heard as a disabled rider.	Input matters
862 To voice my concerns and make suggestions.	Input matters
864 Meaningful impact possibilities	Input matters
871 If I feel that my attendance will make a meaningful impact on any decisions made.	Input matters
876 So my opinions and wishes can be heard outside of the electoral process.	Input matters
879 If I was convinced it would make a difference.	Input matters
885 Confirmation that I would be heard and listened to.	Input matters
887 Learn about plans, have an impact on decision makers	Input matters
893 Input opportunities that make a real difference -- open, group-based planning that is well coordinated and that sticks.	Input matters
897 TO have a chance to provide input.	Input matters
904 To have some say so in Planning!!	Input matters
916 To stress the importance of expansion to eastern regions (ie: the Central Valley, Delta regions)	Input matters
919 If believe input from meeting would lead to improvements that would not be wiped out at times of reduced budget	Input matters
924 To express concerns that planners appear to have not considered.	Input matters
928 To express my concern on how to improve the horrible traffic in the bay area!	Input matters
931 Believing the forum was a viable means of voicing my opinions	Input matters
507 to see if anything improves.	Input matters
535 Seeing quick responses to the needs expressed in previous meetings	Input matters
547 If I knew that something important would come of it - if it actually meant something to go there.	Input matters
55 To provide direction for what I would like to see accomplished	Input matters
15 Elected officials or commission members in attendance who can act upon my concerns.	Input matters
27 To suggest ideas that would impact decision making	Input matters
32 Letting decision-makers know about the importance of increasing density around transit stops.	Input matters
2 If I had any assurance that what I would say would actually have the desired effect on policy and actions	Input matters

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
4 Sense that it would make some difference to public policy	Input matters
8 Be part of the decision making process by actively participating in the meeting.	Input matters
16 To find out what's planned and give my input	Input matters
22 Public transportation is vital to my life-style. I want to be present at meetings, to give input as to what will help my public transportation experience.	Input matters
25 To put in ideas and solutions that will be incorporated into the final decision making process	Input matters
32 To try to provide input that would lead to decisions that improve mobility and quality of life on an equitable basis for the region	Input matters
40 If there are public officials there who actually listen to input and have the ability to affect policy.	Input matters
41 Knowing participation and opinions would affect official decision making	Input matters
45 To voice my ideas to help improve transportation	Input matters
46 Assist in setting priorities, making decisions on projects	Input matters
3 Central location near BART	Meeting location/time
14 Would be more likely to attend if meetings were held at more local sites. i.e. Walnut Creek, Pleasanton, Livermore	Meeting location/time
23 Near my home	Meeting location/time
26 Meetings need to be at times and locations that people who work all day can attend. Schedule meetings at 6pm or later, and have them in several cities (San Jose, San Francisco, Oakland, and some in between).	Meeting location/time
56 Convenience of time and location	Meeting location/time
62 Ease of attendance, proximity to my residence	Meeting location/time
68 Convenient location and time of day	Meeting location/time
74 Have it closer to my home and have it in the evening. I work 8-5PM and can't get off to attend meetings like this.	Meeting location/time
78 If it directly affected my home or route to work	Meeting location/time
81 Lack of time on my part. Usually they are held at inconvenient times. Usually they are held in Oakland, and I have no desire to cross the bay.	Meeting location/time
82 A more convenient meeting location. Sure, your headquarters are in Oakland....but San Francisco is a more central location for people coming from the entire Bay Area. Choose a location that is readily served by frequent public transportation.	Meeting location/time
85 Located close to home during early evening	Meeting location/time
89 Meeting location (in the South Bay)	Meeting location/time
98 The location should be convenient to public transit, especially to BART or anywhere in central Contra Costa County.	Meeting location/time
111 Convenient and comfortable meeting place and time. Downtown.	Meeting location/time
122 Having it in Marin	Meeting location/time
124 First need to be aware of meeting and topics.	Meeting location/time
125 I live in San Jose. Public transit to the East Bay is terrible. I will not drive to go to any meeting held in the East Bay. My major concern is BART to SAN JOSE, more Baby Bullet service from SJ to SF, and a New Transbay Terminal and CalTrain Downtown SF Extension.	Meeting location/time
131 Proximity to my home.	Meeting location/time
138 Location of the meeting	Meeting location/time
140 Held at a location near where I live and work. And accessible by public transit. And help after 7 pm.	Meeting location/time
147 Near transit service that has frequent service	Meeting location/time
148 Day of the week and time	Meeting location/time
152 Convenient location	Meeting location/time
153 Nearby location	Meeting location/time
158 More likely to attend if the meeting is in the North Bay, not Oakland.	Meeting location/time
161 Meeting place in Sonoma or Marin	Meeting location/time
166 If the meeting were located where I live and in the evenings.	Meeting location/time
168 Convenient location, easy access by public transit, short and concise, clear agenda.	Meeting location/time
172 Easy commuter from home with out taking three services	Meeting location/time
181 Scheduled in the evening so I can attend it.	Meeting location/time
191 If meeting was conveniently located	Meeting location/time
192 I would like to attend more meetings however, they are usually held during the day, which makes me unable to attend as I work. Meetings MUST be held at a more appropriate time so more individuals can attend. As you know, we all work, having meetings in the middle of the day is not conducive to attendance. These meetings should be held in the evening, so more people can attend and have their voices heard.	Meeting location/time

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
193 Transit accessible location	Meeting location/time
196 Close to where I live. going to (or returning from) Oakland on weekday eve is not always convenient. How 'bout Saturday?	Meeting location/time
210 Close to where I live or work	Meeting location/time
214 Accessible location is important to me. Prefer afternoon or evening meeting. In other words, place and time.	Meeting location/time
215 Location is important.	Meeting location/time
217 More varied meeting locations and later meeting times.	Meeting location/time
219 Local meeting location. I would not travel to MTC's office in Oakland	Meeting location/time
227 The meetings are always in Oakland; the ability to have remote access to meetings is great.	Meeting location/time
228 Convenient time.	Meeting location/time
231 Convenience -- as in close to where I live -- would be key. Plus it should be evening	Meeting location/time
243 It would be helpful if the meetings were held in other locations closer to my home or work	Meeting location/time
250 I need to know several weeks in advance and have them be at night time or downtown and easy to attend on my lunch hour.	Meeting location/time
256 In general, I am happy to attend - the three things I mentioned are why I would attend. Unfortunately, scheduling just didn't work out for recent meetings. I was called out of town for business in Washington, DC.	Meeting location/time
263 The previous questions asked what things are likely to result in my attend MTC meetings. For me the time of day is crucial. It should be out of normal working hours or on weekends. Location is important. The location should be served by frequent transit.	Meeting location/time
267 How about a location that is not 50 miles away! Gas is \$3 bucks a gallon and the BART doesn't come to my city!	Meeting location/time
268 Have it closer to my home or at least less than 20 minutes travel time.	Meeting location/time
271 convenient, accessible, local meeting location in the North Bay.	Meeting location/time
273 Time and location of meeting are the biggest reasons I would attend	Meeting location/time
281 How could I get to a city on the outskirts of the Bay Area to downtown Oakland to discuss transportation issues as I am an elderly handicapped person?	Meeting location/time
289 Meeting close to public transit.	Meeting location/time
291 Close to home	Meeting location/time
297 If the meeting location is either close to where I live or VERY accessible on BART.	Meeting location/time
298 Feasible hours ( not during the middle of the day in the middle of the week!)	Meeting location/time
305 Location of meeting	Meeting location/time
310 Convenient to get to meeting (does not require much travel time)	Meeting location/time
316 Located close to home/work at convenient time	Meeting location/time
330 Make it easily accessible by transit. Chance to significantly influence decisions. Explain how comments will be used, summarized, etc.!	Meeting location/time
335 Easy transit accessibility.	Meeting location/time
346 Convenient location, time of day, day of the week	Meeting location/time
348 Convenient location time & date that works for me lots of advance notice	Meeting location/time
352 I may want to attend many, but my schedule does not allow for it. Can you hold them in SF at transbay at lunch, or in late afternoon at end of commute, or in north berkeley at senior center on an evening i can make it? (or el cerrito community center or albany vetrans ahll or library or Epworth Church in Berkeley or Berkeley Northbrae church)	Meeting location/time
355 Within a county to minimize transportation time to/from meeting. Saturday mornings are best time of week for a half or 3/4 day presentation.	Meeting location/time
364 Location and timing chosen for convenient transit access from my location.	Meeting location/time
369 Convenience. If it happens to be right next to my home or work BART station / bus stop, and has one of the other factors, I'd be almost certain to go.	Meeting location/time
389 At a convenient place and time.	Meeting location/time
392 If it is a reasonable time.	Meeting location/time
395 I work in the middle of the day and cannot attend the meetings at that time. Change the times and offer discount card please.	Meeting location/time
396 It's the timing of the meetings that usually keep me from coming, & the feeling that it won't do any good anyway.	Meeting location/time
397 It not be held during business hours	Meeting location/time
400 If the meeting was close to home or work and held at a convenient time.	Meeting location/time
402 Convenient time, place. Not too long a meeting. Not a lot of institutional chat--just solicitation of opinions.	Meeting location/time
403 Held later in the day, 1:30 or 2:00 in the afternoon.	Meeting location/time

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
410 Meetings in a convenient location (near transit). The Embarcadero is convenient for most people.	Meeting location/time
414 There are many reasons I might wish to attend, but it's unlikely I would as I have so little time. And any time I do have I tend to spend with my family or on family oriented events.	Meeting location/time
416 At a time and location I am available	Meeting location/time
424 Knowledge about when and where, convient location and time. A belief that it is more than a show and that rider opinions were truly wanted.	Meeting location/time
429 Consider the time and location of such meetings. Should be in a public place, easy to get to and at a time reasonable for working individuals, i.e., early evening or Saturday.	Meeting location/time
435 A location conveniently accessible by public transit.	Meeting location/time
443 If it was held at a time that I could attend. Most meetings I have heard of have I have not been able to attend due to the time of the meeting.	Meeting location/time
444 Close proximity, after 7:00 pm	Meeting location/time
450 If it were easy to get to, which means local to me in the Berkeley/Emeryville area.	Meeting location/time
462 Convenience access and time.	Meeting location/time
470 A location closer to where I live.	Meeting location/time
471 Convenient time/location.	Meeting location/time
474 It would help if meetings didn't conflict with normal work schedules and were readily accessible via public transit.	Meeting location/time
483 If a meeting is during the day, I'm at work. If it is in the evening it has to compete w/ homework and after school/evening activities. It is unlikely that I'll go to a transportation meeting.	Meeting location/time
486 Convenient meeting times	Meeting location/time
496 Lunchtime Meeting	Meeting location/time
498 If the location was convenient to public transit.	Meeting location/time
500 Hold the meeting when I do not work (evenings) in a place where it is easy to reach and park if not transit is available.	Meeting location/time
502 the time is the most important because i work during reg business hours in the east bay. the new transbay terminal	Meeting location/time
505 Convenient location and times	Meeting location/time
506 Convenience of location and time, subject of the meeting.	Meeting location/time
509 Time !	Meeting location/time
513 convenient time and location	Meeting location/time
519 If the meeting was in my city	Meeting location/time
530 Meeting at Noon in SF Financial District	Meeting location/time
532 The trouble with the meetings is that they are an hour, not that close to my office and I get a half hour for lunch. I can never make them.	Meeting location/time
538 Convenient time and place.	Meeting location/time
543 Convenience of time and place. Currently reasonable for me, but insufficient to spur attendance. Post presentations on web.	Meeting location/time
546 If close to my work, home. if timing coincides with work, extra activities I already particpate. Thank you for asking.	Meeting location/time
568 If it was located close to my home. Usually meetings are too far away for me to attend.	Meeting location/time
574 That they be held at locations easy to reach by transit and that they be held at a variety of times, so different people can attend, i.e. some daytime meetings, evenings and weekends.	Meeting location/time
577 Convenient meeting location	Meeting location/time
595 Weekend meetings	Meeting location/time
601 Before or after work with matching bus schedules.	Meeting location/time
609 I would like to attend meetings, but the meeting day/time (AC Transit) is not very convenient...	Meeting location/time
627 Most meetings are held at inconvenient times &/or places. Work schedule & public transit make attendance difficult.	Meeting location/time
629 Because it was after hours, inb the east bay [berkeley, oakland proffered]	Meeting location/time
632 Convenient time; online meeting	Meeting location/time
633 Close location to my home.	Meeting location/time
635 If it were at a time that was convenient for me to go to.After 6pm m-f	Meeting location/time
644 Convenient day or offering it on different days each time.	Meeting location/time
652 Convenient time and location	Meeting location/time
655 Convenient time and location.	Meeting location/time
657 Convienience, opportunity to speak, secure bike parking...or bikes allowed in.	Meeting location/time



3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
658 I would if it were on a weekend, not during lunch, which I can never make.	Meeting location/time
663 Meetings location. I live in a very diverse apartment complex (250) units. Comin herealong with Paratransit would be good. Help folks to sign-up and renew ACT ID cards, explain your services, maybe start an ACT information section here.	Meeting location/time
664 If it was in my neighborhood	Meeting location/time
673 Meeting location convenient to where I live.	Meeting location/time
678 Accessable venue	Meeting location/time
683 Convient meeting time & access to meeting site	Meeting location/time
686 I WORK MON-FRI & CANNOT ATTEND THESE MEETINGS.	Meeting location/time
689 Convenient location and time	Meeting location/time
695 If it were relevant, extremely convenient to my schedule, and if free transit vouchers were offered.	Meeting location/time
704 Venue is close to residence.	Meeting location/time
706 I'm so darn busy with my job, family obligations, and other volunteer activities, I don't have much time for any other meetings.	Meeting location/time
713 During evening weekday hours.	Meeting location/time
717 Much better if it takes place on a weekend, before the evening.	Meeting location/time
729 If meeting or event was held outside of regular work hours.	Meeting location/time
735 If the issues affect us geographically and if the meeting is held within 10-15 minutes driving distance.	Meeting location/time
741 If it is during the day the location would be a factor for me. I work in Hercules.	Meeting location/time
742 It to be easy to get to via public transportation.	Meeting location/time
745 A location I can get to by public transit - and during the day, because I'm a senior citizen.	Meeting location/time
759 East Bay location -- easy to get to by public transportation	Meeting location/time
760 Meeting should be held within a 2-mile radius of my home, on a street served by transit, in the early evening. Pedestrian and passenger safety is top concern.	Meeting location/time
761 Downtown SF or Oakland location near BART with chance to speak and introduce ideas, some free food/drinks and maybe a free BART pass to get me to and from the meeting if I have to go under the bay to Oakland. No free parking at the location - make em take BART for free.	Meeting location/time
762 Location that I can easily reach on AC - time when I'm not @ work - (M-F 0730-1800)	Meeting location/time
765 Meeting occurs after my work hours	Meeting location/time
783 I would attend if it were close by.	Meeting location/time
794 Convenient times.	Meeting location/time
800 The meeting is nearby and concerns a topic that will affect me.	Meeting location/time
812 Convenient time and location	Meeting location/time
813 Have it more local to me, ie, San Jose	Meeting location/time
816 Held nearby.	Meeting location/time
835 Convenient location/time	Meeting location/time
854 I live in Petaluma, Sonoma Co. and would attend if you had it here. Are you aware there is no public transportation from Sonoma County to MTC in Oakland?	Meeting location/time
856 Having it held in a location that is accessible by public transportation!	Meeting location/time
860 The meetings are at lunch time and I use that time to get away from the office and walk while looking for lunch. I am satisfied with the service level provided by AC Transit and my issues do not require me to attend a meeting for a resolution. An online capability to voice opinions or to encourage drivers or to complain should be sufficient. I have issues with the buses not arriving or passing a station earlier than it should. I get on the bus at the last stop and sometimes am forced to sit next to others and this is an issue with me because we have large individuals on the route and most often they need two seats instead of one. Perhaps, increasing the space between the seats or having larger seats would solve the problem.	Meeting location/time
863 Attending would mostly be based on whether time & location were convenient.	Meeting location/time
865 Near by. Oakland is an hour by car and three by transit	Meeting location/time
873 If it were at a time and place I could attend.	Meeting location/time
878 If it were scheduled at a time I could actually attend--with my lengthy commute and long hours, I rarely am able to attend the noontime meetings or meetings in early evenings. Why not something on the weekend?	Meeting location/time
889 If a well-used route was used.	Meeting location/time
891 Conducted within the North Bay (location).	Meeting location/time
894 If it was held in my neighborhood	Meeting location/time
896 The biggest factor in the past for me has been the distance of such events from where I live. I live in Santa Clara County and the meeting was up in Oakland. I would be willing to attend a meeting held in my county.	Meeting location/time
908 Actually, I would be unlikely to attend because meetings are held so far away and usually at night, which is	Meeting location/time

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
difficult for me as a senior citizen. I would be more likely to watch a TV program or respond to a mailing or article in the newspaper.	
913 Hold it soon after working hours and near downtown SF so that it minimizes impact on my commute	Meeting location/time
9 It would help to know about the meeting in advance. Publish the agenda and background materials, too.	Meeting location/time
34 Good outreach with advanced notice	Meeting location/time
379 I frequently would like to attend meetings but my schedule does not allow it	Meeting location/time
387 My personal schedule is the main issue.	Meeting location/time
453 Time schedule - The Line MA has only 5 west bound schedules. The last one leaves at 8am from Union City BART, which is too early for Oracle employees.	Meeting location/time
660 Generally interested in urban planning if it can fit my schedule (e.g. never make it to noontime or 5pm SF meetings because I live in SF & work in Emeryville)	Meeting location/time
722 I'm unable to attend, as i live out of the area, but frequently commute to the Bay area and experience traffic congestion.	Meeting location/time
754 I'm interested in transportation issues but with such a busy schedule I probably would not attend a meeting at this time.	Meeting location/time
807 Please give at least 1 months' notice of the meeting. I would also want to comment on taxation.	Meeting location/time
608 If i had more time	Meeting location/time
11 Because it is held in a forum close to where I live and not at the MTC offices in the east bay.	Meeting location/time
12 Closer to home-need to have south bay meetings	Meeting location/time
14 Why don't you come to where I, the Public, am? Schools, churches, festivals, meetings of my organizations, libraries, etc.?	Meeting location/time
18 Very convenient location and time	Meeting location/time
19 Convenient time. for me, which I realize is unusual, that would be during a weekday.	Meeting location/time
21 The location and time of meeting is important, along with length of meeting	Meeting location/time
34 I would attend such a meeting if it happened to be scheduled at a time and place that fit my schedule.	Meeting location/time
37 Convenient times and locations	Meeting location/time
40 Location convenient to where I live and/or easily accessible by transit.	Meeting location/time
11 If person came to my workplace - while I am interested in the subject, and will complete surveys and participate in programs, I don't have time from work to go to such meetings	Meeting location/time
14 Location is the key issue for whether I would attend...too many meetings are north in the Cities of oakland and SF. please spread it around more to the south especially	Meeting location/time
28 Meeting conveniently located, and not requiring long trek	Meeting location/time
43 Run special MUNI buses only for this meeting so we don't have to wait for an hour while a bunch of full buses bypass us at the bus stops. Have them at major transit hub areas in town & hold different meetings for specific projects -- Hunter's Point for their projects, Richmond for Geary St. & Calif. St. projects, Western Addition/Pac Heights/Civic Center for Van Ness Projects, etc. (Your survey only allowed one choice for Question 1). Feedback after meetings and action plans so public feedback doesn't go into a black hole and projects become a reality vs. just talk. People don't like to go to meetings in inclement weather. Stage meetings for people on different work shifts and perhaps on weekends. Post these comments on your website so the public can input their thoughts if they cannot bodily attend.	Meeting location/time
48 Close to my residence	Meeting location/time
38 Uncluear on the question - This topic is extremely important but meeting location and times makes participation difficult. As a regional board different venues should be considered.	Meeting location/time
4 Knowledge it might change practices toward sustainable transit.	Meeting topic
5 Because transportation and land use are so strongly connected.	Meeting topic
11 I attend meetings to try and get the point across that there must be consistency regarding the carpool lane hours between all Bay Area bridges, and that these carpool lanes must all be dedicated - and not shared as a cash/fastrak lane!	Meeting topic
13 Important local issues to be discussed	Meeting topic
15 To assure a voice & consideration for the Regions low-income & communities of concern.	Meeting topic
17 To keep informed on certain issues as they pertain to transportation improvement in the Bay Area	Meeting topic
27 If the meeting address interregional transportation between the Sacramento Valley and the Bay Area.	Meeting topic
29 The topic is important to my constituents.	Meeting topic
32 To hear a serious discussion about alternative transit and bike issues.	Meeting topic
46 I'd like to see a legislation debated that would require suburban housing developed pay the cost to transportation improvements.	Meeting topic
47 To help older adults to be able to keep their independence longer by having reliable and affordable	Meeting topic

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
transportation	
52 Senior services	Meeting topic
58 To improve public transit ie: faster more reliable ,more comfortable, more attention to smooth transfers, high speed rail	Meeting topic
59 If decision makers were to attend the meeting and participated in discussion groups with citizens AND If planners were present to address future land uses that generate SOV trips.	Meeting topic
63 To participate in sessions addressing the bay area's reduction of carbon emissions.	Meeting topic
66 To make sure that bicycles are included in our transportation plans	Meeting topic
70 ADA Paratransit	Meeting topic
75 I am a transportation professional and it may be an issue that would directly or indirectly affect the job I we at our agency.	Meeting topic
80 The recent decision to fund suburban 'congestion relief projects betrays the MTC's lack of commitment to fight global climate change. We should be making the effort to move to public transit, bicycling and walking, and discourage auto use.	Meeting topic
86 Important issues	Meeting topic
90 Investigate opportunities for future commissions.	Meeting topic
92 If it addressed the issues of concern to people who ride bicycles and held in the Santa Rosa area	Meeting topic
97 Expand Rail transit	Meeting topic
99 If it directly relates to any of my projects or to upcoming projects	Meeting topic
100 To understand larger all-inclusive concepts linking outer counties with metro area.	Meeting topic
102 I would like to find out how to get additional focus on the I-80 corridor because it seems to be generally neglected in regional transportation planning.	Meeting topic
103 As the subject pertains to my work.	Meeting topic
105 To pass on information for employer commute programs and employee information	Meeting topic
106 To hear about the latest developments in the mass transit system.	Meeting topic
108 A relation to bicycles!	Meeting topic
115 To make sure that "alternative" modes receive their fair representation and funding	Meeting topic
117 If it's action oriented and related to my professional interest in parents' ability to access transit and live near transit--not just low-income, transit-dependent residents but parents who would like to use transit.	Meeting topic
119 We need infrastructure improvements in the bay area!	Meeting topic
120 If it helped further the cause of getting more people on bicycles.	Meeting topic
121 More and better bicycle lanes; bicycle awareness improvement	Meeting topic
123 We need better public transit ASAP! Please increase transit options and improve the shuttle connections to public transit. Our rapidly aging population is growing more and more dependent upon it.	Meeting topic
126 Interest in rail, bike trails and safe walking paths.	Meeting topic
128 Secure bike parking	Meeting topic
130 To make our communities better places to leave and promote future looking transportation solutions.	Meeting topic
132 To make sure the needs of my family are being met now, and in the future.	Meeting topic
133 I am very interested in trying to implement train travel in Marin.	Meeting topic
134 To point out that you are neglecting residents housed beside heavy rail and freights and advocating adding to them. Transit villages are intended for light rail. P.U.C. says poor planning to place housing beside heavy rail. H.U.D. requires distances from rail. F.R.A. did an E.I.S. on train horns which stated that residents 660' from tracks suffer "severe" impact of train horns. Cities are refusing to pay for supplementary safety measures at railroad crossings to stop horns, though they are lead agencies. Congress recognizes health hazard to humans beside blasting horns and diesel trains and freights. Thousands of organizations are advocating more housing alongside tracks. On Caltrain Peninsula JPB has received petitions and complaints for decades. Bicyclists haved too much to say. Perceive entitlement to more and more pace. To share the road they should share the costs, be licensed and tested as are motorists. Stop listening to them. They are a menace to everyone in that they either do not follow the rules of the road or they pace and try to slow or stop traffic, demanding more and more space and tunnels under railroads while motorists need them to stop congestion. Latest EIR	Meeting topic
134 cont.: for development in Menlo Park states that residents will be exposed to train related pollution and the Railroad Division of the P.U.C. has asked the city to address grade separations (we have been paying for these from a Measure A Transportation Bond for decades and the City of Menlo Park has refused them. Time to take action against all who continue to consider canaries in the cage and sacrificial lambs on the altar of mass transit. If you cannot provide clean, quiet, efficient transportation then stop adding more housing to add to health hazards. The tobacco lawsuits will pale besides to causes of train and freight vibration, pollution and blasting horns. Extensive mitigation is required before adding transit housing. Being blasted by horns every few minutes causes injury from stress, high blood pressure shock and damage to the nervous system resulting in heart attacks and	Meeting topic



3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
strokes, among other things. Billions of dollars are being spent for the wrong things in the wrong places. Please address this once and for all and mandate that the cities must protect to existing residents.	
149 To hear about making public transportation free and reliable for all. That would take me off the streets of Berkeley on many occasions.	Meeting topic
156 To learn about your plans for the near future	Meeting topic
160 To be informed of progress towards safer and better transportation needs for citizens and give input.	Meeting topic
165 To learn the process of transportation planning	Meeting topic
167 Want to be in the loop about present-day thinking on transportation, especially concerning seniors!	Meeting topic
170 Land use and housing price in the bay area.	Meeting topic
174 Discus problems with BART with someone/some group that can do something about their shortfalls.	Meeting topic
175 Projects to improve ground access to airport.	Meeting topic
180 Smart Growth	Meeting topic
182 To encourage the use of smaller buses going deeper into suburban neighborhoods.	Meeting topic
184 To know and understand the direction the MTC is going on transit-related issues.	Meeting topic
185 To see long-term plans	Meeting topic
190 Transit related	Meeting topic
198 If it directly addressed bicycle transit.	Meeting topic
201 To seek improvements in BART service such as more cars per train and more frequent service. There are too many commute trips where it is standing room only.	Meeting topic
204 To lobby for South Santa Clara County congestion and transportation issues.	Meeting topic
206 Learn about services	Meeting topic
211 Discounted fast track	Meeting topic
212 To ensure environmental concerns are brought up & discussed	Meeting topic
218 If the subject of the meeting might have an effect on traffic near my home (580-680 interchange) or might affect my commute (BART to Oakland).	Meeting topic
222 A discussion of revolutionary level moves away from car culture, BIKE ISSUES!	Meeting topic
229 I would like to see more discussions of transit decisions put into a larger context. Rather than discussions of individual projects, I'd like to see a larger vision discussed.	Meeting topic
233 Issues related to good governance of tax dollars spent on transportation.	Meeting topic
236 If the issue affects me or the neighborhood I live in.	Meeting topic
244 To see what the ten year plans include and potential funding for them.	Meeting topic
247 Issue critically affects access to transportation for isolated populations.	Meeting topic
257 Bicycle related issues; intersection cameras and detectors; better bike lanes; walkable (and bikeable) streets and neighborhoods	Meeting topic
258 To learn time frame on congestion improving projects.	Meeting topic
262 Bicycle parking	Meeting topic
264 If creative and original concepts will be considered - for instance free transportation for commuters paid for by tax on diesel gas	Meeting topic
265 Multi-modal transit, especially that which includes bicycles, never seems to be a focus. That would get me to attend. Long term view of development built around reduced needs for commuting would also be of great interest.	Meeting topic
266 Transit and landuse alternatives /requirements that reduce the need for the automobile.	Meeting topic
274 Promote greater bike use for commuting to work.	Meeting topic
275 Being disabled, bring these types of disability problems to the Commissioners	Meeting topic
276 Inter-urban rail	Meeting topic
279 Affect on bay area economy	Meeting topic
280 To encourage greater usage of San Bruno's BART station. To encourage mixed use development around and access to San Bruno's future Caltrain Station/grade separation project.	Meeting topic
284 Interest in the maritime aspects of public transit	Meeting topic
288 Learn about issues and projects and impacts	Meeting topic
293 Need good transit to continue sustainable growth	Meeting topic
295 Anything on bicycles	Meeting topic
296 (1) To learn about key contemporary issues; and (2) to promote holistic approaches to transportation's effects on quality of life, social equity, and the environment.	Meeting topic
299 I drive an automobile and feel my issues are never discussed, your meeting always seems to focus on transit.	Meeting topic
300 Good, quick, easy transit service.	Meeting topic
303 Improving transportation for business issues like improvement of logistical support - shipping lanes for the	Meeting topic

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
area for commercial transport	
307 Car/bike safety issues, PLEASE	Meeting topic
308 To find out about the North Bay commuter train	Meeting topic
311 To improve transportation -- buses on time, more frequent bus service, drivers more courteous, AC transit bus connections more in tune with BART and other buses. Also paratransit more dependable with regard to not having seniors/disabled wait 45 minutes to over an hour for a scheduled ride. Emergency taxi/van vouchers for agencies or sniors/disabled to use in case they are stood up by paratransit longer than 1/2 hour for a scheduled ride.	Meeting topic
319 To improve bus service and make it more affordable, especially AC Transit.	Meeting topic
321 I travel daily on the freeways during rush hour and it is a pain. When I take public transit, BART is crowded, there is no reliable public transportation to outlying areas. If these issues were discussed, it would interest me.	Meeting topic
322 To discuss regional transit system consolidation. Eliminate redundant administrative costs.	Meeting topic
323 Discuss specific issue - not general	Meeting topic
326 If it were something of important regional impact such as the Transbay Terminal redevelopment or the high-speed rail.	Meeting topic
328 If it dealt with addressing transportation issues in light of climate change and the need to dramatically curtail emissions of greenhouse gases	Meeting topic
331 Learn about climate changes possible	Meeting topic
332 A overall, well coordinated plan to provide public transportation throughout the Bay Area with a single pass and easy transfers	Meeting topic
333 A meeting focused particularly on senior issues.	Meeting topic
336 To support or encourage new ideas for transportation	Meeting topic
339 To learn about new options.	Meeting topic
343 Develop connectivity between housing, job access, land use, and transportation issues	Meeting topic
345 If the meeting specifically dealt with problems and solutions for Muni.	Meeting topic
347 Keep Solano County on the map for transit improvements.	Meeting topic
354 To learn about upcoming bonds.	Meeting topic
367 To discuss how to improve pick-up times on Transbay Bus Lines.	Meeting topic
370 Impact on immediate neighbors (seniors, disabled, etc) that depend on public transit	Meeting topic
371 TransLink	Meeting topic
373 Route changes, updates.	Meeting topic
374 punctuality of transportation	Meeting topic
381 To discuss routes.	Meeting topic
382 Bus and BART train design. Easy public transit access in safe area during daylight hours, with an hour of daylight afterwards to get home before dark.	Meeting topic
386 A topic on lengthening BART commuter trains for crowded conditions, and AC Transbay busses (either more often or larger busses)	Meeting topic
391 To help improve connections with bart and Tri-Valley	Meeting topic
393 If my work-related issues work in my favor THAT DAY, i love to come to these meetings. Otherwise, if it's AC Transit, I'm interested.	Meeting topic
398 Support for transbay services.	Meeting topic
399 Topic: Express AC bus on the 51 route with the same limited stops as the O Bus that was an express to Frutivale BART and 12th Street BART.	Meeting topic
405 To make transportation free in the bay.	Meeting topic
408 Anything that improved air quality and reduced political power grabs.	Meeting topic
415 To be informed of current issues.	Meeting topic
417 Innovative solutions to encourage use of mass transit: hybrid vehicles. Restoring the 64 bus that comes near my home, to Rockridge BART; Mini shuttle hybrid busses that enable Seniors unable to drive that live in the hills to get out to shop for food	Meeting topic
418 If transportation issue is important to me. I would like to see more bus routes in Fairway Park area besides 99.	Meeting topic
421 If the meeting concerned expanding hours of transit operation, route alignments, or new ferry service I would attend.	Meeting topic
423 To solve problems wih current transportation.	Meeting topic
425 To keep up to date w/all the changes that are being made. Some that I'm not even aware of.	Meeting topic
428 To learn about the issues and to provide feedback.	Meeting topic
433 Improving transit services and getting commuters out of their cars. The Bay Area is full of "greens" who just won't get out of their cars for the obviously selfish reasons. Marin, where I live, is the worst example. If the tolls	Meeting topic

### 3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?

and parking were exhorbinant and fares were more attractive transit would possibly become more attractive. A discourse on this matter might attract me to a meeting.	
437 Focusing on the bus schedules on the NX2 line.	Meeting topic
438 to learn about issues that affect my employer, Alameda County	Meeting topic
442 To keep current on Transit Affairs like rate increases and route closures and openings	Meeting topic
446 To find out about the future plans of public transportation	Meeting topic
447 If they were going to talk about bringing back the 58X line! Service from East Oakland to downtown has gone to Hell since removal of that line & replacement with a slow, unreliable NL service.	Meeting topic
448 I would want to attend a meeting that presented an exciting vision for Bay Area transportation.	Meeting topic
451 To expand my knowledge on current transportation issues or to meet key decision makers.	Meeting topic
452 Issues affecting my community or school bus use directly.	Meeting topic
457 promote bicycling facilities	Meeting topic
458 Talk about improving 511,	Meeting topic
459 Reliability of the transit system and easy access to the system, I feel play a major role in whether the public use of the system.	Meeting topic
460 To talk about issues I have had on AC transit buses	Meeting topic
461 information that pertains to making transit better for all	Meeting topic
463 Find out useful information	Meeting topic
464 Progress about Translink program(s) in the Bay Area	Meeting topic
465 Disability issues	Meeting topic
468 Stop closures of different bus routes.	Meeting topic
473 Specific issues related to AC Transit. Drivers that deliberately do NOT follow the printed schedule.	Meeting topic
478 Discurs on time performance and reliability	Meeting topic
479 Specific topics, not general policy, to be discussed	Meeting topic
480 Overall bay area transit initiatives, such as expansion, connector service expansion, etc.	Meeting topic
482 If there is seriose consideration for plans to provide reliable,convinient and efficient public transportation	Meeting topic
485 I would want to attend a meeting or event to discuss Bay Area transportation issues if I felt that my feedback would be considered and weighed in the decision making process.	Meeting topic
488 Passengers's safety and protection from theft, gang related activities, etc.	Meeting topic
499 To have up to date information for future planning	Meeting topic
504 If elimination or reduction of A/C services were on the agenda.	Meeting topic
511 How to maintain or lower ticket fares in order to keep and increase ridership.	Meeting topic
522 issues related to environmental impact.	Meeting topic
525 Issues that affect the quality of life in the Oakland Bay Area	Meeting topic
527 To learn what progress (or not) has been made in previous sessions or plans.	Meeting topic
536 Changes, like fare increases, terminal upgrades...	Meeting topic
545 to work on linking all separate transit systems into 1, using the same pass-card	Meeting topic
552 Because it would be on a topic related to my interests as a transit commuter	Meeting topic
553 General discussions re state of buses )cleanliness, smells, etc.), drivers. Why does it take so long to load buses?	Meeting topic
559 Input on anything affecting transbay routes and schedules	Meeting topic
560 Transbay Terminal update	Meeting topic
564 I commute from Alameda, so I am interested in the expanded service for the ferry and bus system.	Meeting topic
572 Commuter transportation between San Francisco and the East Bay and schedules.	Meeting topic
579 I want better Public Transportation to the South Bay.	Meeting topic
582 The high bridge tolls.	Meeting topic
583 Carpooling or safe escort after hours	Meeting topic
587 Specific complaint about a bus line or train	Meeting topic
589 To see where we can continue to improve the system we already have in place.	Meeting topic
590 Restoring routes that were discontinued. Some areas in the city can use AC but have to use paratransit only.	Meeting topic
594 Customer Service Issues Discussion	Meeting topic
596 If I thought it was of crucial importance to the future of life in the Bay Area.	Meeting topic
600 To find out about improving public transportation services, ie, lowering waiting times and making better connections and having Nextbus at stops and adding more bus shelters.	Meeting topic
602 Consideration for a Bay Area wide transit pass.	Meeting topic
603 To improve regional mobility. Meetings also must be scheduled at a convenient time (i.e. evening).	Meeting topic
607 To find out what improvements are planned for transbay bus commuters.	Meeting topic

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
612 To discuss bus drivers passing up passengers already waiting at bus stop for a bus. this happens allot; and bus drivers need to be aware that it is their job to pick up passengers and not ignore them. They also need to know that they could be written up for that.	Meeting topic
613 Unhealthy and filthy conditions of the interior of BART trains and BART stations, namely Hayward. It's a direct reflection that BART does not care about cleaning up. If the people do not see a difference, it will remain the same.	Meeting topic
619 See cutting edge technology. I once went to see the fuel cell buss	Meeting topic
620 improve bus service and connections	Meeting topic
636 Bus passes/ac transit-10 day pass should be good for 10 days no time expiration	Meeting topic
637 Reducing people using their cars.	Meeting topic
638 Better administration of public transportacion	Meeting topic
640 AC transit bus service- transbay buses.	Meeting topic
642 Captioning for the Deaf and hard of hearing.	Meeting topic
643 Just to improve public transportation. (i.e. get AC Transit back to pre Prop. 13 levels.)	Meeting topic
648 To improve the transportation issues in our area.	Meeting topic
651 Light rail from lake merritt station(BART)to Alameda, thru the Island and over the fruitvale bridge to Fruitvale BART, 2. We need to suggest another try at southern crossing, across the bay to south San Francisco.	Meeting topic
653 Bicyclist and pedestrian issues are addressed.	Meeting topic
656 To learn about the future or improvement of transit system.	Meeting topic
665 To be advised of any new or upcoming changes that are being proposed or are in the process of implementation.	Meeting topic
668 To address the condition of the Transbay Terminal	Meeting topic
670 To reduce traffic congestion and lessen commute time.	Meeting topic
674 To be better informed of the issues. The newspapers do not always provide adequate coverage.	Meeting topic
675 Transportation safety	Meeting topic
676 Expand bike access to bus service;	Meeting topic
702 To help fix this mess we're in. Too many cars along with a divided and unreliable transport system greatly reduces our quality of life. Look to European models for help.	Meeting topic
719 Only if the issue was a complete stoppage of a transportation method that I rely on.	Meeting topic
720 If it was related to problems experienced by riders; safety, driver concerns,and expanding the locations with benches and covered stops(so you don't have to wait in the rain).	Meeting topic
728 Impact on environment	Meeting topic
734 Environmental concerns	Meeting topic
743 If it was a plan to improve the system to be more time saving for the public.	Meeting topic
746 Discuss expanding Bart	Meeting topic
747 I'm in a Senior Home at Blake and Sacramento in Berkeley, on the 88 and 9 AC Transit line. I need more public transportation information to share with my Housemates.	Meeting topic
748 As a way to reduce the number of cars on the road--reckless fuel consumption, dependence on oil, pollution, sprawl	Meeting topic
756 Anything regarding consolidation of the various agencies such as ACtransit, BART, ferry services, and SF Muni.	Meeting topic
757 To learn about new public transit programs	Meeting topic
758 Discuss developing an All-in-one Pass to use on any form of public transportation.	Meeting topic
764 Keep informed	Meeting topic
768 To check progress of projects	Meeting topic
776 Translink	Meeting topic
777 To keep Bart OUT of San Jose area	Meeting topic
784 Meaningful discussions of relavent topics, i.e. How can we actually make something happen, for example, how can we get carpool lanes to actually speed up the commute and not use them to reward folks with children	Meeting topic
791 TO ENCOURAGE BUILDING ALL NEW FREEWAYS WITH SPACE ALLOCATED FOR FUTURE LIGHT RAIL LINES.	Meeting topic
795 To encourage BART and other public transportation along the West Valley (280 side of things)	Meeting topic
797 To improve public transit and expedite to current transit projects	Meeting topic
799 If I thought that the plan/project being proposed was, in my opinion, unnecessary.	Meeting topic
804 To promote mass rapid transit as alternative to more road construction	Meeting topic
817 A proposal to eliminate all car pool lanes and a proposal to activate metering lights 24/7 as a partial solution to safety, conjestion and pollution problems.	Meeting topic

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
821 RTC Translink Card (Translink Cards for people with disabilities)	Meeting topic
823 To find out if and when BART to San Jose will happen before I retire in 25 years.	Meeting topic
827 Briefing and discussion of crucial policy issues such as toll bridge pricing to encourage more fast track usage, the unaffordable bart extension costs(e-bart option) and major highway lane expansion and maintainance are just a tip of some of the topics that can be reviewed.	Meeting topic
836 To see how we can reduce or regulate gas prices in the bay area	Meeting topic
837 If they presented an itelligent approach to light rail (electric) from N. Sonoma County to the E. Bay & San Francisco.	Meeting topic
838 In all honesty, my impression is that the dominant segment of people attending the meetings have special interests and do not represent the people currently in vehicles who we need to attract to public transit. I view these public meetings as zoos where little intelligent conversation is possible and really just meetings where people who cannot afford transit make demands. I am not against providing subsidized transit for the poor and seniors. However, that topic is quite separate from making transit safe, convenient, and fast to get people out of their cars. I am currently on vacation in Germany where transit is safe, convenient, and fast and where intelligent development makes transit possible. Even in liberal Berkeley, the only people you see on transit outside of commute hours and outside of Cal football or basketball games are the poor, seniors, students, and thugs. That is NOT the case in London or in Germany where I have been many times. I would, however, consider sending in remarks via the internet. However, given the disaster of BART to SFO (versus the far more intelligent BART to a joint South SF/Caltrain/SFO airport system station),	Meeting topic
838 cont.: the long delay in getting a Transbay ticket good on all of AC and Muni and BART and the plans to expand BART into the low density hinterlands instead of along 680 between 24 and Dublin, and delay in getting CalTrain and high speed rail to the Transbay Terminal (I think I will be retired by the time it has any chance of being built...and I started @ Berkeley in 1985 when it was being talked about), I don't have much hope for the ability of Bay Area transit to move at more than a snails pace while traffic and low density housing increase.	Meeting topic
847 Reduce time wasted by traffic congestion. Improve roads and driving experience.	Meeting topic
848 Concern about transportation impact on environment	Meeting topic
849 Integration with bicycle friendly roadways & amenties.	Meeting topic
850 To see what the transportation planners have planned for us.	Meeting topic
851 Improving Caltrain	Meeting topic
852 Learn about future inter-regional commute options.	Meeting topic
853 For updates on (in order of importance): Highway 4, BART issues, Ferry Terminal.	Meeting topic
855 Basically to find out what would affect my daily rides on AC Transit	Meeting topic
866 Mid- to long-term planning is interesting to me. There should be a MTC email list announcing meetings and agendas.	Meeting topic
868 Bicycle issues, Safe indoor parking for bikes	Meeting topic
872 Improving bicycling	Meeting topic
877 Talking about Bicycle safety and bike trail enhancements/additions	Meeting topic
882 Repair of roads as a topic	Meeting topic
883 To discuss the Antioch ferry service and to discuss bringing more employers to eastern contra costa county	Meeting topic
886 To help improve the services in my area.	Meeting topic
890 Future planning for the region (multi-agency)	Meeting topic
899 To hear issues on bus improvements.	Meeting topic
900 ----- if you were going to discuss two-wheeled transportation . . .	Meeting topic
901 Intermodal transportation mixing transit with walking and bicycling	Meeting topic
903 I want to be further educated in transit issues as well as provide input on current topics.	Meeting topic
905 Because of the state of the environment and the need to increase transit options to reduce regional GHG emissions.	Meeting topic
907 Understand others' highway-oriented priorities	Meeting topic
909 If more human powered alternative commuter solutions were on the table	Meeting topic
912 Learn when projects will begin and end, how much it's going to cost us	Meeting topic
925 Network tomography	Meeting topic
926 If it focused on bike and ped transportation (non-motorized) issues.	Meeting topic
927 Service Improvements	Meeting topic
929 Discount transit fares for seniors, after-hour service, door-to-door service for seniors and disabled, and fixing our roads.	Meeting topic
104 Issues need to have direct relevance to me.	Meeting topic
327 To counter the advocates of transit that have encouaged increased environmental problems by increasing	Meeting topic



3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
congestion of cars by diverting funds to transit. Transit is at the end of its technological life and I want the MTC to plan for the future instead of trying to bring back the 19th century.	
340 To make sure transportation is being approached on a regional basis and that we're doing everything possible to promote efficiencies so we can maximize the use of available dollars.	Meeting topic
365 Because I think the region needs to "get real" about congestion, mobility, and pollution. Letting buses get stuck in carpool lanes with 1-3 person private vehicles makes no sense. Give transit real, visible priority and you'll get more people to use it.	Meeting topic
366 MTC should prioritize projects after their professional staff has thoroughly review it. Often popular projects that are not effective or are overly costly but appear desirable to the public have been passed by local communities without presenting thorough analysis or study of the project, or better still, any local transportation/transit project that is placed on the ballot that requires Regional or State/Federal funds should have a review made by MTC which shall be included on the ballot.	Meeting topic
409 Try to get individuals out of their cars. People have long commutes and don't want to get out of their cars b/c public transportation takes too long. Find incentives to get them out of their cars.	Meeting topic
411 New bus and bigger bus for fremont. New bus to Pacific commons like Zero-emission to keep te shopping Center cleans? Ac transit bus driver should not miss for the bus stop. Last time I was waiting at the bus stop. They didn't see, that a terrible service. They should have bigger bus. Alot of people were in the bus, because the bus is small. Such as student ride the bus.	Meeting topic
422 Make connects between services connect e.g., You get off BART and you local bus left 3 minutes prior and you wait in the cold, Wind, and rain.	Meeting topic
426 To increase service, increase ridership, provide more subsidies.	Meeting topic
436 Wifi and all buses with nextbus	Meeting topic
449 To get Bart and Muni to start using Translink!!!!	Meeting topic
455 Bring complaints that local transportation agencies have not responded to ie AC transit.	Meeting topic
466 Have A/C Transit provide more benches for people to sit on while they wait for thier buses at the Transbay terminal. It's strange that most of the benches are located on the lower levels of the trnasbay terminal where only the homeless frequent.	Meeting topic
469 Weekends transportation needs expanding and more quick services, less time to wait for a bus on the weekends a lots of riders are really out shopping or whatever the case maybe on weekends.	Meeting topic
472 BECAUSE PERSONALY I BEEN EXPEINEM=NTED DELAY ON TRANSBAY SERVICE.	Meeting topic
484 Deleting my bus service	Meeting topic
489 To promote more public transportation in Bay area	Meeting topic
490 Because I have a vested interest as a regular user of the Bay Area's public transportation system. I want the most direct route possible from point A to Point B @ a reasonable cost in a safe, well-built, comfortable vehicle.	Meeting topic
491 Provide details of specific rider needs not apparently understood or responded to by officials.	Meeting topic
514 Its better for the environment to use mass transit than to drive.	Meeting topic
516 Correlation between transportation companies; particularly ACT and County Connection.	Meeting topic
528 If a transit line that I use was to be eliminated or changed that would directly affect my commute.	Meeting topic
539 Deal with less expensive transfers to/from BART. BART is already expensive, and it would be nice to have free (or at least cheap) transfers from BART to Muni and AC Transit.	Meeting topic
541 Whatever would make my daily transportation needs more effective	Meeting topic
544 I take public transportation to work everyday. Also to find out if it would be possible for the DB to run longer on weeknight and start running on weekends.	Meeting topic
561 Concern about peak oil and the need for society to seriously start re-organizing in a more urban and community-oriented manner.	Meeting topic
563 If there are new developments planned for the area, how will that impact existing traffic and what contingencies are being planned for increased traffic.	Meeting topic
569 Because good, inexpensive public transportation is vital to the community.	Meeting topic
570 Balancing our needs for transportation with other life quality issues has a profound impact on overall quality of life for me and my family. I find it difficult to make the time to participate -- but no one else can speak for our interests but us!	Meeting topic
573 Something concerning Newark.	Meeting topic
576 Bus routes additonal	Meeting topic
588 Because I use AC Transit for commuting everyday and it affects me directly to a very large extent.	Meeting topic
593 To find out why you don't improve public transportation and figure out ways to encourage people to use it rather than waste funds to keep building/enlarging highways when they immediately fill up.	Meeting topic
621 Busses missing in the early morning. 72 route is always missing a bus or 2 from 5:30 a.m. to 6:30 a.m.	Meeting topic

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
630 Get Drivers that are pleasant without attitudes. Need people that following schedules or get a better scheduling schedules so drivers can follow!!!!	Meeting topic
647 In today's world public transportation needs to be expanded, made more accessible and pleasanter.	Meeting topic
661 To understand the effects of regional decision making agendas and those impacts on the City of Dixon.	Meeting topic
666 I would want to know just how important is customer satisfaction. How do you really feel about the need for your Transbay riders to be comfortable when riding over bumpy roads on buses with hard and extremely uncomfortable seats for up to an hour at times?	Meeting topic
671 I am upset that there is little Transportation in the Oakland Hills Joaquin Miller to Skyline and Redwood road. Elderly must take cab service or be dropped of nearest 54 or 53 bus stop.	Meeting topic
680 If we had leadership that was committed to dissolving all MPOs and getting the government out of the for-hire carriage of passenger business.	Meeting topic
684 To push for greener standards	Meeting topic
687 I would like to better understand how decisions are made and really have the workings of MTC broken down for me.	Meeting topic
698 The roads are too congested and would like to see the BART expanded down to Tracy, California and around the South Bay to make it more attractive commuters; to get them off the road.	Meeting topic
705 AC Transit has an "M" Bus - a Transbay bus line from Hayward to Foster City, that is highly dysfunctional for the following reasons: 1) The bus handles no more than 3 people on any given run, and is usually empty. Yet it is a huge bus that is a huge waste of fuel; 2) The bus is unsafe for this route. The drivers are unable to control the bus in a strong wind to keep it in it's lane on the San Mateo Bridge; 3) The drivers are poorly trained and poorly managed. They often leave up to 4 minutes early, so it is hard to plan around the schedule. One driver passed me up at the Hayward BART stop, and the manager did nothing to discipline the driver and instead tried to justify his actions. For the above reasons, I rarely use this "M" bus, so you have thereby lost 10% of your ridership for this line. Others have tried it and stopped using it. If properly managed, this could be a popular and vital resource.	Meeting topic
707 To get transportation agencies to understand that an ever-growing region is unsustainable; they will never be able to solve transportation problems until growth stops. Agencies must openly acknowledge this truth, even as they work on symptomatic relief of growth's ill effects.	Meeting topic
730 Because public transit should be more financially and geographically accessible to demographic it serves. And also because new infrastructure should be sustainable, and not car dependant.	Meeting topic
737 Knowledge of the meeting & subject	Meeting topic
738 Organization in terms of an agenda given ahead of time. This might allow people to arrive around the time of the topics their interested. Having the meeting in the evenings (after 5pm).	Meeting topic
750 I feel that fastrak users are often slowed down by non fastrak drivers that do last second lane changing to cut in front of traffic at toll plazas. A divider for fastrak lanes or more signs would be benficial.	Meeting topic
752 Because I don't drive and have a small child and must walk at least 2 miles up and down hill in any weather when there is no "shopper shuttle" (which is limited to 2 days a week) and then not reliable because of the driver sign-up system and no way to tell ahead of time if theres no driver that day. The drivers often get lost or skip stops.	Meeting topic
753 Why AC Transit was permitted to buy those Van Hool buses?	Meeting topic
766 I want to see more streetcars, mass transit and support for bicycling. I hate cars and the companies which promote them.	Meeting topic
767 If my travel lines are directly affected adversely.	Meeting topic
778 We need to reduce the number of cars on our roads.	Meeting topic
782 As a bicyclist and a walk-to-worker, my thoughts are predictable -- although I am absolutely NOT an extreme advocate	Meeting topic
785 Increasing the amount of trains caltrain runs	Meeting topic
789 A serious action focused discussion on the real transportation needs of the Bay Area - more and reliable public transit. P.S. Your survey is very disappointing - it looks like a fluff effort.	Meeting topic
807 Please give at least 1 months' notice of the meeting. I would also want to comment on taxation.	Meeting topic
815 To understand what our leaders are thinking, what their vision is, and how they intend to achieve their vision.	Meeting topic
833 Because there is always room to improve public transportation especially in our cities neighborhoods.	Meeting topic
834 To be involved in the expansion of our future needs where transportation is concerned	Meeting topic
841 Only if it directly related to a transit issue/problem very near my home that would personally and directly affect me.	Meeting topic
843 I would like to know why we are not utilizing our excellent freeways/xpressways for REGULAR sched. routes, like El Camino?	Meeting topic
867 To get reasonable new ideas instead of just more of the same old "stay the course"	Meeting topic
870 Too much car accommodation and thus too many cars. It is INSANE that the densest city on the West Coast	Meeting topic

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
has such poor mass transit.	
906 To see what topics of interest the community are concerned in discussing.	Meeting topic
910 Because it directly affects my commute daily.	Meeting topic
921 I would like to discuss the creation of an overarching bay area transit authority. Since bus transfers don't work when transferring from muni to AC Transit, my transbay commute is no less expensive than driving.	Meeting topic
922 To promote the SMART train corridor	Meeting topic
20 Any issue that includes funding priorities and how the priorities are decided upon	Meeting topic
25 Show elected officials public their required action to fund freeway projects to reduce congestion on 101 Freeway	Meeting topic
77 I interested in the senior transportation issues.	Meeting topic
137 To hear the vision or progress directly from the people making the decisions	Meeting topic
189 As China, India, and other nations continue to draw jobs from our country, we need to PLAN ahead for the near future when a majority of us no longer have \$\$ for fuel & auto maintenance. SAFE bike lanes, not just a white pavement line, would help people commute to work and conduct daily tasks w/o risk of injury or death.	Meeting topic
226 Public transit needs to get off the back burner and become a priority.	Meeting topic
238 We are nearly in a crisis situation. I think we need to use ferry transportation more. In Switzerland, on the lakes, they have ferries that go directly from one large center to another, and also they have ferries that go clockwise and counterwise around the lakes, stopping at every village.	Meeting topic
261 We are facing gridlock in Alameda and the powers that be are only interested in development development.	Meeting topic
363 Disagreement with proposed plan/policy/service.	Meeting topic
375 Would like direct transportation on line 57 to the Oakland Airport to eliminate changing at 73rd to line 50.	Meeting topic
562 If truly innovative solutions were being discussed.	Meeting topic
881 1 I FIND THAT ATTENDING MEETINGS HELPS ME KEEP CURRENT WITH WHAT IS HAPPENING WITH TRANSPORTATION IN THE BAY AREA; 2 BRAINSTORMING IS AN EXCELLENT WAY TO SHARE WILD IDEAS. THE NEXT STEP IS TO HAVE THE GROUP LOOK FOR IDEAS THAT WOULD HELP THE LOCAL COMMUNITY; 3 LISTENING TO PEOPLE PLANNING FOR A TRAIN STATION. THE DESIGN IS PLANNED AROUND THE LOCATION. THE BRAINSTORMING GROUP WITH BUS, TRAIN AND CAR PEOPLE WILL COME UP WITH A BETTER PLAN THAN JUST WELL EDUCATED PEOPLE WHO HAVE VERY LITTLE EXPERIENCE WITH PUBLIC TRANSIT; 4. LOOKING FOR THE PATTERNS IN A NEW AREA IT IS FUN TO RIDE TRANSIT AND COMPARE THE NEW AREA TO WHAT ONE HAS IN ONE'S OWN CORNER OF THE WORLD; A) WILL THE PASSENGERS GET TO WORK ON TIME? B) COST/ LOW INCOME AND HOUSE POOR RIDER (THE RIDER SAYS I CAN'T AFFORD TO DRIVE BECAUSE I BOUGHT TOO MUCH HOUSE AND THE BART AND/OR FERRY IS JUST TOO EXPENSIVE); C) SAFETY ON TRANSIT BAY AREA EXAMPLE (THE NEWSPAPER TALKS ABOUT THE HIGH CRIME 12TH STREET OAKLAND STATION ON BART/ BART AFTER ABOUT 7:30 P.M. HAS THE EL CERRITO/RICHMOND PEOPLE TRANSFER AT THE 12TH STREET STATION; THE TRAIN HAS ABOUT A 3 MINUTE	Meeting topic
881 cont.: LAYOVER WITH A WAITING TRAIN TO TRANSFER TO THE CONNECTING BART TRAIN; 5 PASSENGER /HOW DID YOU LEARN TO BE A PASSENGER? HAVE YOU TRYED 511.ORG? MENTOR FOR NEW PASSENGER. (SKIING LESSONS, SWIMMING LESSONS, SEWING LESSON, AND TRANSIT RIDING LESSONS.) SPARE THE AIR DAYS PROVIDE RIDE OPPORTUNITY TO TRY THE RIDE. 6 WHY ELSE WOULD YOU WANT TO ATTEND? THE USE OF TRANSIT IN OUR AREA IF IT WAS USED IN THE WAY IT IS IN FRANCE WOULD IMPROVE THE QUALITY OF LIFE FOR THE BAY AREA.	Meeting topic
390 Cheap fares for short distance;	Meeting topic
1 To solve climate change/ environmental issues.	Meeting topic
2 Only if the topic affects my daily routine of commuting	Meeting topic
3 Identified direct impact to my way of life, living conditions, or livelihood.	Meeting topic
6 If it's north bay specific	Meeting topic
8 Because I'm concerned with pollution and used to work as a transportation and environmental planner.	Meeting topic
9 To find out the progress of transportation projects in the Bay Area.	Meeting topic
10 A new program that's of interest to me and reduces environmental impacts, such as global warming.	Meeting topic
13 To promote more car-pooling.	Meeting topic
16 A meeting that discussed regional issues or "envisioning" meetings where all possibilities are considered.	Meeting topic
20 To understand upcoming issues	Meeting topic
22 Ok...since I can not click on more than a single item in your first page ... "Expand public transit, coordinate "time transfer", and regional express busses (with new routes) where BART and Caltrain currently do not provide	Meeting topic



3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
"express" service. Also "Translink", including "Disability" fares, and "Translink" on Capital Corridor (Sac. to S.J.)	
26 Global Warming	Meeting topic
28 Hi Speed rail between No and So California	Meeting topic
29 I am not moving from the area anytime soon, Live and work in SF, currently drive but my job is water orientated so would be interested in ferry etc topics. As I drive and use public streets am interested in topics such as street condition and congestion.	Meeting topic
33 Understand community impacts, costs, and tradeoffs	Meeting topic
38 The topic of adding a BART Station at Mission/30th Streets in San Francisco!	Meeting topic
39 How it effects the economy; or ease travel between points not easily connected today [eg. ferry from SF to Berkeley]	Meeting topic
3 Find out future plans, general interest in what the Bay Area will look like in 10-30 years	Meeting topic
6 Subject matter regarding technologies available to make cost effective changes	Meeting topic
7 Widen the freeways and highways and get rid of the HOV lanes.	Meeting topic
10 If a bold new solution to address transportation needs was agendized or likely to be discussed	Meeting topic
13 Bicycle lanes	Meeting topic
15 I think the decline in the quality of BART service is a very important issue. Also, carpool lanes approaching the Bay Bridge from I-80 WB are now more crowded than the non-carpool lanes.	Meeting topic
20 ----- to encourage the recognition of motorcycles as a viable congestion reduction technique . . .	Meeting topic
23 To make sure motorcyclists were included in all future planning.	Meeting topic
24 To further awareness among the other road users about looking for motorcycles and preventing the right of way violation accidents that motorcyclists are so often subjected to.	Meeting topic
30 To support freeway widening.	Meeting topic
50 Merger of transit companies (good idea) Change in paratransit regulations and change in boundaries which cause more rides than necessary and waste money. Extending BART along I-80. Better transit to BART from Pinole Valley.	Meeting topic
385 Threat to essential transportation modes.	Meeting topic
17 I would like to see the region provide public transit out of transportation funds and get rid of fare boxes, gates, transfers, etc. This would encourage public participation in public transit, take cars off the road, contribute to less pollution, lead to greater use of transit and therefore improve the attention given to connections, inter-agency coverage of transit routes, etc. So I would attend to try to lobby for this.	Meeting topic
30 To work toward making public transit as affordable and functional as possible, so it would be attractive to use, not exhausting.	Meeting topic
43 Success stories that other countries are doing that the US failed to implement!	Meeting topic
36 If there are substantive discussion on plans for moving forward on transportation issues	Meeting topic
361 If it were tied to another meeting I was already attending, such as putting it on the agenda of a broader community event, city council meeting, etc.	Misc.
10 Improve MTC performance in addressing transportation issues	Misc.
28 Possibly all day workshop with breakout sessions to choose among	Misc.
35 Would participate more likely if personal attendance not required to interact.	Misc.
37 Explore options to build relationships between on profit organizations and transit providers	Misc.
40 I work for a transit agency	Misc.
61 Transportation to and from	Misc.
67 Good public outreach to bring in often overlooked stakeholders.	Misc.
144 I'm working too hard to pay attention, although I am interested.	Misc.
146 A short and sweet, organized meeting	Misc.
151 Likelihood of success for a transit project	Misc.
157 Unlimited monthly pass	Misc.
162 If it would help show support	Misc.
179 Don't understand the question	Misc.
200 To make sure that transportation decisions are made on the basis of reason and logic, not to respond to self serving selfish political interests of advocacy groups.	Misc.
213 I actually have, and currently attend them.	Misc.
224 I think this issue can be easily resolved if we look at it realistically	Misc.
235 A determination that the goals of the meeting were realistic, achievable and action oriented	Misc.
248 To suggest that transportation agencies be eliminated altogether.	Misc.
255 To be a good citizen.	Misc.
260 There are issues with I believe get little or NO attention that are completely NOT addressed, EVER!	Misc.

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
301 GET MATERIAL FOR MY NEWSPAPER COLUMN IN THE PACIFICA TRIBUNE	Misc.
318 Information in advance on what the goal of the meeting is and what the process/timeline is.	Misc.
324 To ensure that single interest advocacy groups do not speak for the entirety of the Bay Area	Misc.
325 To vent.	Misc.
419 I think the Bay Area already does a much better job with public transit than most other parts of the nation. I have relied on public transit for 13 years. Many people I talk to would use it more often if it was more convenient for them. I would like to see its use encouraged.	Misc.
441 I place faith in the elected directors to carry out their oversight responsibilities. All too often they prove to be disappointingly unquestioning of management's presentations.	Misc.
467 I have 3 major disabilities. AC has been very helpful to me, but I want to be a resource for them, driver training, etc. Sometimes there are too many needs and not enough seats. It was raining and a gal in a scooter was almost left because the driver didn't think I could give up my seat to make room for the person in the scooter. I am able to adapt and everyone was happy. I am very pleased with AC transit.	Misc.
501 The only reason I would attend would be to complain, and this would not be taken seriously.	Misc.
508 To hear if others have similar complaints	Misc.
510 negative affect on me	Misc.
554 I am transit dependent and also think that the MTC could use more accountability.	Misc.
623 If asked to participate in focus group	Misc.
646 I don't have any answer, because there are too many "me" people. In other words, they will tell you that whatever is a great idea, but then when your back is turned they will do what they want to do. Example: they say people should ride the bus so there is less congestion, but then say that statement doesn't mean them because they need to use their own cars.	Misc.
654 A citizens duty	Misc.
677 To see who else is there.	Misc.
696 I don't really feel that transit agencies are interested in what we want. they just want to look as if they do!	Misc.
751 I would want to attend because it's for my own good and others	Misc.
790 A colleague or friend is attending.	Misc.
803 If MTC had clear support from local governments - not always clear to me	Misc.
822 Enough seating for all in attendance and a board that really cared about what the people have to say.	Misc.
825 I would attend many more meetings when it doesn't cost me so much to attend.	Misc.
842 Hear the rhetoric and the non conclusions	Misc.
884 Paid to attend	Misc.
918 Why certain areas get better treatment than others?	Misc.
31 I think you've covered the reasons well. But you're a long drive from Modesto.	Misc.
35 To give contrarian feedback and give a voice to something other than the bay area liberal orthodoxy.	Misc.
1 To interact with various transportation officials	Misc.
18 I use public transit extensively in San Francisco.	Misc.
31 To present ideas not currently mentioned in the sf chronicle	Misc.
35 Someone would need to explain why my input is necessary and what impact it would have. Possibly using TV or radio commercials to get this word out would help.	Misc.
42 If community leaders/decision makers will attend.	Misc.
4 To meet the entire MTC Commissioners & Staff at the event!	Misc.
7 To hear what other people have to say	Misc.
49 I have happily retired from attending meetings and demonstrations. I suppose a plan to worship me and create a shrine to my glory might tempt me.stick to internet contact.	Not interested
45 Not interested in attending meeting	Not interested
72 Don't waste my time. Public input followed by business as usual is wasting my time.	Not interested
203 I just wouldn't make the time to attend a meeting in person--I would tune into & participate in a webcast or webinar, however.	Not interested
254 I'd rather have other forms of participating in decision-making.	Not interested
313 I do not think such meetings are representative or useful.	Not interested
357 I think meetings are not a wise thing to encourage. What is the OUTCOME you want out of the meetings? If you want feedback, use "webinars" or "interactive feedback" on your website to get people's input.	Not interested
384 I would not attend an MTC meeting.	Not interested
401 I know it's important to attend the meetings to find out what's going on, but I'm just not a fan of public gatherings where I'm forced to listen to everyone on their 'soapbox' (I know, bad attitude on my part, but it's how I feel).	Not interested

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation issues?	
412 I am unlikely to attend meetings; they are usually a waste of time. I might attend a workshop if it involved reviewing graphics of a project or design.	Not interested
492 What difference does it make? MTC caters to special interest groups rather than public sediment.	Not interested
515 Umm, I just don't think I would attend a meeting. I'm really in to pub transportation...but wouldn't go to a meeting. Online interaction is best for me.	Not interested
555 I wouldn't have time to attend.	Not interested
611 Not interested in public meetings...	Not interested
628 I'm generally not interested in attending these meetings	Not interested
659 I would not want to attend a meeting. i would rather answer an online survey. anyway, most of your transit meetings get canceled at the last minute. that is very annoying.	Not interested
700 Generally not interested in attending meetings.	Not interested
744 I don't want to attend. You never listen to the public and continue to spend our transportation dollars in the wrong way, e.g., not enough on highways, too much on transit.	Not interested
773 Wouldn't. Take too much time. Should have them online via webex or similar. Should also have online polls, forums, etc.	Not interested
779 I will not attend for any reason	Not interested
805 No time to attend - would prefer to submit comments via website	Not interested
845 Wouldn't want to. too many angry opinionated people out there.	Not interested
846 Can't imagine one that would be so compelling that I would take personal time to attend. Would prefer email input.	Not interested
21 Probably wouldn't attend	Not interested
84 I'm interested and I care, but I'm not so interested in attending meetings. I'd prefer to submit a survey or do something on line.	Survey
682 A survey of the Bay Area residents may be a better way to gauge the transportation needs and desires of the area. Meetings often conflict with other requirements of our busy lives. The meeting attendees are not likely to represent a cross section of the Bay Area citizens but only those who have an axe to grind or a significant interest. Let's not set policy based on only input from meetings.	Survey
22 Why not a survey like this asking the public to choose between the costs and consequences of different policy options?	Survey
41 The results of a scientific poll of Bay Area residents would be very useful.	Survey
290 Encourage motorists to attend, by offering free or free valet parking. You road-haters are out of touch with the vast majority of the population.	Transit pass/other gift
440 Focus group pay	Transit pass/other gift
826 Little trinkets or giveaways.	Transit pass/other gift
309 raise public awareness= meetings could be tele-conferenced	Virtual Meeting
406 Why not create an online forum for discussing transit issues?	Virtual Meeting
430 The opportunity to attend virtually	Virtual Meeting
445 Please use technology. you can expand your reach if you do a web-broadcast of your meeting. let us add our voices (like this survey) through the web, figure out how to reach us sometime other than during the core hours int the transbay terminal. thanks.	Virtual Meeting
533 Why not have them online in the evening? That way people can attend from home after the kids are in bed.	Virtual Meeting
578 I would only attend by internet. I don't have time to go to another location and sit through a meeting due to work needs.	Virtual Meeting
808 If I could attend online/remotely	Virtual Meeting
12 Use web technology to broadcast the meetings so people who can't get there can still participate; use web site technology to present information and solicit comments from those who can't attend	Web Tech.

4. How far would you travel to attend a meeting (keeping in mind that the meeting would be served by public transit)? Please select one.

<i>Distance</i>	<i>Number of Respondents</i>	<i>Percentage</i>
1 to 10 miles	833	57%
11 to 20 miles	446	30%
21 to 40 miles	125	9%
Over 40 miles	64	4%
<b>Total</b>	<b>1,468</b>	<b>100%</b>

5. When do you prefer to attend a meeting? Please select one.

<i>Response</i>	<i>Number of Respondents</i>	<i>Percentage</i>
During business hours	454	31%
Evenings	724	50%
Weekends	279	19%
<b>Total</b>	<b>1,457</b>	<b>100%</b>

**6. What is the best way to notify you about a meeting? Please rate each item below from 1 (excellent) to 5 (extremely poor).**

<i>Response</i>	<i>Excellent</i>		<i>Good</i>		<i>Average</i>		<i>Poor</i>		<i>Extremely Poor</i>	
	<i>Number</i>	<i>%</i>	<i>Number</i>	<i>%</i>	<i>Number</i>	<i>%</i>	<i>Number</i>	<i>%</i>	<i>Number</i>	<i>%</i>
Email notice	1,067	74%	272	19%	63	4%	22	2%	19	1%
Postcard or letter	265	19%	556	40%	339	24%	146	10%	99	7%
Ad in newspaper	70	5%	134	10%	309	22%	420	30%	457	33%
MTC's Transactions newsletter	80	6%	193	14%	395	29%	351	25%	363	26%
MTC's Web site	89	6%	174	13%	350	25%	395	29%	372	27%
Announcement from community group or church	73	5%	196	14%	300	22%	349	25%	468	34%

**7. Are there other ways to notify you about a meeting? If so, please describe below.**

<i>Comment</i>	<i>Response Category</i>
9 Closer contact with activist groups and their information network.	Community/activist org.
25 Notify Senior Communities in the area,	Community/activist org.
32 Contact City/County Citizen Advisory Committees related to transportation throughout the Bay Area	Community/activist org.
38 Via Peninsula Relief Alliance and 511 web sites and email notices	Community/activist org.
41 Through bicycle orgs. EBBC	Community/activist org.
43 Through consumer interest groups	Community/activist org.
49 Notify City Councils, who will announce meetings through their newsletters	Community/activist org.
52 Announcements through organizations like Bicycle Coalitions and Bike Clubs.	Community/activist org.
54 Groups such as SPUR, RAFT, TALC and BRA	Community/activist org.
55 511.org	Community/activist org.
61 I am plugged in to other transportation-oriented groups like MCBC, TALC, etc. Letting them know early enough helps them notify their own email lists.	Community/activist org.
63 Email or through local group	Community/activist org.
90 Chamber Meetings	Community/activist org.
99 Email announcements sent to community and transportation-oriented organizations with a request to distribute information to their members and stakeholders.	Community/activist org.
106 Related publications and networks	Community/activist org.
113 Partner with membership organizations and neighborhood associations.	Community/activist org.
119 Through community group such as chamber of commerce	Community/activist org.
122 TALC	Community/activist org.
133 Send invitations to other trans.groups...	Community/activist org.
135 Ask each City & County to forward Email announcements to all listed Neighborhood Associations and similar volunteer organizations.	Community/activist org.
161 Howie Harp Multi Service Center	Community/activist org.
263 Notice at the Senior Center and at other places where folks who use public transit, gather.	Community/activist org.

7. Are there other ways to notify you about a meeting? If so, please describe below.	
<i>Comment</i>	<i>Response Category</i>
320 Notify community groups so the event is co-listed in other organization meeting materials.	Community/activist org.
332 Through community & faith base organizations	Community/activist org.
381 Green groups (Sierra Club chapters),	Community/activist org.
393 Email is the best. Through community groups is second best.	Community/activist org.
410 Urban design / city planning organizations, UC Berkeley email newsletters	Community/activist org.
10 Postings at community events or locations(i.e. farmers markets or libraries)	Community/activist org.
16 Announcements is city newsletters and on cable tv community bulletin board channels.	Community/activist org.
19 SF Park & Rec. info. kiosks in local parks. Flyers at local cafes. Notices in BART Station community board windows. Neighborhood association e-mails.	Community/activist org.
1 Community group email lists, news articles, ads on sites like sfgate and insidebayarea	Community/activist org.
2 Noticing Ttransportation Authorities and BICycle Coalitions should work	Community/activist org.
12 Through groups like the MTC regional pedestrain group	Community/activist org.
21 Announcement from staff at community meeting.	Community/activist org.
7 For me, email is the best way, but it's important to use multiple modes since I don't necessarily represent the majority of transit users!	E-mail
17 Email is best	E-mail
34 Email is the best way	E-mail
42 Email is by far the best.	E-mail
58 Email is good.	E-mail
88 No, email and website are best... no waste, low cost.	E-mail
126 Email is best	E-mail
127 Email	E-mail
148 Email is the best	E-mail
154 No, business e-mail is more reliable.	E-mail
183 Let's cut down on mailings and wasting paper.	E-mail
201 I think email was on the list, but just in case.. by email.	E-mail
207 Phone call, but really email is the best way.	E-mail
245 Email is best	E-mail
249 Direct e-mail is the most effective way.	E-mail
250 Email	E-mail
252 Email is best.	E-mail
254 Email is best, I'm hearing impaired so this would be the very best way to reach	E-mail
346 E-mail is best	E-mail
347 E-mail is fine.	E-mail
350 E-Mail is best for me.	E-mail
428 No - email is best.	E-mail
17 Email is best.	E-mail
21 Email is the very best	E-mail
11 Email is best	E-mail
14 E-mail	E-mail
24 Outreach to employers. Asking bosses to speak with employees about the importance of these discussions. Give employers local examples as outreach tools. Make it local.	Employers
66 Contact major employers to partner and encourage employees to attend, possibly reducing parking and traffic congestion.	Employers
162 I like the fact that the meetings often take place at PG&E, where I work. I haven't been able to attend due to conflicts in my schedule, however.	Employers
174 Get CEOs & CFOs incentives to encourage participation, attendance and employee transit programs, and/or to sponsor meetings.	Employers
234 Insert/notice included in employee payday materials.	Employers
299 Send MTC representatives to business sites == that express an interest and approx 50? persons willing to attend your meeting.	Employers
381 notifications to large employers in affected area (e.g., Apple, Hewlett-Packard, Intel, etc., in South Bay),	Employers
403 You should establish communication links with major employers. Transit should be important to all employers as if their employees get to work in a bad mood, they are unlikely to be that productive for their first hour at work.	Employers

**7. Are there other ways to notify you about a meeting? If so, please describe below.**

<i>Comment</i>	<i>Response Category</i>
426 Employer (i.e. notice with paycheck) or email from employer endorsing the meeting	Employers
429 I get transportation news at work. So, that would be a good way.	Employers
16 Employers could include this information in company newsletters and/or send notices home with checks. Notices could also be sent home with students or posted on school websites.	Employers
22 Via my work	Employers
3 Posters around Petaluma	Flyers, Signs
11 City utility billing - flyer	Flyers, Signs
35 Public billboard if pertinent for example RP's electronic billboard. Have schools post notices.	Flyers, Signs
96 ...on billboards alongside major freeways (880, 680, 580, 80)	Flyers, Signs
102 Flyers on the streets of neighborhoods you wanted represented at the meeting (with translations into Spanish too)	Flyers, Signs
109 Place a big sign on each end of the tubes and tell people that you are going to meet on that issue.	Flyers, Signs
118 Banner across the street, phone message left at home, message sign at major local street intersection.	Flyers, Signs
132 Word of mouth, posting at bike shop, email list (SBC)	Flyers, Signs
147 Call from a friend, flyer in the neighborhood	Flyers, Signs
162 Posting a bulletin on the bus schedule curbside at the Transbay Terminal. I've seen these notices before.	Flyers, Signs
167 Public signs;	Flyers, Signs
193 Post notice in public building (library, city hall, store, etc)	Flyers, Signs
264 flyers delivered door to door or put on windshields	Flyers, Signs
303 local bill boards	Flyers, Signs
358 Flyers at public libraries and post offices and at selected retail outlets; neighborhood newsletters	Flyers, Signs
361 Flyering in transit corridors (cafes and bus stops on Telegraph and Broadway, for instance.	Flyers, Signs
366 The notices posted on stands at busy intersections are eye-catching.	Flyers, Signs
391 postcards or posted announcements in some public places	Flyers, Signs
430 Flyers	Flyers, Signs
431 ----- amber alert signs ? banners at congested areas ?	Flyers, Signs
359 Billboards	Flyers, Signs
324 Door to door in key neighborhoods, places where people congregate (grocery stores for example),	Flyers, Signs
450 Utilize School Billboards. Both High Schools in Antioch, all of the Middle Schools, and most elementary schools have a marquis.	Flyers, Signs
23 Notices in community newspapers, flyers, posted in public spaces (such as libraries).	Flyers, Signs
45 flyers at Critical Mass	Flyers, Signs
6 Signs posted at cashier's windows at gas stations.	Flyers, Signs
20 Flyers on mass transit buses/ferries - put them on the seat with more lead time than just 'that morning'	Flyers, Signs
8 ----- banners on congested road areas . . .	Flyers, Signs
18 Hand out leaflets at related events	Flyers, Signs
20 Post at local grocery stores (seniors still go shop even when they don't have internet access). Post at post offices (fed government permission?), DMV offices, public libraries, community centers,	Flyers, Signs
165 Email, PSAs on radio and TV.	Media/radio
12 Advertisements in publications that target stakeholder groups (i.e. bicycle, pedestrian and transit rider publications).	Media/radio
20 TV psa	Media/radio
22 Advertisements on public, non-commercial radio or television (KPFA 94.1FM, KQED 88.5FM radio & Channel 9 television, etc.)	Media/radio
27 Radio and tv spots	Media/radio
36 TV or radio public service message.	Media/radio
44 Media	Media/radio
56 Announcements on KCBS or KGO.	Media/radio
57 Word of mouth, radio announcement	Media/radio
59 Radio, tv	Media/radio
62 Post on public transportation throughout bay area, radio tv advertising	Media/radio
70 Radio Try KPFA	Media/radio
75 News report of process purpose	Media/radio
78 News story	Media/radio



**7. Are there other ways to notify you about a meeting? If so, please describe below.**

<i>Comment</i>	<i>Response Category</i>
82 KALW, KALX, KUSF community calendar announcements	Media/radio
93 Radio/Television Advertisement	Media/radio
104 Media news announcement.	Media/radio
115 News posted on sfgate.com, newspaper article,	Media/radio
117 Announcement on NPR stations	Media/radio
125 Billboards visible from highways. Ads in publications of California State Automobile Association.	Media/radio
128 Radio and TV	Media/radio
130 Radio PSA's, especially on public/community/university FM stations.	Media/radio
138 Spanish-language TV stations and newspapers.	Media/radio
142 Daily news on TV news programs.	Media/radio
143 TV/Radio (ie kcbs)	Media/radio
144 Radio; KCBS	Media/radio
155 Get radio stations to announce them.	Media/radio
169 Local television news	Media/radio
184 Local newspaper or public service announcement	Media/radio
189 Radio announcement on KCSM 91.1	Media/radio
194 All news media.	Media/radio
226 KCBS - it's where I get real time traffic too, not that out-of-date, clunky 511 system.	Media/radio
242 Newscast	Media/radio
243 Radio and television ads	Media/radio
258 Specifically, the Community Calendar on KPFA	Media/radio
262 If the meeting is interesting, the local press should report on it.	Media/radio
289 Announcement on radio (KQED, KALW, KPFA...)	Media/radio
303 TV & Radio	Media/radio
305 News media's website	Media/radio
310 - TV and radio community postings	Media/radio
312 Local news broadcasts tv and radio	Media/radio
327 KTVU--10 o' clock news	Media/radio
335 Word of mouth or radio ad	Media/radio
344 Radio/TV Announcement	Media/radio
349 Have news stations talk about the meeting and times Fox, Channel 4 NBC, KQED,	Media/radio
357 Radio ads	Media/radio
362 Television or radio	Media/radio
368 Radio or TV announcement	Media/radio
371 Radio PSA.	Media/radio
372 Public radio	Media/radio
373 In the news.	Media/radio
374 Radio ads on talk radio stations such as KGO or KCBS	Media/radio
375 Mr. Roadshow in the Mercury News.	Media/radio
376 Mercury News Roadshow column	Media/radio
379 TV/Radio	Media/radio
381 Community calendar on KQED-FM radio,	Media/radio
384 Mr. Roadshow	Media/radio
385 The local newspaper should run articles about the upcoming meeting rather than just a recap of what took place.	Media/radio
387 Radio	Media/radio
388 Mr. Roadshow column in San Jose Mercury, or ad placed next to column (won't work for online readers).	Media/radio
391 Public service announcements on the radio/TV -----	Media/radio
394 Radio during commute times	Media/radio
397 Newspaper publicity editorial comment etc	Media/radio
400 Radio	Media/radio
402 Radio advertising, web articles in local papers	Media/radio
406 Media	Media/radio
411 T.V., radio, and best, have kids bring news home from school as part of an assignment from teachers. get the	Media/radio



7. Are there other ways to notify you about a meeting? If so, please describe below.	
<i>Comment</i>	<i>Response Category</i>
kids involved, decisions made by adults today effect them tomorrow.	
414 radio announcement (NPR)	Media/radio
415 Special Event advertising, advertisement of what goes on, how mtc meeting runs.	Media/radio
420 Local radios, NPR	Media/radio
423 Radio (PSA)	Media/radio
429 Or through a community newspaper.	Media/radio
438 Kron 4 News Station, Channel 7 News, Channel 11 News	Media/radio
94 In other language newspaper. Magazine or newsletter sent by insurance companies (eg. VIA) have calendars.	Media: print/radio/TV
137 Newspaper articles	Media: print/radio/TV
150 Local newspapers	Media: print/radio/TV
172 radio announcements	Media: print/radio/TV
191 Post in Berkeley Daily Planet	Media: print/radio/TV
352 Have an announcement in the new community news paper the Lamorinda weekly: it goes to every home in Lafayette, Moraga and Orinda.	Media: print/radio/TV
85 Newspaper	Media: print/radio/TV
1 Local tv news,	Media: print/radio/TV
2 Radio (target to specific audiences - news/music types), local cable access channel/bulletin boards, BART/Bus flyers or posters	Media: print/radio/TV
5 Television and radio ads.	Media: print/radio/TV
18 Other Transportation Agency Board meting such as ACCMA or local TVTC	Media: print/radio/TV
22 Radio	Media: print/radio/TV
23 Drive/commute time radio	Media: print/radio/TV
9 Television announcements, such as local news and public service spots	Media: print/radio/TV
10 Radio & TV public service announcements.	Media: print/radio/TV
15 Radio announcements, newspaper articles (not ads) including free local newspapers, schools.	Media: print/radio/TV
3 Greater outreach by the assigned Advisory committees persons sitting on said committees. All three committees, especially Minority and Elderly and Disabled to have outreach with advertisements in their respect counties.	Misc.
20 Direct mailings, include in utility bills?.	Misc.
30 Mail to my address	Misc.
31 Direct mail	Misc.
40 WORD OF MOUTH	Misc.
46 Street signs near projects	Misc.
47 Through the SCBC	Misc.
60 Mail	Misc.
112 Through local government.	Misc.
116 I prefer written notice. Being hand-impaired I do not go on-line very often as it is painful and difficult for me.	Misc.
120 Snail mail	Misc.
134 (Not very reliable) copy of announcement at transit agency's web site	Misc.
140 In person, but it really isn't necessary.	Misc.
145 Word of mouth	Misc.
168 By mail	Misc.
177 Yes, they send me in email. They send me the meeting date It was the worst time for me to go. I was busy.	Misc.
180 AC transit email	Misc.
204 Ask city councils to notify public as part of their meetings (Tv coverage).	Misc.
214 Yes	Misc.
220 High rise building property managers email to tenants	Misc.
232 Public notices in library.	Misc.
235 In mailing along with bus/bart passes each month.	Misc.
237 Card or email.	Misc.
259 Lastly, diversify the board/speakers. No offense intended, but the public is not made up of a majority of older white males. Start by making the roster 50% women, and then improve on that.	Misc.
276 Letter to address	Misc.
278 Through Bay Area Partnership	Misc.
288 Word of mouth,	Misc.

7. Are there other ways to notify you about a meeting? If so, please describe below.	
<i>Comment</i>	<i>Response Category</i>
296 Notice to other MTC groups via group's email list and to local government's transportation commissions	Misc.
301 Mail or e-mail only	Misc.
303 Word of mouth,	Misc.
306 Beer coasters, Amber Alert, Citywide PA Announcements	Misc.
307 I don't want to go to your meetings.	Misc.
319 Call me if you guys decide to denounce communism.	Misc.
331 Meetings are not the answer. You need to listen to your customers and record and Q/A the customer service calls you already get. The AC Transit system is a poorly managed system that has enormous room for improvement.	Misc.
419 Push email is best.	Misc.
433 Through communications to impacted cities, and encouragement that they post information on their websites.	Misc.
449 and in the monthly newsletter that comes with the water bill.	Misc.
4 Local blogs like <a href="http://halfwaytoconcord.com">http://halfwaytoconcord.com</a> that covers contra costa politics and other like it	Misc.
259 This should be accompanied by someone handing out a flyer/invite/free bus pass to the meeting that is in a known location with instant translation (via headsets) in various languages and provides food and childcare. A roster should also be provided for people to give their contact information to be reminded of the meeting, and a promise should be given that the info given will only be used to remind folks of the upcoming meeting.	Misc.
2 PHONE	Phone/fax
6 Phone call	Phone/fax
14 Pre-recorded telephone message	Phone/fax
45 Telephone,	Phone/fax
72 Telephone and fax notices	Phone/fax
83 Telephone	Phone/fax
86 Phone	Phone/fax
97 Auto call	Phone/fax
100 Telephone call (if the meeting is critical)	Phone/fax
107 PHONE CALL	Phone/fax
110 Telephone tree	Phone/fax
114 Phone message	Phone/fax
124 Text messaging.	Phone/fax
131 Fax machine, phone calls	Phone/fax
139 Phone (if someone actually has the time to do this - smile)	Phone/fax
153 E-mail and or phone tree	Phone/fax
156 Fax	Phone/fax
166 Phone, or two heavily armed escorts picking me up by limo	Phone/fax
178 Call me	Phone/fax
179 Phone call from a person - not a robo call.	Phone/fax
182 Text message	Phone/fax
187 Call on Home Phone	Phone/fax
188 Phonecall	Phone/fax
195 Personal home number and cell number.	Phone/fax
209 Text message	Phone/fax
212 If it's really important to get people there, phone calls	Phone/fax
213 Have a cell phone, but email is still the best. Do not have a land line.	Phone/fax
217 Phone.	Phone/fax
222 Leaving phone messages	Phone/fax
240 Phone	Phone/fax
253 Telephone call.	Phone/fax
255 Cell phone	Phone/fax
279 Phone call	Phone/fax
282 By telephone	Phone/fax
284 You could always call me; or leave me a voicemail	Phone/fax
285 A phonecall	Phone/fax
286 An automated message to my home or cell phone.	Phone/fax

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<i>Comment</i>	<i>Response Category</i>
287 Telephone	Phone/ fax
317 Phone call	Phone/ fax
321 Phone (voice mail message)	Phone/ fax
323 Computerized telephone call if email not available for some people.	Phone/ fax
324 Phone calls to key neighborhoods.	Phone/ fax
359 Phone	Phone/ fax
399 Phone	Phone/ fax
408 Phone Call	Phone/ fax
427 Phone	Phone/ fax
441 Letter, Phone Call	Phone/ fax
448 Phone call or letter for special interest group.	Phone/ fax
4 Phone message.	Phone/ fax
13 Phone message	Phone/ fax
23 Phone message describing meeting purpose.	Phone/ fax
24 Phone message. I'm blind, so I might not have written communication read immediately.	Phone/ fax
5 On buses, BART, at stations	Transit vehicles, etc.
13 PSAs and advertisements on transit vehicles.	Transit vehicles, etc.
18 Local transit agency or paratransit coordination council meeting materials	Transit vehicles, etc.
39 Ad on or in bus.	Transit vehicles, etc.
69 On the bus, light rail, and Caltrain	Transit vehicles, etc.
111 How about printing it on the back of Bus and BART tickets	Transit vehicles, etc.
115 Information at a BART station	Transit vehicles, etc.
155 For transit users, go to major transit hubs and hand out material.	Transit vehicles, etc.
158 Ad on transit vehicle. I'm more likely to be thinking about transportation while on it.	Transit vehicles, etc.
159 Ads in buses	Transit vehicles, etc.
171 Signs on BART and buses.	Transit vehicles, etc.
172 Signs on buses, signs at bus stops, signs at BART stations,	Transit vehicles, etc.
173 Notice on bus	Transit vehicles, etc.
175 Billboards on public transportation.	Transit vehicles, etc.
181 Post sign @ bus stop and in buses	Transit vehicles, etc.
190 Notices & reminders on the bus. Or flyers on the bus.	Transit vehicles, etc.
192 Posting at BART station or Transbay Terminal.	Transit vehicles, etc.
197 Announcements on buses work too.	Transit vehicles, etc.
198 Poster in bus/train	Transit vehicles, etc.
200 Notice on bus or at Bart stations	Transit vehicles, etc.
202 Signs on the outsides of busses.	Transit vehicles, etc.
208 On BART or AC Transit bus lines	Transit vehicles, etc.
211 Plaquards in buses	Transit vehicles, etc.
216 Notices on bus or BART	Transit vehicles, etc.
225 Notice on transit (e.g., bus)	Transit vehicles, etc.
228 Posters on the buses/BART	Transit vehicles, etc.
229 AC Transit website and newsletter	Transit vehicles, etc.
230 Signage in the transit terminal or other transit stations	Transit vehicles, etc.
231 Handing me a flyer at transbay terminal or bus stop	Transit vehicles, etc.
233 Signs on the buses and at the bus stops	Transit vehicles, etc.
239 Notices on the bus	Transit vehicles, etc.
241 Notices on local public transit (& in transit hubs) with sufficient lead time to permit making personal schedule adjustments.	Transit vehicles, etc.
244 At the transit hubs	Transit vehicles, etc.
246 Postings on the bus, at station, etc.	Transit vehicles, etc.
248 Sign at Bart station or AC terminal	Transit vehicles, etc.
257 On the bus or at the bus stop	Transit vehicles, etc.
259 Pay someone (a livable wage) to flyer at or on Transportation modes, such as on BART or at busy bus stops. Make sure the person / subject is easily identifiable, such as being accompanied by a sandwich board with "Stop	Transit vehicles, etc.

7. Are there other ways to notify you about a meeting? If so, please describe below.	
<i>Comment</i>	<i>Response Category</i>
complaining and help us improve BART / AC Transit/MUNI! . We want to hear from YOU!" written in big letters, or projected on a large screen.	
267 Post signs on buses.	Transit vehicles, etc.
268 Signs posted in transit stations	Transit vehicles, etc.
270 Notice in terminal/stations and on buses/trains	Transit vehicles, etc.
271 Notices at major transit points	Transit vehicles, etc.
274 Posting notices in the buses would be much more effective than any of the above methods. Announcement boards at strategic bus-stops (i.e. ones that have statistically high concentrations of commuters waiting). These could be bulletin board-like things where you can change the postings on a regular basis.	Transit vehicles, etc.
288 Advertisements on busses which mention content up for discussion.	Transit vehicles, etc.
295 Flyers post on bulletin board or near the bus ticket office when we come to buy tickets.	Transit vehicles, etc.
302 BART Transit Message boards on platforms.	Transit vehicles, etc.
303 Signs posted on the bus & BART	Transit vehicles, etc.
304 Post on public transit vehicles	Transit vehicles, etc.
306 BART station message boards	Transit vehicles, etc.
308 Signage on affected routes (adequate)	Transit vehicles, etc.
313 Through AC Transit's website	Transit vehicles, etc.
316 Notices on buses	Transit vehicles, etc.
318 Post notices on BART and buses. Post announcement on transit.511.org (and maybe 511.org in general).	Transit vehicles, etc.
324 posting at existing transit stations/shelters,	Transit vehicles, etc.
325 Catchy posters on BART/ AC transit	Transit vehicles, etc.
329 Adds on board buses and trains or in Transit newsletters.	Transit vehicles, etc.
330 Postings at bus terminal; announcement by bus driver.	Transit vehicles, etc.
334 BART Times	Transit vehicles, etc.
339 On public transportation. Note the meeting on BART and on busses.	Transit vehicles, etc.
341 Advertisement on transit vehicles or stations	Transit vehicles, etc.
354 I would look at ads on a bus to find out about it	Transit vehicles, etc.
355 Signs on buses are good.	Transit vehicles, etc.
358 Signs on buses, BART and other transit (e.g., the Kaiser shuttle);	Transit vehicles, etc.
359 Ad space on public transit vehicles and in stations.	Transit vehicles, etc.
361 Also place flyers on bart and muni station turnstiles)	Transit vehicles, etc.
365 Advertisement on transit vehicles	Transit vehicles, etc.
392 Announcements on Bay Area public transit providers.	Transit vehicles, etc.
395 On public transit or transit stations	Transit vehicles, etc.
405 On board transit advertisements to reach the already riding public	Transit vehicles, etc.
413 On public transportation itself, such as on car cards, exterior ads on buses, etc.	Transit vehicles, etc.
414 Fliers at a Bart Station,	Transit vehicles, etc.
432 Announcement in buses!!	Transit vehicles, etc.
439 Make anno; at a/c Transit & BART & OTHERBOARD OF DIRECTORS MTGNS OF OTHER BAY AREA CARRIERS & CITIES (BY MTC STAFF OR OTHERS)	Transit vehicles, etc.
442 Reader card on local transit.	Transit vehicles, etc.
443 Fliers to passengers at transit station entrances or bus stops	Transit vehicles, etc.
447 Signs in transit vehicles	Transit vehicles, etc.
77 Postings at bus stops, rail stations or ferry terminals would be best (after e-mails).	Transit vehicles, etc.
84 Notification on buses/BART	Transit vehicles, etc.
96 Ads on Bus stops, inside BART station on the BART trains	Transit vehicles, etc.
103 Distribute literature on transit routes.	Transit vehicles, etc.
118 Posting at a transit center I use,	Transit vehicles, etc.
149 Note at busline kiosk or on side of bus (I ride the H)	Transit vehicles, etc.
164 BART posts information bulletins and handouts at their fare gates so everyone boarding a train can pick one up to read while in the system. You should explore this as well.	Transit vehicles, etc.
165 Notices on public transportation, such as buses and BART, flyers at BART stations,	Transit vehicles, etc.
236 Signs/notifications in the transit stations.	Transit vehicles, etc.
260 How about at bus stops? You no longer provide any useful info at stops, not even schedule info and so many	Transit vehicles, etc.

7. Are there other ways to notify you about a meeting? If so, please describe below.	
<i>Comment</i>	<i>Response Category</i>
of your bus drivers are rude to people who ask for information	
264 Print posters/flyers in BART stations;	Transit vehicles, etc.
265 On the buses or transit system	Transit vehicles, etc.
298 Flyer in an AC transit bus or Bart	Transit vehicles, etc.
396 Post information flyers at BART stations/bus depots.	Transit vehicles, etc.
326 Members should come out to the transportation major hubs and announce meeting and seek ideas.	Transit vehicles, etc.
12 Area local transit agencies.	Transit vehicles, etc.
13 Yes ... flyers at BART stations (i.e. - in the fare gates), and "Car-Cards" (i.e. - mini ads) placed in ad spaces on other trains and busses of EACH AND EVERY public transit vehicle (if you sincerely want the riding public to know what is happening)	Transit vehicles, etc.
23 Ads at transit stations	Transit vehicles, etc.
7 Notice on transit vehicles	Transit vehicles, etc.
20 BART stations/MUNI metro stations, on MUNI buses.	Transit vehicles, etc.
7 transit.511.org	Web techniques
449 List meetings on the city's web site	Web techniques
4 List serves of various organizations.	Web techniques
8 Add RSS feeds to your website so that people can be notified indirectly by changes to your website	Web techniques
64 An RSS feed of the website would be nice. I don't visit the website, but my RSS reader could pick up announcements sent out over it.	Web techniques
73 The website should have an "email me" feature so the public can sign themselves up for notices of meetings, etc. The US Mail is too slow and no longer effective for announcements.	Web techniques
82 RSS feeds from website;	Web techniques
98 Notice on websites other than MTC (Library websites, SFGATE/other newspaper websites, etc.)	Web techniques
152 Forget meetings. Use interactive webinars and website/surveys to get the info you need from meetings. Meetings are last century. Emeetings are better.	Web techniques
170 Other transit-related websites.	Web techniques
176 Local transit agencies' websites.	Web techniques
185 Public notices on locally important like sfgate.com and craigslist would be helpful.	Web techniques
196 E-newsletters from organizations such as TALC, SPUR	Web techniques
205 Announcements through local newspaper websites (i.e. SFGate.com; insidebayarea.com; etc.)	Web techniques
206 Send info to all transit agencies to post on their websites.	Web techniques
215 RSS	Web techniques
338 Get press - I read local blogs alot	Web techniques
340 SMS messaging, notice on 511 when you call	Web techniques
343 Via our town website, especially if it is an important meeting. Asking town councils to notify people at town council meetings.	Web techniques
364 Online ads (sfgate.com) are most visible, but email is the most reliable.	Web techniques
367 Webpage on 511	Web techniques
369 None -- please make meetings online, you will get much better participation, and much better representation of the working population that has no time to attend meetings in person, yet still greatly cares about transportation issues.	Web techniques
370 511.org website	Web techniques
377 Post to neighborhood email lists	Web techniques
381 Other transportation Web sites	Web techniques
384 MTC website RSS feed	Web techniques
416 Craigslist, news websites	Web techniques
418 The best way to get my attention about transportation stuff is to advertise on sites I regularly use, such as vta.org, bart.gov, and transit.511.org	Web techniques
421 Post something to BATN.	Web techniques
424 Put it on the front page of the 511.org site	Web techniques
429 Or, on other transportation websites (like Caltrain).	Web techniques
437 Notice on 511.org	Web techniques
445 Email or email notice to check website	Web techniques
1 popular local transportation blogs, banners on popular web sites	Web techniques

**8. Which of the following methods would help you express your views at a meeting? Select all that apply.**

<i>Methods</i>	<i>Number of Respondents</i>	<i>Percentage</i>
Translated material	52	4%
Electronic voting	709	50%
Questionnaire	1,001	71%
Facilitated discussion	920	65%
Voting game to show preference for a particular topic or issue	388	28%
One-on-one discussion with event staff	622	44%

**9. Are there other methods that would help you express your views at a meeting? If so, please describe below.**

<i>Comment</i>	<i>Response Category</i>
46 Open brainstorming session where people are invited to present ideas.	Brainstorm session
76 COMMITTEE PARTICIPATION ON ISSUES BRAIN STORM SOLUTIONS	Brainstorm session
11 Workshop table analysis and brainstorming	Brainstorm session
47 Room set up is critical to foster dialogue. table groups, everyone on the same level, facilitated event.	Facilitator
159 A well run (i.e., everyone gets a chance but no one monopolizes but is not made to feel slighted/ignored.)	Facilitator
169 Facilitated discussion, but only if well controlled.	Facilitator
184 I marked the wrong answer on the previous question, I think that a facilitated discussion is a good method, provided that there is a time limit.	Facilitator
18 If a facilitator could filter out the dominant participants so others could voice their opinions. Good luck with that one!	Facilitator
209 A good facilitator who is able to keep the meeting on topic without antagonizing anyone. (i.e. keep the crack-pots from taking over)	Facilitator
214 Moderated open comments	Facilitator
234 Well facilitated discussion of alternatives	Facilitator
280 Not limiting public comment to 2 or 3 minutes and having a moderator that can keep people on topic.	Facilitator
162 It would be nice to have some agenda/materials in advance so one could come prepared to discuss the issues.	Information in advance
190 Email response prior to meeting	Information in advance
202 Pre-meeting online submission of issues and topics for the meeting. Especially if cannot attend.	Information in advance
283 Email communication prior to meeting.	Information in advance
135 Information in ADVANCE so that I could prepare my thoughts.	Information in advance
172 Simultaneous Interpreters (esp. English <-> Spanish)	Interpreters
56 Do away with speaker cards.	Misc.
71 Charrette-like workshops	Misc.
78 I always feel that my views are heard when I speak before the MTC board.	Misc.
80 Closer location, so I could get to meeting.	Misc.
83 Speakers to oakland chamber or bay area council committee groups	Misc.
84 Having the board members pay attention.	Misc.
90 Computer kiosks -- or a wi-fi antenna for folks bringing their own laptops. I'd like the ability to both submit comments on the spot AND keep a permanent copy for future submissions.	Misc.

**9. Are there other methods that would help you express your views at a meeting? If so, please describe below.**

<i>Comment</i>	<i>Response Category</i>
93 Examples of public transportation used in more advanced areas, in nations around the world	Misc.
95 Is this a transportation organization or a transit organization? Lets get it right!!!	Misc.
99 Need to break up the destructive group think at the meetings by by having selected people present opposing views to the prominent views. Let people e-mail opposing views and select the most interesting for presentations.	Misc.
111 Design charette	Misc.
117 Contact information for board/committee members, such as phone numbers, email and street addresses.	Misc.
120 Informal, relaxed atmosphere, which I see at these meetings.	Misc.
128 Advance agenda questionnaire	Misc.
143 There needs to be more balance and let the minority position influence the conclusion.	Misc.
144 TV conferencing	Misc.
149 I can't see well enough to respond when I am pointed at, or nodded at. Please call my name, or "the woman in..." Something I can hear.	Misc.
150 Yes	Misc.
151 VIDEOS AND PICTURES OF DRIVERS GETTING LATE	Misc.
152 Make it quick and easy to understand.	Misc.
158 I would focus on things that are recordable with a trail for later analysis.	Misc.
160 MTC should (and does) listen to bicycle/pedestrian advocacy groups as they speak for their members and other members of the community. Thank you for your outreach!	Misc.
161 Knowing there would be follow-up after meeting.	Misc.
175 It's important that MTC figure out time efficient ways to run meetings and get things done in a reasonable amount of time	Misc.
201 Meetings where MTC actually wants community engagement (MTC to listen) rather than just to tell (public to listen)	Misc.
207 Ability to plug in a laptop to a projector.	Misc.
211 Speaker Cards	Misc.
215 Yes, maybe some pre-event decision making items related to the City of Dixon or regional programs that will impact our City.	Misc.
220 Just an aside...opinion has it that attended meetings are a moot point...especially when arguing line cuts...or monetary increases...everything has been decided and the meeting is merely a veil...useless	Misc.
221 If the MPOs stopped acting like Soviet Union planners, and if we privatized the for-hire carriage of passenger business, but none of the apartheidics I've seen at any MPO from here to Washington, D.C., ever considered privatization of transit.	Misc.
224 Offering multiple methods and opportunities is key.	Misc.
225 Teleconferencing	Misc.
247 Lemme speak - with my actual mouth.	Misc.
248 Brief oral intro & "what do I use AC for?"	Misc.
249 Whiteboarding--using whiteboards?	Misc.
254 I might be willing to speak.	Misc.
271 There would have to be some way to make sure that over represented viewpoints (as compared to society at large) do not dominate discussion such that others do not feel they can express their viewpoints. Meetings should be professional and not a circus. Time is money for those who can afford a car and parking and they don't want to waste time in a protest atmosphere void of logical thinking.	Misc.
274 If asked for input, I will respond. That's why I am here. Found this survey by accident.	Misc.
282 Undivided Attention of the meeting.	Misc.
288 If I have an idea, I'd like to be able to speak to it. Ideally, other informed citizens would be able to work towards progress on a particular topic.	Misc.
290 Using a bullhorn to extend allotted comment time.	Misc.
296 ----- asking out loud how everybody arrived at the meeting . . .	Misc.
298 Having the discussion points recorded on a board or paper pad for everyone to read. Then put up on web site well before a followup meeting similar to what was done for the Pleasant Hill BART station area planning.	Misc.
300 No breakout sessions, please	Misc.
305 I have no problem expressing my views; my problem would be getting to the meeting if it was more than a mile away from my house.	Misc.



**9. Are there other methods that would help you express your views at a meeting? If so, please describe below.**

<i>Comment</i>	<i>Response Category</i>
310 MTC staff needs to be receptive and actually follow up on non-compliance to LORS by local and County government.	Misc.
204 Information given in easy to understand, clear and concise way. Elicit participation with examples that people relate to, and not boring.	Misc.
223 Explain where the meeting locations are or could be located. How many (number) of meetings for various stages of public input &/or public education. How many meetings per topic or stage of public input. Can I go to a similar meeting in SF or is Oakland my only choice? Since I'm not sure of the direction or complexity of some topics, how can I get this background information; what is the level of funding, timing of implementation and area of coverage (geographic) for some topics? I'm not sure what all the topics cover; is this info in a bulletin or another source?	Misc.
299 Television-radio/Mass communication	Misc.
3 Lap tops at the event, allowing participants to enter feed back designed similar to this survey. Participants can sit at each booth and enter feed back, that can be consolidated and address reviews and quantified statistics on the MTC web site.	Misc.
22 Receive follow-up notes from meeting, including comments from audience and hand outs.	Misc.
2 Public-private partnership ombudsman	Misc.
5 make sure to use alternative voting methods that more accurately reflect community preferences rather than simple plurality	Misc.
12 Make specific comments to specific refs. of specific transit lines	Misc.
15 Examples from other cities, regions of ways similar problems have been addressed	Misc.
16 If electronic voting is used, will the results be displayed on a screen that everyone can see in real time? The Mayor of SF has used this technique in the past.	Misc.
3 Email addresses of decision makers.	Misc.
29 Why are views more important than needs?	Misc.
40 real voting not a game non-condescension	Misc.
42 Meetings with decision makers, not just planning staff.	Misc.
45 I loved the electronic voting at one of your past meetings; but sometimes the question wasn't the one we wanted to answer, or we needed a "none of the above" choice. Please be sure to include that in any electronic voting questions!	Misc.
51 Any survey should also have a " NONE OF THE ABOVE" as a selection choice.	Misc.
12 Costs and consequences of available options.	Misc.
86 The open-ended, give-us-your-opinion, essay question approach is almost worthless. We know the options. We need structured choices with measured pros and cons and trade-offs among major options, including those staff and Commission do not like, like the TRANSDEF Smart Growth Alternative or similar choice involving pricing, land use, and non-car mode investments. I could list a dozen more items the public should have an opportunity to weigh in on, but I have compassion for the poor person who has to read this.	Misc.
9 Don't require me to be AT the meeting; use web technology in addition	Online participation
11 Post-meeting feedback via email or website, possibly by discussion board.	Online participation
19 PC participation from home	Online participation
21 Submit questions/issues via website	Online participation
27 Online participation and voting. I take public transportation. It would increase participation to be able to participate via broadband	Online participation
28 Web- or teleconferencing, especially if they are held outside of the city.	Online participation
50 Put the meeting on the webcast, also make it available for future viewing. Public can view it whenever they have time and submit input/feedback.	Online participation
54 Like to be able to "follow-up." sometimes the good ideas happen a day after the formal public meeting, again e-mail ok.	Online participation
57 I just wouldn't make the time to attend a meeting in person--I would submit feedback via email, via an online survey, via an online poll (e.g., in a Yahoo group), etc.	Online participation
61 WorkShops	Online participation
64 If the meeting is large, small discussion groups	Online participation
65 A mailing list with email, for public input, including elected officials that can effect transportation issues.	Online participation
67 Discussion groups organized by topics...	Online participation
92 I could submit replies by e mail like this or by letter and not attend a meeting. That would be preferable.	Online participation
101 Computer input options.	Online participation



**9. Are there other methods that would help you express your views at a meeting? If so, please describe below.**

<i>Comment</i>	<i>Response Category</i>
122 Online discussion	Online participation
124 Email	Online participation
132 Web survey is just fine.	Online participation
138 Online survey.. real time meeting management in the evening.. provide a dial in phone number, ask for questions of the audience and in the room..	Online participation
140 I think a website or email address that will allow comments to be posted would also be effective.	Online participation
145 Email input for those who can't make the meeting.	Online participation
163 Email	Online participation
164 Surveys like this one	Online participation
165 Ability to respond via email is quite efficient	Online participation
171 Email	Online participation
179 Electronic dialog, group, individual contact electronically, or other than physical get together, due to time/place constraints.	Online participation
182 Electronic bulletin board	Online participation
185 No, but I should mention that questionnaires are redundant - online surveys work much better. You don't want to drag people away on a weekend and give them surveys to fill out. That's missing the point of a meeting.	Online participation
189 WEB CONFERENCE!	Online participation
212 I would not want to go to a meeting. they are a waste of time.	Online participation
213 Online forums/WebEx/chat/etc instead of pure focus on face-to-face. If I can participate from wherever I am, great. If I can do so asynchronously (e.g. forum discussion over several days), even better.	Online participation
216 Meeting held on-line and tv. the ability to answer questions on-line via web site or email and using the telephone before, during, and after meetings.	Online participation
227 If an email is sent out describing what will occur at the meeting and what occurred at the meeting to allow non-attendees to still vote and participate on the issues.	Online participation
228 You should have an open internet forum. These are free to build and easy to manage. Meetings are never going to get wide participation.	Online participation
232 Online surveys	Online participation
250 Send opinion surveys via email to be returned by certain time via email.	Online participation
252 A website where one could register and vote on issues would be useful if one were not able to attend the meeting in person.	Online participation
253 Record keeping on-line	Online participation
255 Online forums, polls, etc.	Online participation
257 Blogs that are sorted by topic.	Online participation
261 Allow emails to be read or questioners / surveys, such as this	Online participation
262 Views should NOT just be collected at a meeting. Collect the data online from EVERYONE.	Online participation
284 Email suggestions to the facilitators or other source	Online participation
289 Email pre-submitted questions and comments.	Online participation
292 Online chat so that people that cannot make the meeting. can express their opinions online	Online participation
297 Email account to submit later comments	Online participation
146 Send out a topic via email or personal letter and have each person submit a brief to the point answer to the question or question posed to the meeting to get a consensus on how the majority feel about the topic.	Online participation
1 Make the meetings available via internet, with input options	Online participation
11 Follow up internet survey	Online participation
7 Video stream the meeting.	Online participation
10 ----- pass out my emailed comments, verbatim . . .	Online participation
8 Having a longer discussion/question and answer period would go a long way toward me being able to express a viewpoint in front of the group.	Public comment period
10 Prereview of topics and chance to speak at large on such topics and concerns.	Public comment period
31 Just call on me	Public comment period
32 Formal public hearing.	Public comment period
34 LET PEOPLE TALK, ENCOURAGE PEOPLE WHO ARE THERE AND DO NOT SAY ANYTHING THE SAME PEOPLE ALWAYS TALK TO HEAR THEMSELVES TALK AND ADD NOTHING TO THE ISSUE	Public comment period
36 Public speaking	Public comment period

**9. Are there other methods that would help you express your views at a meeting? If so, please describe below.**

<i>Comment</i>	<i>Response Category</i>
39 Being able to speak during a question and answer session.	Public comment period
44 5 min per speaker	Public comment period
49 Verbal statements	Public comment period
51 Allowing the public to stand & speak is a necessary evil because it occupies so much time and not everyone speaks clearly. A limitation of five minutes for EACH person should be a standard, for example. Any survey should also have a "NONE OF THE ABOVE" as a selection choice.	Public comment period
73 Give me a microphone.	Public comment period
79 Allow time-limited individual presentations in person, and perhaps in electronic form, as a DVD for example.	Public comment period
91 Allow participants to respond in place, ie roving mike rather than stressful podium spotlight	Public comment period
103 Public comment period	Public comment period
106 Do not restrict public comment to 3 minutes since the allowed comment time is usually inversely proportional to the magnitude of the issue at hand.	Public comment period
137 Public forum for discussion	Public comment period
139 Open discussions	Public comment period
154 Public discussion and debates about issues that will impact myself and my neighbors, transit wise.	Public comment period
167 Public comment periods and free flowing discussion.	Public comment period
180 Pre-written comment cards. 2-minutes at the mike.	Public comment period
240 Open mike period	Public comment period
246 Citizen commentary via microphone with LIMITED time per comment and with sign-up at the start of the meeting	Public comment period
266 General forum discussion.	Public comment period
277 Provide an agenda and set aside time for public comment.	Public comment period
287 Open microphone opportunity	Public comment period
303 Yes, open microphone, nlt 5 minute per person, 15 min per group. .. to decision makers and influencers	Public comment period
312 Have the public participation before rather than after action is taken.	Public comment period
313 Oral presentation	Public comment period
315 Debate with both/all sides represented and q&a from the audience (me).	Public comment period
174 Give longer time to present, and offer assistance in preparing a statement. Public advocate Staff should be on hand to help each person make their point in a way they are most comfortable. if someone wants to speak, they should be briefly coached in how to present (i.e. summarize your point, suggest a solution, ask for a response to a specific question, keep it short, speak clearly into the mic, etc.)	Public comment period
280 Providing early input possibilities, for example: rather than taking 30 minutes to 1 hour presenting staff reports, announce the topics and allow public discussion with staff responding to public suggestions and expectations.	Public comment period
9 Open mike Q & A	Public comment period
12 public comment period	Public comment period
14 Oral comments	Public comment period
1 Being able to express my views after any presentations but before any board discussion.	Public comment period
123 Having people take sides on an issue and debate it	Public comment period
130 I would be helpful to get immediate feed back on suggestions so that follow up question could be asked.	Public comment period
13 Open forums so the public can have input without staff limiting the topics.	Public comment period
25 Recording station in corner of the room.	Public comment period
4 Small group discussions and report-back sessions.	Small groups; focus groups
5 Focus group	Small groups; focus groups
6 Small group discussions; one-on-one conversations; open-ended questions; smart questions	Small groups; focus groups
22 Break out groups for 4-6 people that summarize ideas and submit/present that to the group.	Small groups; focus groups
81 Depending on size of meeting, small break out groups to foster idea generating discussions	Small groups; focus groups
82 At several there have been Q&A after each speaker or small groups at a round-table.	Small groups; focus groups
107 Small-group facilitated discussion	Small groups; focus groups
108 Small group discussions	Small groups; focus groups
118 Small forum	Small groups; focus groups
121 Focus group	Small groups; focus groups
135 Small group discussions that are action oriented	Small groups; focus groups

**9. Are there other methods that would help you express your views at a meeting? If so, please describe below.**

<i>Comment</i>	<i>Response Category</i>
181 Round table discussion	Small groups; focus groups
183 Small group discussions	Small groups; focus groups
195 Small groups, generating feedback	Small groups; focus groups
229 In meetings that would break into smaller groups - it would be more inviting to expression.	Small groups; focus groups
236 Small discussion groups discussing specific issues.	Small groups; focus groups
238 Roundtable discussions	Small groups; focus groups
276 Small groups, swap stories, share experiences, kind of like the old encounter groups of the 1970's	Small groups; focus groups
18 Network with others with same needs	Small groups; focus groups
194 Less formality, maybe 'Quality circles' type of forum.	Small groups; focus groups
206 None, just want answers from people face to face is the best method in our society. Its Democracy at work in raw form.	Small groups; focus groups
291 I WENT TO THE HIGH SPEED TRAIN HEARING IN SAN FRANCISCO. IT WAS A RAINY DAY AND THE SESSION START BY LOOKING AT A DISPLAY REGARDING THE SUBJECT. I STARTED ASKING A QUESTION WITH A YOUNG WOMAN WHO COULD NOT ANSWER MY QUESTION. SHE FOUND A PLANNER WHO UNDERSTOOD THE AREA I WAS TALKING ABOUT AND I HAD A WONDERFUL INDEPT DISCOVERY OF THE FUTURE OF TRAINS IN MY AREA CONVERSATION BRINGS OUT IDEAS FOR ALL WHO PARTICIPATE.	Small groups; focus groups
9 Specific workshops	Small groups; focus groups
13 breakout groups by community with public together with elected officials	Small groups; focus groups
269 One thing I saw once when traveling was at a shopping center somewhere where there was a kiosk that you could go up to and video record a message for free about the topic	Surveys/mtgs. in community
66 Sampling different consumer of using mass transit and then conduct a survey, then study the result and coming up with a solution.	Surveys/mtgs. in community
92 You could conduct a survey in seniors centers or other places where people congregate to get opinions. Seniors and disabled are not likely to attend a meeting as they often do not have the energy to do so. Public Transit takes energy and planning.	Surveys/mtgs. in community
100 Meetings held in the community, that are easily accessible to the residents.	Surveys/mtgs. in community
102 Visual preference surveys of transit and development options	Surveys/mtgs. in community
193 Survey before and after meeting.	Surveys/mtgs. in community
304 Survey	Surveys/mtgs. in community
272 Phone	Telephone interview
278 Calling in by telephone	Telephone interview
38 The "silent majority" will not express their views unless you contact them directly by phone.	Telephone interview
187 Telephone interview	Telephone interview
127 I've been to public meetings where we were given colored dots to represent positive or negative views on proposed redevelopment items. That worked pretty well and gave an instant graphic representation.	Visual, interactive meeting
309 More Visuals, Interactive	Visual, interactive meeting
4 Comment cards, dot exercise	Visual, interactive meeting
10 Drawing or mapping	Visual, interactive meeting
15 Good graphics. Lots of details. People with the answers in attendance.	Visual, interactive meeting
17 Maps or displays that people can write on. That way you can see other people's ideas and that may trigger an idea or comment from me or someone else.	Visual, interactive meeting
20 Voting with dots placed on preferred alternatives, drawings.	Visual, interactive meeting
21 I'm not sure what a voting game is ... but a chance to have the public at least do a show of hands is preferable to the prepared statements read by many regulars at facilitated discussions. These are not discussions, they are short presentations. No give & take occurs as each person has one shot. Perhaps renaming it as a "public presentation period" would be at least more truthful.	Visual, interactive meeting
23 Show of hands	Visual, interactive meeting
3 Voting and voting games only work if there is pooling early and a chance to discuss the groups collective interests	Visual, interactive meeting
7 Written comments	Written comments
15 I found the index card method used by the consultants for the Human Needs Transit Coordination plan meetings to be a very workable way for individuals to quickly record their thoughts and turn them in...	Written comments
35 Be asked to bring written statements about the issues to be discussed which can be handed in at meeting.	Written comments
37 Written comments submitted later	Written comments

**9. Are there other methods that would help you express your views at a meeting? If so, please describe below.**

<i>Comment</i>	<i>Response Category</i>
41 Possibly provisions for submitting suggestions in hand written form.	Written comments
43 Suggestion box	Written comments
53 Comment cards	Written comments
58 Written question and answer opportunities.	Written comments
68 Post card submission	Written comments
69 Make written comment cards available to attendees. Have a followup email address for submittal of comments.	Written comments
72 Question and comment period. Ability to submit testimony beforehand.	Written comments
75 Submit text for the record	Written comments
88 Comment cards	Written comments
94 Questionnaires (by Email & mail) before and after meetings. Modify choices based on previuos responses (like we did for Yosemite Master Planning since the 1970's)	Written comments
96 Comment cards or ability to write down question and have it answered at meeting	Written comments
97 Written comments; using cards or computers to provide input	Written comments
109 Accept written comments	Written comments
110 Written comments. Often when one testifies at meetings most comments appear to be totally ignored.	Written comments
112 Pencil and notepaper	Written comments
116 A public comment book by the door for attendies to leave comments about issues brought up or not addressed at the meeting, and an electronic version of the same at your web site	Written comments
131 Some type of mail box or somewhere where we could drop off our views if we can't attend the meeting.	Written comments
142 A suggestion box available	Written comments
173 An opportunity to submit written comments.	Written comments
177 Written form	Written comments
178 Collection of written opinions, responses to meeting content	Written comments
208 Letter writing & emails	Written comments
241 Cards to write questions that could be passed at the beginning of the meeting	Written comments
245 Paper survey available with space for other suggestions.	Written comments
263 Allow written comments that are then posted on web-site	Written comments
268 I generally submit comments in writing	Written comments
286 Some people are better at writing than speaking. There should be a way for their thoughts to be "heard" rather than filed away.	Written comments
295 A slip for written comments and questions. Question and answer session with MTC members.	Written comments
306 Petition, handouts to write on to stand up and speak before a council/meeting.	Written comments
307 Just walk out of the MTG in digiest & UP SETMENT & OR JUST RAISE MY VOICE & OR WRITE A COMPLAINT TO THE PERSON IN CHARGE	Written comments
174 If someone wants to submit information in writing, staff should take dictation in the most effective manner. Some seniors and non-English speakers have no trouble speaking, but find it difficult to write.	Written comments
7 Submit written suggestions on paper to staff.	Written comments
14 written comments	Written comments
19 Written cards after the meeting	Written comments
13 Opportunity to speak and be listened to respectfully, written comments that are responded to in detail,	Written comments

<b>10. Other than a meeting, what other methods would you most likely use to express your views? Select all that apply.</b>		
<i>Method</i>	<i>Number of Respondents</i>	<i>Percentage</i>
Online survey	1,310	92%
Focus group	605	43%
Mail survey	757	53%
Email comment	975	69%
Letter	261	18%
Online discussion board	355	25%
Kiosk at a public space	241	17%
Phone comment line	241	17%

<b>11. Are there other methods MTC should consider to help you express your views? If so, please describe below.</b>	
<i>Comment</i>	<i>Response Category</i>
86 Return cards to driver	Comment cards/surveys at various locations
95 Comment cards/questionnaires/representatives at bus stops and BART stations	Comment cards/surveys at various locations
97 Have question questionnaires at major transfer points	Comment cards/surveys at various locations
99 Put a suggestion box by the AC Transit ticket window, so that we could drop our ideas/views in.	Comment cards/surveys at various locations
101 Paper or call-in surveys on public transit buses or BART	Comment cards/surveys at various locations
104 How about comment boxes on transit or in stations?	Comment cards/surveys at various locations
105" How am I doing" cards on all public transportation with actual responses if applicable	Comment cards/surveys at various locations
120 Questionare on buses to complete while driving home	Comment cards/surveys at various locations
122 Bus driver polling riders?	Comment cards/surveys at various locations
160 Have you tried handing out short surveys during rides that can be returned at a rider's stop, mailed or filled out on-line.	Comment cards/surveys at various locations
184 Survey forms (with email and web contact info) available on all transit vehicles.	Comment cards/surveys at various locations
186 Surveys/questionnaires in the buses @ ferries	Comment cards/surveys at various locations
191 Comment cards in buses and BART	Comment cards/surveys at various locations
199 Questionnaires and/or booth set up at BART stations/bus depots.	Comment cards/surveys at various locations
98 I think that public transit should advertise on their lines who a rider should contact with a suggestion or question about service. Often we can provide current and important information about situations facing the services we use on a daily basis.	Comment cards/surveys at various locations

11. Are there other methods MTC should consider to help you express your views? If so, please describe below.	
156 Survey at transit centers, i.e. Bart stations, transbay terminal bus stops	Comment cards/surveys at various locations
203 I think pushing for major employers to get their employees involved would be one way to address the part of the public least likely to be engaged in public transit: professionals who use transit and professionals who do not find transit safe, convenient, or fast enough. Addressing ONLY the commute hours will not be enough to get greenhouse gas emissions down. We need a comprehensive transit plan that reduces overall need for the car.	Communication via employers
37 Visit major employers to get them onboard, get their advocacy for improving public transit, their involvement will encourage employees to get involved.	Communication via employers
52 Going to big companies and asking and surveying the information about how to make it easier to use mass transit.	Communication via employers
4 You should go to the people rather than having them come to you. Joint meetings with other groups or go to churches, neighborhood meetings, etc.	Community/related orgs.
4 You should go to the people rather than having them come to you. Joint meetings with other groups or go to churches, neighborhood meetings, etc.	Community/related orgs.
6 Use of community sites like <a href="http://halfwaytoconcord.com">http://halfwaytoconcord.com</a>	Community/related orgs.
12 Through community groups	Community/related orgs.
3 Notices placed through out the all the counties and cities libraries and high schools, PTA'S etc.	Community/related orgs.
51 Input through local transportation planning agencies or CMAs	Community/related orgs.
209 Meaningful dialogue. Again, being invited to the table from the beginning; having an opportunity to frame the questions and the responses that staff makes to those questions. Getting a report on a project that staff thinks it understands from "public comment" opportunities is not sufficient, community members need to be consulted to make certain staff is not misinterpreting or choosing to respond with the easiest solutions. This requires a change in how business is conducted.	Early involvement
74 Request public views on topics at least 3 months before public hearings are going to occur. I can't tell you how many times I've attended "Public Input meetings" (re: power plant placements, BART, VTA bus & Rail lines) where it was OBVIOUS that Staff Planners had already narrowed down their point of view to 1 or 2 choices and didn't have the timeline left (or the inclination) to actually hear, evaluate, and act on public input. The current "fad" at VTA is so-called Community Busing where main-line bus routes are reduced in service area and many smaller "bus route loops" are created to feed the main lines. These are being covered by smaller "Shuttle sized" busses that burn gas instead of diesel (with signs on bus doors explaining that Air Quality Boards support this swith-over!!!) This actually chases some passengers away since hving to wait for 2 or 3 busses wastes much more of their traveling time. The justification for this change is the "claim" by "officials" that the public has been clamoring for smaller Community Sized busses and bus routes. Not one VTA driver has reported actually hering one passenger ever ask for such service changes - to the best of my knowledge after driving VTA busses for 29 years.	Early involvement
8 Email is best for me. quick and convenient	E-mail
8 ----- email me one question per day. as answers accumulate from other participants, change or add new questions. email all the other respondents' responses (as they respond ) with the ability to respond to their posts . . .	E-mail
11 Indication that comments are heard and have effect.	Follow-up to comments heard
21 How about not ignoring them, for a start? It's not exactly encouraging to have zero effect on anything.	Follow-up to comments heard
34 Actually listen to what people say - it often seems as if the staff hve already decided	Follow-up to comments heard
58 LISTEN TO THE PUBLIC	Follow-up to comments heard
66 MTC is great at listening. But the process is structured to create cacaphony, allowing staff to do what it wants to do in the first place, i.e., the half-step forward with consensus, and to protect the Commission from real choices and controversy.	Follow-up to comments heard
197 All feedback should result in results being posted on what the feedback was and how it is being used.	Follow-up to comments heard
15 Holding the meeting closer to home	In community: kiosks, fairs, etc.
18 Have meetings at Senior Communities, such as Summerset, Del Webb, Trilogy, etc.	In community: kiosks, fairs, etc.
24 Move meetings around the Bay Area more. Too many are centered at Lake Merritt offices.	In community: kiosks, fairs, etc.
46 Workshop in our city	In community: kiosks, fairs, etc.
61 Come to Alameda and hold your meeting. Hold it at night so that all the commuters can come.	In community: kiosks, fairs, etc.
3 Town hall meeting in each significant city.	In community: kiosks, fairs, etc.
5 Having a suggestions box and making it very visible, perhaps with the figure of a life size person asking for comments and showing where the box is.	In community: kiosks, fairs, etc.
47 Neighborhood groups	In community: kiosks, fairs, etc.



11. Are there other methods MTC should consider to help you express your views? If so, please describe below.	
71 Tables at bike-friendly fairs,	In community: kiosks, fairs, etc.
78 Distribute information at shopping malls, sports events.	In community: kiosks, fairs, etc.
80 Attending the meetings or events I already go to at my church, my neighborhood association, or community center.	In community: kiosks, fairs, etc.
123 Booth at public events or Farmer's Markets	In community: kiosks, fairs, etc.
125 Going to where the people are, not expect people coming to you	In community: kiosks, fairs, etc.
149 None for now...survey on the streets maybe	In community: kiosks, fairs, etc.
154 In the school and senior centers	In community: kiosks, fairs, etc.
158 Love the kiosk idea. Put a dozen in the transbay for us to use while we wait for our commuter buses!	In community: kiosks, fairs, etc.
168 Attending community/advocacy group meetings to solicit input of those most deeply affected	In community: kiosks, fairs, etc.
231 Kiosk at community events like Chinatown Street Festival, Fruitvale Cinco de Mayo, etc. or at Farmers Markets and Flea Markets	In community: kiosks, fairs, etc.
232 Have MTC visit each Bicycle/Pedestrian Advisory committee in each city in Santa Clara County and hold a discussion at one of their meetings. Have MTC attend a general meeting of the Silicon Valley Bicycle Coalition, svcbikes.org.	In community: kiosks, fairs, etc.
81 You could also have a table at fairs like the Solano Stroll and have a brief survey given and hand out a balloon or free ticket if it is completed.	In community: kiosks, fairs, etc.
234 Door to Door survey.	In community: kiosks, fairs, etc.
94 Live on tv or computer and radio.	Media: Print/radio/TV
222 Mass communication	Media: Print/radio/TV
72 Use Gary R, from the sj mercy/news "roadshow" to spark interest,et al,	Media: Print/radio/TV
5 Pass out blank suggestion cards at bridge toll booths and collect completed suggestion cards next time at bridge toll booths (but not to be filled out while there).	Misc.
6 Find a really good writer to write what might happen if no one speaks up or does anything- - -short and with humor.	Misc.
9 Allowing more public comment feedback during "after work" hours. Most people work during the daytime, and can not get time off to go to a daytime meeting. Perhaps a 4PM (for those who get off work at 3PM), and another 6PM meeting. Saturdays are bad ... family commitments ... and ... MANY BUS LINES DON'T RUN ON SATURDAY!! Also, having meetings at major locations all around the 9-count bay area (i.e. - S.F., San Jose, San Rafael, Santa Rose, and either Vallejo or other "I-80 North city), as not everyone crosses Oakland to and from work	Misc.
2 Public-Private partnership ombudsman	Misc.
3 Listen	Misc.
4 It would be good to have focus group discussions on topics, and report their input back to the ultimate decision making group as an early discussion starter	Misc.
7 Does anyone not agree that staff is not free to speak openly about what's going on?	Misc.
10 "Expressing views" is helpful and appropriate only if MTC honestly and sincerely HEARS those views and acts on them respectfully and equitably.	Misc.
85 Public art	Misc.
110 Please replace printer ribbon so the print on written material is dark enough to read. Real faint print is hard for me to see. I don't need large print, however.	Misc.
75 I have Mailed a very detailed letter to MTC recently, we will see if I do get an answer???	Misc.
106 Does MTC pay attention to what works in other cities (regions)? If MTC allocates funds differently, why not explain the pros and cons as a starting point.	Misc.
107 Ask to speak in front of a focus group at a general meeting for all to hear. Focus group at the meeting reads the answer given them at the meeting for all to hear.	Misc.
121 I'd rather talk with Commissioners rather than staff.	Misc.
132 You could change the structure of the MTC so that I have a representative on the board to contact. Currently, nobody on the MTC is accountable to me (I live in Oakland).	Misc.
178 But the survey must be honest and objective, not one trying to drive us to the conclusion you want.	Misc.
181 discounted tolls	Misc.
193 I do not feel that public input, in any form, will sway the views of the MTC.	Misc.
226 Public, mandatory meetings, although its a long shot.	Misc.
229 Convene a Grand Jury and invite testimony on violations to LORS by government.	Misc.
233 Any way that I can be anonymous - in case I say something controversial.	Misc.
13 Get real about addressing global warming in transportation planning, facilitating access to transit without	Misc.

<b>11. Are there other methods MTC should consider to help you express your views? If so, please describe below.</b>	
regard to ability to pay fares and replacing personal auto use.	
16 Design charette	Misc.
41 Communicate to the federal agencies that the public is tired of wasted time by too much process. People interested will get involved early, if not, too bad. MOVE FORWARD. Longer it takes the more it costs, more process, less funds for projects.	Misc.
53 Does MTC do focus groups?	Misc.
57 Identify access points to MTC, its committees and citizens groups.	Misc.
69 Have a meeting for automobile drivers only, hear the problems we face everyday.	Misc.
129 Make sure you hold meetings close to where I live, offer me childcare, food, and even a free transit pass or a shuttle if its too far for me to walk. Once at the meeting, put me in a formally facilitated focus group of no more than 6 people, then directly ask me my opinion after a brief discussion on the topic. Be prepared to record my opinion for me on a comment card, taking my personal contact information again, so that you can follow up with me directly on my comment in case I say something that isn't clear. Send me home with a number I can call, a self-addressed and pre-stamped envelope or a website I can visit in case I think of something after I leave the meeting.	Misc.
133 You are an amazing agency to not only respond to suggestions but to solicit input, including the best ways to encourage active participation and individual responsibility. I've never expected such a thing from a public agency. You have set a high standard for excellence in that area. Now if only we could end the traffic jams.	Misc.
151 Don't offer the AC transit task force meeting always on Tuesdays. Mix it up.	Misc.
152 Forget the phone	Misc.
155 The public needs to know you exist! I've been complaining to my fellow riders about Van Hool buses since they showed up. I had now idea that you guys were a resource to take this complaint to. Thank goodness for the Berkeley Daily Planet!	Misc.
157 Do not use meetings	Misc.
162 Try to assure that any public forum is focused on over all improvements, not every little problem that an individual encounters	Misc.
167 See my comments under item #9. What is the role of realistic funding and timing for implementation of the topics? Where can I find background information on the topics with details?	Misc.
200 Public forums townhall meetings as used in the past	Misc.
211 Option to discuss how MTC gives agencies funds.	Misc.
215 I think it helps to be excited about the topics at hand and to support "out of the box" discussions. This may fall under "facilitated discussion," but even outside a meeting, one thing I'd like would be to have a way to share creative solutions to general problems. So in addition to "I think plan C is the best strategy for project X" I'd love to be able to say, "we must connect with the public, change the design of the commute, and measure our success on a wholistic scale." :)	Misc.
216 PLANNING SESSION SUBJECT: HOW DOES SOMEONE WHO HAS NEVER USED TRANSIT CHANGE FROM DRIVING A CAR ALONE.	Misc.
220 ----- debrief at the end of each hour; each meeting; each program.	Misc.
225 Whatever allows non-politically correct, and clearly representative of motorists' interests, input, for example advocacy to build the Patterson-San Jose freeway SR130, SR84 freeway from Fremont/Sunol I680 to Vacaville I-80; Pacheco Pass 4-lane freeway or highway-tization, etc	Misc.
227 Yes just get to know me better 7 find out what make me tick 7 what ticks me off 7 OTHERS & WHY & HOW LONG & WHAT IS CAUSING THE PROBLEMS TO CONTINUE	Misc.
8 Open discussion at meetings	Misc.
36 Allow enough time at meetings for a public comment section afterwards.	Misc.
221 As issues are clearly identified and the public begins to understand them, provide a mechanism to submit further comments after they have had time to think about them.	Misc.
1 Outreach booth at major transit hubs	Misc.
5 Pass out blank suggestion cards at bridge toll booths and collect completed suggestion cards next time at bridge toll booths (but not to be filled out while there).	Misc.
6 Find a really good writer to write what might happen if no one speaks up or does anything- - -short and with humor.	Misc.
9 Allowing more public comment feedback during "after work" hours. Most people work during the daytime, and can not get time off to go to a daytime meeting. Perhaps a 4PM (for those who get off work at 3PM), and another 6PM meeting. Saturdays are bad ... family commitments ... and ... MANY BUS LINES DON'T RUN ON SATURDAY!! Also, having meetings at major locations all around the 9-count	Misc.



11. Are there other methods MTC should consider to help you express your views? If so, please describe below.	
bay area (i.e. - S.F., San Jose, San Rafael, Santa Rose, and either Vallejo or other "I-80 North city), as not everyone crosses Oakland to and from work	
2 Public-Private partnership ombudsman	Misc.
3 Listen	Misc.
4 It would be good to have focus group discussions on topics, and report their input back to the ultimate decision making group as an early discussion starter	Misc.
7 Does anyone not agree that staff is not free to speak openly about what's going on?	Misc.
10 "Expressing views" is helpful and appropriate only if MTC honestly and sincerely HEARS those views and acts on them respectfully and equitably.	Misc.
17 Postage-paid survey cards distributed at transit stops (or even collected by transit drivers).	On transit vehicles/ transit hubs
55 Interviews conducted on transit, during commute.	On transit vehicles/ transit hubs
62 Take polls at transportation centers	On transit vehicles/ transit hubs
78 Distribute information at busy bus stops, BART stations, Amtrak stations	On transit vehicles/ transit hubs
31 I think MTC members should ride public transit and talk to riders. They should assign people to stations to take surveys of commuters on the spot.	On transit vehicles/ transit hubs
103 Having Personnel at local transit hub to talk to commuters. Bart did this and I found this very helpful.	On transit vehicles/ transit hubs
1 Outreach booth at major transit hubs	On transit vehicles/ transit hubs
39 Snail mail is too slow and meetings are hard to attend due to life being just so busy. Your staff won't want to pick up the phone only to listen to long winded complaints. AN ONLINE SURVEY, CONDUCTED ON A FIXED AND PREDICTABLE SCHEDULE, WOULD GET THE BEST PUBLIC INPUT FOR PLANNERS. The survey would have to be created in such a manner as to avoid repeat voting by the troublemaker "activists" who don't have anything better to do than DEMAND their way.	Online: blogs, Web casts, surveys, etc.
90 1. Send email explaining what MTC is looking for; 2. List on 1 page, preferably in the email, all questions MTC's survey will ask, so respondent doesn't have to guess whether a later question will cover a topic.	Online: blogs, Web casts, surveys, etc.
4 Blogs and chat-rooms?	Online: blogs, Web casts, surveys, etc.
70 Interactive, live Webcasts. Run them just like current MTC public meetings -- except let attendees register in advance, then submit comments live via a Web form as they listen/watch remotely.	Online: blogs, Web casts, surveys, etc.
22 Online surveys are the best.	Online: blogs, Web casts, surveys, etc.
35 Online is good	Online: blogs, Web casts, surveys, etc.
81 Asking me for input on line really is the best way.	Online: blogs, Web casts, surveys, etc.
83 Webinars. Blogs	Online: blogs, Web casts, surveys, etc.
84 Non-meeting web surveys with e-links & ability to enter input that is not asked about too (like this).	Online: blogs, Web casts, surveys, etc.
119 Might be interesting to consider a live computer-based meeting (similar to net meeting), w/audio by phone with ability to vote or provide feedback on computer. Saves on transportation costs and could increase (virtual) attendance.	Online: blogs, Web casts, surveys, etc.
139 WEB CONFERENCE!	Online: blogs, Web casts, surveys, etc.
188 Have meetings with electronic/phone sign ins - keeing in mind most people who use public transit would be unable to attend meetings physically.	Online: blogs, Web casts, surveys, etc.
190 WWW -- advertise address on highways, buses, esp. near affected areas.	Online: blogs, Web casts, surveys, etc.
9 Regional e-mail address advertised on corridors of travel. regional email notice to all responders.	Online: blogs, Web casts, surveys, etc.
48 Sending out and offering an MTC Link to current list of attendees	Online: blogs, Web casts, surveys, etc.
141 The least time consuming the better - surveys on line or by mail work!	Online: blogs, Web casts, surveys, etc.
142 Follow up phone calls to those that say it's okay and online chats.	Online: blogs, Web casts, surveys, etc.
192 The Capricious Commuter	Online: blogs, Web casts, surveys, etc.

11. Are there other methods MTC should consider to help you express your views? If so, please describe below.	
	etc.
212 Easy web based communication.	Online: blogs, Web casts, surveys, etc.
169 Webcasting, Televised media	Online: blogs, Web casts, surveys, etc.
173 Live meetings being broadcast live via the internet.	Online: blogs, Web casts, surveys, etc.
185 Email newsletter	Online: blogs, Web casts, surveys, etc.
187 Online mailing list, such as yahoo groups?	Online: blogs, Web casts, surveys, etc.
115 MTC could have an automated phone system, or a live operator, to take information and facilitate discussion of views.	Phone/fax
143 phone interviews	Phone/fax
177 Phone interviews	Phone/fax
208 By telephone	Phone/fax
1 Text message phone # hotline	Phone/fax
1 Text message phone # hotline	Phone/fax
93 One on one discussions with people with ideas	Small group meeting
217 Opportunities to talk directly with senior officials, 1:1 or in small groups	Small group meeting
54 Scientifically conducted random survey of voters, using an unbiased format and questions that allow an evaluation of trade-offs.	Survey
14 Surveys taken aboard transit vehicles from its passengers	Survey
15 Telephone survey, intercept interviews	Survey
13 Lockbox or have the transit officials collect completed surveys at a kiosk or some other convenient location.	Survey
14 Surveys taken aboard transit vehicles from its passengers	Survey
15 Telephone survey, intercept interviews	Survey
13 Lockbox or have the transit officials collect completed surveys at a kiosk or some other convenient location.	Survey
76 Ballot Box	Through voting at ballot box
214 The ballot box	Through voting at ballot box
59 VOTING IN ELECTIONS!!!	Through voting at ballot box
13 On-going 'open comment' on your website [...do you already have that?] Better publication/education to your website	Web techniques
9 Powerpoints of project proposals and alternatives in powerpoint form or PDF's available on line	Web techniques
13 On-going 'open comment' on your website [...do you already have that?] Better publication/education to your website	Web techniques
9 Powerpoints of project proposals and alternatives in powerpoint form or PDF's available on line	Web techniques

12. How would you like to have detailed material presented to you? Select all that apply.		
<i>Method</i>	<i>Number of Respondents</i>	<i>Percentage</i>
Information online for review in advance	1,205	86%
Video	367	26%
Live presentation	647	46%
Tabletop display	272	19%
Brochure, flyer or other printed material	896	64%
Map, chart or other visual aid	935	67%

13. Are there other ways to present detailed material? If so, please describe below.	
<i>Comment</i>	<i>Response Category</i>
15 One on one discussion	1-on-1 or group discussion
54 Oral presentation	1-on-1 or group discussion
62 I checked video but that is not really preferable. Face to face - one on one - time of session is the best with speakers and q&a time.	1-on-1 or group discussion
70 One on one	1-on-1 or group discussion
112 A detailed explanation, with Q&A from staff, would be very helpful.	1-on-1 or group discussion
6 On-site viewing, facilitated by pre-meeting information	1-on-1/group discussion
73 When Yosemite was developing Master Plan ideas in the early 1970s they mailed out a "chart" (3' by 4' folded out) that gave a RANGE of choices for each "topic" that needed discussion and eventual decision. You would mark your choice (on a scale 1 through 10) of where your personal preferences fell. (like how much to limit car access to Yosemite Valley floor - answer ranged from NO CARS EVER AGAIN to SET NUMBER OF CARS PER DAY or PER HOUR to UNLIMITED ENTRY even if the car backups at Arch Rock entrance began in Mariposa!! You returned this chart with all your preferences marked using a prepaid 8"x10" envelope. 6 months later a new chart arrived that had incorporated the previous public responses and narrowed down the new "range of responses" based on said input. This went on for about 2 years. Eventually the Yosemite Master Plan of 1980 was finalized and is still the basis for some current Park plans. (of course new EIR reports are being order by Judges due to impacts on the Merced River Corridor that weren't addressed in subsequent Plans stemming from the Master Plan) Any such Master Plan is always a "work-in-progress"..... My POINT is that the "feedback chart" format that I participated in for over 2 years (and still track the results of) made me feel like a REAL participant in the PROCESS that ended in the Master Plan. It may not agree with all my personal preferences but it sure made me feel like my opinions were REALLY heard and taken into consideration. I hope this is the goal of the MTC asking for public input!!! * There may be a way to post such an "input format" on a website that will be updated every 6 months to refine the questions asked - who knows? I remember showing the Yosemite chart to all my friends to generate ideas and that might be do-able on the web. However, the chart-by-mail seems easier to control one response per person. No one person or group could tip the balance to their point of view by responding multiple times like could happen through a public website.....Good Luck!	Charts, maps, photos
209 I like the posters in the MTC meeting room that remind Policy Boards what their duty is.	Charts, maps, photos
17 Lots of photographs and tying billions in federal and state funding back to local projects with concrete examples. Give folks concrete local examples of alternatives based on input collected at the meeting.	Charts, maps, photos
57 Good graphics	Charts, maps, photos
79 Clear charts and graphs	Charts, maps, photos
76 Power point	Charts, maps, photos
178 PowerPoint	Charts, maps, photos
1 Spreadsheets of ideas, users, costs, operational conditions	Charts; PowerPoint
4 Powerpoint, spreadsheets with data, pdf files (not for data)	Charts; PowerPoint

<b>13. Are there other ways to present detailed material? If so, please describe below.</b>	
29 Why not create a PowerPoint presentation for each City Council to present to local residents?	Info at varied locations
43 Presentation at local government level.	Info at varied locations
45 At every transportation pick up location..the bart station, the bus stop etc	Info at varied locations
48 Community townhall meetings.	Info at varied locations
50 Information available at transit stations	Info at varied locations
71 (Not usually handy) provide copies of materials in places like public libraries.	Info at varied locations
72 We have a City of Berkeley monthly newsletter which reaches 2,000 seniors. Handouts at the libraries and senior centers are good locations where people can see bulletin board info and pick up flyers.	Info at varied locations
88 Video screens at the East Bay Terminal curbside, so people can read text messages while waiting for the bus. Kiosk displays inside the East Bay Terminal.	Info at varied locations
94 Bus drivers should be trained along side agents so that there is correct information across the system	Info at varied locations
100 Put a "take one" box near your transit schedules for new info or new riders.	Info at varied locations
139 Have a table at different events	Info at varied locations
167 News screen in stations, displays on trains/busses, something attached to transit trivia/facts - "did you know?" type stuff- keep me looking.	Info at varied locations
9 Materials should be available a week or two prior to meetings for review. This way people will be able to make intelligent comments.	Info in advance of mtg.
11 With enough time in advance to review it.	Info in advance of mtg.
12 Emailed/snail mail information ahead of meeting	Info in advance of mtg.
68 There is no substitute for being able to carefully study your own copy of a document -- whether downloaded ahead or picked up at the entrance table.	Info in advance of mtg.
179 I think emailing the info in advance is a great idea!	Info in advance of mtg.
123 Have it be translated as it is presented	Info in other languages
124 Make sure that you present it in the language I speak at home.	Info in other languages
20 ALL information on the web. There is simply no excuse not to do so. (And archived, not transient, and not subject to disappearing links.)	Info online
13 Providing materials in electronic format so I can easily enlarge and print them out (word documents are better than pdfs - although I can enlarge a pdf on my screen, I can't print out an enlarged copy).	Info online
22 E-mailed links.	Info online
38 Posted on line, power point or some other 'self guided' tour of info with a contact name if there are any questions.	Info online
39 Project-based web site w/all info, questionnaires, reports, etc.	Info online
42 On the website--alerts to new material can be distributed via email list and/or rss feed.	Info online
75 Online via the web site.	Info online
80 Make sure you indicate a web site where more info can be found and make sure the web site is complete before folks will access it. Also have both visuals (maps) and narrative on the web site. The easier it is for a user to find the info for their routes, the more useful feedback I think you'll get.	Info online
82 On-line PDFs	Info online
83 On website	Info online
101 For all communications, the less paper wasted the better (for the environment, and financial resources).	Info online
109 Email	Info online
129 Online videos, then we vote on line...easier to do than travel to an actual meeting.	Info online
134 Email	Info online
147 Fancy isn't necessary. Just have that knowledgeable staff person explain it to me in a YouTube video just as they would at the meeting and then I can comment in text or with a responding video.	Info online
148 Streaming video via the internet.	Info online
157 I-POD	Info online
173 Post meeting material summarizing meeting results, detailed responses, etc., presented on a website.	Info online
6 Public bulletin boards allow "discussion"	Info online
91 Websites with search feature	Info online
92 Online info must be accessible (text), NOT in .pdf.	Info online
108 Anything I can get on-line. Being able to change the print size of forms, maps and charts on line makes everything accessible to me. If you use videos, have them be on-line and not VHS. Don't have either TV or VCR.	Info online
191 Online presentations with audio video. What about online meetings? Why in this day and age do we need to go someplace?	Info online
197 Online presentations over the internet.	Info online
201 Also make available on the internet for down loading.	Info online
206 Online material, that can be accessed at all times, and will NOT be taken off the internet.	Info online

13. Are there other ways to present detailed material? If so, please describe below.	
170 Powerpoint on-line	Info online
195 Powerpoint for download	Info online
202 E-mail-powerpoint	Info online
32 Online reports	Info online
61 Have all materials available on line.	Info online
90 On line	Info online
151 Online presentation viewable at will	Info online
166 Website	Info online
172 WEBSITE	Info online
186 Online is by far the most convenient, preferably in PDF.	Info online
190 Online web site with printed material and maps easily accessible.	Info online
95 PowerPoint presentation on the Web	Info online
10 Quick commercial on tv; on the radio; on 511 [weekends with free minutes]	Misc.
9 BART & Muni ads (transit riders are a captive, repetitive audience - NYC did a bunch of AIDs ed. this way in the early 90s); "Java" jackets: heat-shielding sleeves on hot beverages at cafes;	Misc.
4 The form depends greatly on the type of information. Rarely, video can illustrate concepts that are very hard to get across in hard copy. The medium must fit with the material at hand. PowerPoint is often distracting, and a poor way of presenting information; it requires a highly skilled presenter to be effective.	Misc.
35 A good communications plan would define who needs to get what level of detail. Not everyone needs detailed material. If the general public is interested in detailed material, they could come to meetings that are public or sponsored by their employer (assuming you partner with employers).	Misc.
60 Just ask!	Misc.
65 The mode of presentation is secondary to the quality of the content.	Misc.
69 Braille, audio CD	Misc.
74 Where have MTC informed the public that 80% of funds for the last 20 years have been spent on transit used by 2% of public to get people out of their cars with no success??? Is it the MTC mission to get people out of cars. Show us a study where TOD's actually work???	Misc.
105 Explain to all at the meeting.	Misc.
115 Mail.	Misc.
116 Not exactly clear on where & when these materials are presented - before or at an event?	Misc.
149 Let's see. What about coming to my apartment for lunch. I'm okay with any of the following: big Mac no cheese, quarter pounder, kfc, jumbo jack, or bbq chicken deli salad from Safeway.	Misc.
193 I am disgusted with slick presentations from the marketing departments of businesses that would profit from your deliberations.	Misc.
205 Whatever helps people to understand	Misc.
97 Detailed enough to relate to other transit	Misc.
99 Sign language	Misc.
189 Large print material	Misc.
3 Details may need to be available, but not everyone needs or wants details, just needs to know where to find them if desired.	Misc.
6 iTunes	Misc.
49 In modules...show how the blocks fit together....use cartoons/animation. Show how it relates to me...or my environment. In other words, show the results of the detailed material...then explain how the details got me to there.	Misc.
84 Narratives... short stories, cartoons, etc. make it entertaining.	Misc.
196 EXAMPLE /AND OR SITUATION THAT ILLUSTRATES THE IDEA THAT WILL BE USE TO IMPROVE TRANSPORTATION EXAMPLE TRANSIT VILLAGE	Misc.
194 If there are a lot of different ideas, the scientific poster scheme works pretty well ... attendees wander through a space full of posters with a person at each poster to answer questions about the idea or concept put forth by the particular poster.	Misc.
13 Tapes that can be loaned out.	Misc.
2 Printed material distributed at bridge toll booths and at gas stations.	Printed reports
5 While printing costs have gone up, if possible, the mail library and "city all" of all cities, as not everyone has internet access ... some of the poorest patrons who ride public transit can not afford "on-line access"	Printed reports
9 Material must be available in multiple languages and in ways that are usable to people with disabilities and to people who are limited-English proficient. There should be several "levels" of information on any topic so that differing levels of technical understanding can be addressed. More links to staff technical data.	Printed reports

13. Are there other ways to present detailed material? If so, please describe below.	
7 A mailing with pros and cons articles etc.	Provide pros/cons
8 Costs and consequences of available options.	Provide pros/cons
53 Clearly laid out materials showing options for investing dollars.	Provide pros/cons
81 The big picture with complete (the good, the bad and the ugly) back up data. Many times I feel the data is slanted to a specific outcome desired by the MTC.	Provide pros/cons
16 It would be best to not get into detailed material -- just concepts and goals that are easily understood. The more detailed you get, the more you lose people. One effective display technique is a "gallery walk" -- successive displays of each layer of detail on display boards.	Provide summary
52 Executive Summary. Too often materials provided are information overload.	Provide summary
55 There should be NO "detailed material".	Provide summary
58 SIMPLIFY AS MUCH AS POSSIBLE LARGE VISUAL MAPS OF AREA NOW AND LATER preferably enlarged photos of area with overlays	Provide summary
11 Present local programs sponsored by the League of Women Voters of Diablo Valley.	Through community orgs.
12 Have transit planners present details to neighborhood homeowners' associations (Pac Hts, etc.). Look on list of SF Planning Departments neighborhood organizations list -- Planning Department uses to notify public/interested parties on new developments.	Through community orgs.
21 Televised presentations on a public access channel as a regular scheduled time, much like San Francisco's SFGTV, but possibly on a shared channel with other state/regional govt. organizations	Use local media outlets
67 Community access TV	Use local media outlets
77 It would be extremely effective to have presentations on local PBS stations at a convenient time and repeated at least once a week for one month.	Use local media outlets
85 Summarize high points in free newspapers	Use local media outlets
103 The occasional investigative news reporting	Use local media outlets
135 Radio interviews	Use local media outlets
143 Via news programs	Use local media outlets
145 Newspaper inserts	Use local media outlets
156 Use of PBS or 30 min weekend news program.	Use local media outlets
201 Provide presentations on CABLE tv with many replays and also make available via the "On Demand" feature of CABLE.	Use local media outlets
72 Also the local newspapers are a good source for getting out material.	Use local media outlets
3 DVD	Use video: DVD, etc.
26 DVD	Use video: DVD, etc.
31 Online videos that could be viewed. I've seen this sort of thing from other areas on YouTube.	Use video: DVD, etc.
51 On-line video or PowerPoint, which allows viewing anytime any place.	Use video: DVD, etc.
117 Larger issues might warrant presentations on DVD [to be distributed to interested parties].	Use video: DVD, etc.
156 CD &/or DVD. Consider having all the items of #12 at a local library for others? All the items in #12 are pretty good already, though.	Use video: DVD, etc.
160 CD	Use video: DVD, etc.
168 Video is actually a good way, didn't click it on previous panel	Use video: DVD, etc.
182 CDs DVDs	Use video: DVD, etc.
34 Video and live presentations are not good, because they can not be skimmed.	Use video: DVD, etc.
1 CD/DVD, podcast, tours by various modes (HOV/BRT, rail, bike/walk, ferry), TOD site visits & interaction with transit operators & facilities. Move the data & visions off the page and into consciousness & sensory experience.	Use video: DVD, etc.
8 Reports and on-line powerpoints/pdf's	Web techniques
12 Play back videos or airing live via webcast.	Web techniques
9 Specialized websites set up purely for an issue	Web techniques
11 Online is the best - it wastes much less paper, etc.	Web techniques
3 Online video from youtube and slideshows online to download	Web techniques
7 ----- I assume q. 12 meant at a standard, normal in-person meeting. but you should be e'ing the details to each participant with 2-3 questions (to see if the recipient has a clue...) and that the recipient can respond to or pose questions about - IN EMAIL ! . . .	Web techniques
5 Detailed reports rather than short brochures	Written reports, w/details
11 While I realize the world is becoming "e", I still prefer paper	Written reports, w/details
33 I do read the printed newsletter that is mailed to my house.	Written reports, w/details
171 Printed material mailed to me in advance	Written reports, w/details
188 Quarterly mailings	Written reports, w/details

14. MTC would like to keep you informed of how your comments have factored into its decisions. What is the best way to inform you of MTC's actions? Select all that apply.		
<i>Method</i>	<i>Number of Respondents</i>	<i>Percentage</i>
Email	1,305	93%
Regular mail	409	29%
Audio of MTC Commission meetings archived on MTC's Web site	110	8%
MTC's Transactions newsletter	297	21%
MTC Web site	450	32%

15. Are there other ways you would like to be informed of MTC's actions? If so, please describe below.	
<i>Comment</i>	<i>Response Category</i>
21 Bike orgs. EBBC	Community/activist org.
24 Notify the Sonoma County Bicycle Coalition. They will pass the info on to all members.	Community/activist org.
37 Neighborhood group meetings	Community/activist org.
61 MTC's newsletters should be delivered to churches for distribution at their weekly services.	Community/activist org.
146 Co sponsored or co shared info groups - pacific energy center, cross postings at YMCA, etc. Think related groups looking for common or just related goals.	Community/activist org.
2 Bay Area League of Women Voters periodic meetings.	Community/activist org.
10 Presentation with local group in our community - Chamber of Commerce or Rotary	Community/activist org.
57 Email providing links to website is fine	Email
53 Email for executive summary, link to web if I need more detailed.	Email
85 Email has worked fine with me.	Email
124 I am currently with AC transit email service is what I was ask to do this survey. So send email thru them.	Email
159 I don't think its realistic that the general public will go to the MTC's website to look for information. You have to reach out. Email for me, newsletter and snail-mail letters for others.	Email
160 Email is sufficient.	Email
164 Email notification of updates to the website, or email newsletters would be great. I dislike cluttering my mailbox at home, since I really feel like it uses too much paper, etc.	Email
171 Information on the web site is good, but e-mail notifications are necessary to let us know there's something new there.	Email
174 Email is best	Email
175 Sending email directly to group lists for groups which have expressed interest (the Silicon Valley Bicycle Coalition email list might be interested) and which may have members who are interested would broadcast the information more widely. I'd be happy to be on an "announcements" list for the MTC.	Email
13 It's all about email (if you update your website, send out an email). Welcome to the information age.	Email
147 Flyer public transit stations. Flyer Berkeley Bowl, cafes and other community areas.	Media: print/radio/TV
3 Good articles in the press are often the best; cultivate local reporters, clue them in to cutting-edge activities, and let them dig up local reactions to MTC activity.	Media: print/radio/TV
9 Press releases to local newspapers.	Media: print/radio/TV
11 News media coverage	Media: print/radio/TV
42 Media press releases.	Media: print/radio/TV
46 Public forum on local public TV.	Media: print/radio/TV



15. Are there other ways you would like to be informed of MTC's actions? If so, please describe below.	
55 Community access TV	Media: print/radio/TV
59 ARTICLE in Paper "MTC is going to provide more funds for roads" This would get attention.	Media: print/radio/TV
63 Press release	Media: print/radio/TV
65 Local newspapers	Media: print/radio/TV
66 Newspaper articles. Seems all we do is plan and we should be reminded of the accomplishments made from previous planning efforts.	Media: print/radio/TV
67 News stories on T.V.	Media: print/radio/TV
68 Articles in free newspapers	Media: print/radio/TV
76 newspaper press release	Media: print/radio/TV
79 Newspaper articles	Media: print/radio/TV
98 Newspapers	Media: print/radio/TV
102 Newspaper ads, onboard ads	Media: print/radio/TV
107 Keep me up to speed on project status and next meetings discussing the matter by taking out a regular space in the READER or the EAST BAY EXPRESS.	Media: print/radio/TV
123 Radio or TV announcements	Media: print/radio/TV
125 TV & Radio	Media: print/radio/TV
133 I'd like to read it on the front page of every newspaper, but until I do, I believe that we will follow the same route as the USSR.	Media: print/radio/TV
135 Short local newspaper article.	Media: print/radio/TV
144 article in local press	Media: print/radio/TV
152 In the Mercury News.	Media: print/radio/TV
157 Radio, newspaper, Road Show column	Media: print/radio/TV
162 Radio	Media: print/radio/TV
166 Media	Media: print/radio/TV
177 NEWSPAPER /GOOD NEWS OF THE DAY	Media: print/radio/TV
178 Include relevant activities in paper.	Media: print/radio/TV
183 Newspaper	Media: print/radio/TV
191 TV News broadcasts	Media: print/radio/TV
6 News Media Casts and press releases	Media: print/radio/TV
4 In a bilingual newsletter	Misc.
5 Carrier pigeon	Misc.
8 As previously noted, call Rohnert Park City Hall.	Misc.
16 Watching the environment deteriorate and watching the buses run ever later and watching Bechtel grow more profitable tells me all I need to know about MTC actions!	Misc.
33 Project Delivery Reports. Also lay out how long it takes to build a project...really piss the public off.	Misc.
47 Explain to me how the Alameda County Transportation Improvement Authority fits into the scheme of things.	Misc.
48 Replace "Transactions" with more detailed one or two topic news on hardcopy. This can be filed for further reference more easily.	Misc.
49 I find the monthly Meeting letter to be an excellent way of "advertising" for any new sessions.	Misc.
51 In some cases, personal contact might help.	Misc.
56 Skywriters? just kidding	Misc.
72 How about a summary of all public input and resulting activity throughout the year added to your annual report?	Misc.
73 Whatever the medium of communication, it should be available in multiple languages to meet the needs of the riders.	Misc.
104 Personal response to letters or email.	Misc.
107 You may also want to show me ads while I'm waiting for my movie to start, instead of taking meaningless movie trivia quizzes about Tom Cruise's past films.	Misc.
184 ----- phone me up and tell me i've finally gotten through and people are starting to think that motorcycles are the total and complete answer . . .	Misc.
185 Additional public meetings.	Misc.
189 Evening or weekend sessions in the most populous area, the South Bay, not just Oakland or SF -- too hard to get to during the days or early evenings--due to terrible transportation.	Misc.
194 Please provide MTC staff contact info for inquiries and then, ask that staff acknowledge/respond to submittals.	Misc.
5 - i sorta don't care about your unilateral decisions that i can't affect. e me only if my input can possibly	Misc.



15. Are there other ways you would like to be informed of MTC's actions? If so, please describe below.	
change the outcome . . .	
8 The previous question stated -- "MTC would like to keep you informed of how your comments have factored into its decisions." REASONS for MTC actions need to be clearly made available to public. Local interests are NOT best represented solely by CMAs.	Misc.
11 Audio on MTC meetings is OK, but why not post minutes for somebody to read? This is only effective for those with internet connection anyway.	Misc.
1 Plans could have appendices of things considered , incorporated and dropped with reasoning	Misc.
4 Audio transcripts are awkward to review at one's own pace. Written transcripts are better	Misc.
2 Workplace bulletins	Misc.
83 Home telephone or cellular phone	Phone/fax
90 Phone.	Phone/fax
5 Again, if possible, flyers at BART stations, and other major public transit links. NOTE - 99% of the time, BART only prints information on 1 side of the paper, you could use the "flip-side" of their flyers at no additional "paper costs" (printing costs ... yes ... but no additional paper costs)	Transit vehicles, etc.
9 Flyers on current mass transit [buses, ferries]	Transit vehicles, etc.
131 Supply the buses with notices and brochures.	Transit vehicles, etc.
186 Bus announcements	Transit vehicles, etc.
34 Notices at public transit stops and facilities	Transit vehicles, etc.
64 You can have staff offer fliers at transbay bus terminal, and offer brief surveys there, too.	Transit vehicles, etc.
74 Announcements onboard transit vehicles	Transit vehicles, etc.
78 AC transit or BART email	Transit vehicles, etc.
81 Maybe some type of notice on the bus, w/a "take one" info pamphlet to keep us informed.	Transit vehicles, etc.
100 Post info in key transit areas, eg in transbay terminal and on BART trains	Transit vehicles, etc.
101 Notices on transit (bus, ferry, BART)	Transit vehicles, etc.
103 Info placed on BART or buses.	Transit vehicles, etc.
107 Communicate to me what is happening via public messages. I should be more up to speed on this information than I am on what's up with Brea on Desperate Housewives. Place adds on BART / AC Transit/MUNI in non-technical terms that Explain to me what is happening and how it will affect me.	Transit vehicles, etc.
135 Consider a brochure or one page 'detailed' handout in busses and on BART, Caltrain, etc.	Transit vehicles, etc.
138 Postings at bus terminal.	Transit vehicles, etc.
6 I prefer written transcripts to audio transcripts. It is easier to skip around on them. They should be on the website.	Web techniques
17 Audio with synchronized pictures of graphics materials online.	Web techniques
23 Email with a link to MTC web site is a great way to inform me. The email can be short, the web site longer and with text, graphics, maps, video clips or whatever seems appropriate.	Web techniques
27 Minutes of MTC meetings on line.	Web techniques
28 RSS feed of website would be nice, as mentioned earlier.	Web techniques
31 Again, the MTC website should have a user "sign up" ability for the public to register their email for whatever might be sent out by MTC. A monthly MTC email newsletter would be best and most cost effective.	Web techniques
70 RSS Feed!!!	Web techniques
76 Local transit agencies' websites	Web techniques
82 Publicize the MTC website. I didn't know it existed.	Web techniques
89 RSS	Web techniques
121 Website.. if you have a computer at home. if not newspapers ad	Web techniques
127 Podcasts not of the entire meeting but a summary would be far more likely to be listened to. Great to offer the whole thing, but I'm sure there'd be 10 times the interest for the abstract of it.	Web techniques
149 Podcasts of Audio, and/or video.	Web techniques
153 Add RSS to Web site if not already using it	Web techniques
155 Newsletter works if it is online.	Web techniques
156 RSS feed	Web techniques
170 Other options for the audio download other than the current real audio player, this system malfunctions and has ad-ware attached.	Web techniques
172 About an RSS feed for these things? That's how I get most of my info these days. I didn't even know about "MTC Transactions" or of regular updates on the MTC website (511.org?)	Web techniques
173 Use the MTC web site. People can get all of the information they want when they want it in one place, as well as a good way to offer feedback on ideas and issues.	Web techniques

15. Are there other ways you would like to be informed of MTC's actions? If so, please describe below.	
176 Post something to BATN.	Web techniques
179 Video of the actions on the internet on the mtc website. just make a video upload to youtube and post it on the website.	Web techniques
180 Online forum	Web techniques
190 Podcasts of bay area transit topics	Web techniques
1 Video update (think YouTube or MySpace) by MTC Director, Commissioner or Key Staff (Monthly or quarterly?) re: topics addressed, outcome, and next steps to focus on.	Web techniques
3 E-mail linked to Web site.	Web techniques
8 RSS feed (so interested RSS reader websites can link news you issue).	Web techniques
7 Notice that information has been posted to the MTC website... without a notification, I am not likely to check the MTC website	Web techniques

16. What county do you live in? Please select one.		
<i>County</i>	<i>Number of Respondents</i>	<i>Percentage</i>
Alameda County	643	46%
Contra Costa County	182	13%
Marin County	44	3%
Napa County	13	1%
San Francisco County	141	10%
San Mateo County	68	5%
Santa Clara County	159	11%
Solano County	41	3%
Sonoma County	78	6%
Other, please specify	36	3%
<b>Total</b>	<b>1,405</b>	<b>100%</b>

17. How would you identify yourself? Please select one.		
<i>Profession/Field</i>	<i>Number of Respondents</i>	<i>Percentage</i>
Businessperson	254	18%
Concerned individual	641	46%
Elected official	39	3%
Environmental group member or staff	24	2%
Community group member or staff	76	5%
Government agency staff	245	18%
Other (Please be brief.)	118	8%
<b>Total</b>	<b>1,397</b>	<b>100%</b>

**18. You have now completed the survey. Please provide any additional comments in the box below. Thank you.**

1 Comments: the first question said "select up to three", but it would only select one. This question #18 says change previous answers now, but there is no way to do so. Otherwise, good survey!
1 Thanks for fixing the problem with the first question. This is my second submission and I may have repeated myself or contradicted myself. Good luck!!
1 Transactions should be eliminated. MTC spends far too much money on glossy publications that go immediately in the recycling bin.
10 I would dearly appreciate knowing the results of this survey, so I know that this won't be just filed on a shelf. And again *** THERE IS A PROBLEM WITH THE 1ST QUESTIONS ... YOU ACTUALLY CAN NOT SELECT 3 CHOICES ... WHEN YOU SELECT CHOICE #2, THEN CHOICE #1 GOES AWAY!! *** Also, please note ... I'm going into the hospital next week for cancer surgery ... won't be at work for 2-3 months where I have received e-mail's from you ... Thank you very much.
10 Thank you for including me
10 The "search" feature on the MTC website is TERRIBLE and seldom yields useful results. Staff memos on MTC actions need to be more retrievable by topic, in addition to by archived meeting dates on the audio link.
100 Thank You for asking!
101 I would like to see better coordination between intersecting transit systems, such as AC Transit and BART. Also, informing BART passengers of service delays BEFORE entering the station and paying the fare would be a great improvement over being held hostage high on a track between stations.
102 I appreciate MTC's attempt to get individual concerns heard. It is difficult to get one's views and concerns about public transportation heard
103 Public should have had the chance to see and ride the new AC Transit buses before AC bought so many (if the chance was provided, it was not sufficiently advertised). Deficiencies in the new buses: 1. lack of horizontal grab bars make it very difficult for blind person to get to door or seats on a moving bus; 2. Stop request buttons are difficult to find and reach. The pull cord was much better; 3. Destination signs on front of bus are sometimes very difficult to read: purple or blue. They should all be bright orange or yellow; 4. Destination (such as Hayward BART or Downtown Oakland) should always be visible, not just presented about 1/3 of the time: Showing the major street traveled (such as International Blvd) when bus is at BayFair is practically useless.
104 Thank you for what you are doing for the protection and welfare of the riding public.
105 You are doing a great job!
106 (continued from beginning) How can I get a discount for COMMUTER CHECK if my employer is too small to invest in this program? There should be some benefit for those of us in this category too.
107 I hope that the AC Transit SF Bus Terminal receive funds from the 2 bonds voters approved in the election. There must be a way to have hybrid bus engines/natural gas/ or hydrogen cell fuel for buses soon. California is way behind in air pollution remedies and regulating low emissions - low consumption vehicles, both private and public. BART has become filthy, crowded, unsanitary and frequently unreliable, especially East Bay BART trains in the evening consistently run a small number of cars on evening trains. This is not necessary. They become overcrowded and terribly difficult to even find a hand-hold to remain upright.
108 Please give more money to AC transit. They need money to improve service.
109 If public transit were more reliable and more plentiful I could encourage my fellow workers to use it. As it is, they see me arrive late to work, or standing by the bus stop long after I've rushed off from work to wait for the bus that doesn't arrive. The bus needs to run more frequently and more reliably. BART needs to add more cars so that passengers can sit down during commute hours. Public transit needs to serve the needs of the middle class more if we're to get workers out of their cars.
11 Please support mayor newsom's investigation of the feasibility of making muni farefree, especially by infusing muni with additional funds to meet the righteous increased demand that would ensue.
11 Question number one says "choose up to three", but a radio box supporting one choice is provided, rather than a checkbox supporting three. This is such a blatantly obvious error it makes me wonder whether there is any QA done at all on this survey. Then question 16 says to change previous answers prior to submitting. If you use the browser back button to go back to change anything, all the previously entered selections are lost. This doesn't exactly inspire confidence in MTC as an organization.
11 Short Surveys are great! Nice Job.
110 Need to improve transit so it is more convenient and reliable
111 I have been very interested in giving my feed back on the bus line which I take everyday. I am willing to avail myself to you if you wish.
112 Thank you for asking me to take the survey.
113 I think it's a good idea to involve community groups, and I'd encourage you to include religious groups. As a theology student and part-time church worker, I can say that many in the religious communities are interested in issues such as caring for the environment (which public transit can help) and social justice issues (good, affordable public transit is a justice issue, since it can provide access to reliable transportation for people who may not own a car).
114 I like this survey; perhaps you should do this survey once a month.
115 More surveys like this are better than meetings.
116 None at this time
117 Thank you for reaching out. I travel through the transbay terminal to commute on a daily basis, but it is not practical for me to

**18. You have now completed the survey. Please provide any additional comments in the box below. Thank you.**

participate in teh meetings there. I would much prefer that we had an option to dial into an evening meeting, or watch a replay of a daytime meeting, on our own schedule online from home. then provide a way to comment on what the meeting covered, say a survey like this. Thanks again.

118 Get BART and Muni to use Translink! AC Transit has done a great job so far. I can't wait until Translink is as easy to use and prevalent as the Washington DC Metro's translink type system.

119 The Line MA has only 5 west bound schedules. The latest one leaves at 8am from Union City BART, it is too early for Oracle employees.

12 I used to get Transactions but haven't lately. However, getting it via email notice is sufficient so I'm not worried about falling off paper subscription.

12 You can not select mulitple answers for question 1. That should be corrected. I said I would prefer day meetings, but if we want to involve more of the general public, then evening or weekend meetings are probably preferable.

120 Remember how MTC handled the Bay Bridge fiasco? Also, huge per commmute subsidies for water transit and distant rail to encourage sprawl (result is congestion and potholes).

121 Send out notices by email for all upcoming changes to the system and upcoming notices for meetings and discussions with place, directions, and time/date of events.

122 Thank you for soliciting input

123 Please provide more benches for people to sit on for riders waiting for their buses at the Transbay terminal

124 The computer has taken away my isolation, having low vision, walking difficulties and a slight hearing loss. Again, AC Transit has been very helpful to me.

125 No Comments

126 Wider implementation of convenient payment methods (like TransitLink) would be very helpful.

127 I live in Alameda. I work in San Francisco. The ability to get to and from work in a timely and safe manner is a prime concern.

128 Thank you very much for providing us this oportunity to voice our views! I appreciate the survey and the time put into it.

129 Thanks for asking!

13 Good luck with your public participation plan!

13 I believe the first screen said to choose '3' but we could select '1' option

13 The only other suggestion that I would make is to have these types of meetings on a Tue, Wed or Thurs. Some people are working 4 10's which means they are off on Monday or Friday. Also If the meetings were scheduled to start around 9:00 and wrap up about 3:00 I realize that is only about 4.5 to 5 hours of meeting time. Just a thought.

130 The Bay area public transportation system is pretty good but not of the standard that we see in Europe. We can do better than that.

131 Thanks! I really appreciate the outreach.

132 Thank you for your efforts in trying to capture the thoughts and imagination of public transit customers

133 Keep up the good work. Having MTC speakers doing outreach at community groups (ie East Bay Bicycle Coalition) is effective for idea exchange.

134 The MTC is a powerfull agency, they should work to combining all local transit agencies into a single system following the lead of Boaton, New York or Chicago. In the end I makes the transit spending determinations easier as there is only one agency to oversee, multiple agencies competing for the same monies are not in the communities best interest.

135 MTC could study why transportation projects costs are skyrocketing far in excess of consumer price index and encourage competitive construction practices.

136 As of my last inquiry, it was not possible to go from County Connection in Contra Costa County to Alameda County Transit busses. There was no common point. I would very much like to be able to go from Walnut Creek or Pleasant Hill BART to someplace and get on an ACT bus to Oakland or SF. Thank you.

137 To get pepople out of their cars, better transit services, and connections are needed, along with LOWER fares, better discounts on volume purchases/passes, more frequent in bus services, especially during commute times. What is NOT needed is a big Ad campaign spouting the benifits of these services when the facts do not support them.

138 A.C.T. bus #54 has been late in the mornings more often over the last 2 months, I catch the 6:43 bus M-F and have been late due to the late a.m. 54.

139 Thanks for the survey

14 Keep it simple and straightforward. The public is SICK of glossy, costly meetings, etc... especially when potholes, signange, safety and mobility issues are seemingly never addressed to the satisfaction of anyone.

14 Thanks for looking for efficient ways to reach the public.

14 The survey would only allow me to choose one important issue (question 1 - says choose up to 3). Would add: TOD and transit connections to the list.

140 I am staff to Commission on people with disabilities...therefore, I look for issues which effect quality of life for people with disabilities. (City of Oakland)\_

141 Thank you for this survey.

142 I would love to attend these meetings. I would do so as long as the public feedback received is taken seriously, and not brushed away.

**18. You have now completed the survey. Please provide any additional comments in the box below. Thank you.**

If some actual progress was made because of these meetings, that would be even better. No one wants to take time out of their busy day, and ride a crowded, dirty bus across town, to attend a meeting, hear a bunch of people yammer on and on, and NOTHING is ever resolved.

143 You should implement Translink more quickly. No need to do it one agency at a time. BART is moving ahead with its own card because Translink is so slow and delayed. Big mistake.

144 Thank you!

145 at any of these meetings, there must be people present who have the ambition, experience and authority to recognize and solve problems. a low level public relations associate may be able to smile and hand out pens, but knows nothing about scheduling, maintenance, road conditions, etc. that person can give me a feelgood answer, but it's a waste of my time to expect any meaningful change from that person.

146 None

147 Although I reside in Merced County right now, my permanent residence is in Oakland, and I would love for there to be viable, efficient public transportation connecting the entire Bay Area.

148 I'd be happy to help out in processing these results and getting the public more involved in these important decisions.

149 Safety in your bus and bart services is premier, next to the quality and frequencys of your service--including transportation personnel on the front lines (where do you get these rude folks from???)

15 Good luck

15 On question 1, I wanted to respond three times as specified in the question, but each time I tried to add a response, the previous response was erased. Therefore, you have only one response from me to that question.

150 None

151 survey was too long - almost stopped part way

152 I appreciate being asked about the type of meetings that would be most useful. One of the issues that needs to be addressed, especially for women, the elderly, and the disabled, are safety considerations when traveling on public transit.

153 Is it possible to get text messages sent to cell phones about transit delays?

154 Live in Solano County, work in Alameda County.

155 Thanks for reaching out

156 I would like to see the pre tax transit amount be baised on how far you commute

157 None

158 It is hoped that many people will provide their comments on this survey.

159 Implement "DASH" shuttle service in business districts that passengers can shuttle from place to place to shop, dine, etc. during peak times (8-5 pm or 10-2)designated areas for minimal fare (25 cents) as is done in downtown Los Angeles.

16 I hope this helps to counteract the pro-highway bias rampant in state and Bay Area

16 We're doomed. Doomed. A wider Caldecott Tunnel for a Better Tomorrow -- yes, MTC listens. To construction contractors.

160 Thank you!

161 If the AC Transit meetings were held at 4 or 5 pm, I would be more likely to attend.

162 Let me reiterate that the BART trains are filthy. I was told that the trains are fumigated (LIE) cleaned (another LIE). I've gotten spider bites on the backs of my calves from the seats. Just looking at the interior conditions can tell you that they are NEVER CLEANED.

163 I forgot to say, I love indoor and SAFE bicycle accomodations. I usually ride everywhere tho lately in bad weather I take the bus. But I love rolling my bike into a conference room. Suprisingly there is often enough room tho most folks think its crazy.

164 Ride AC transit daily, BART weekly

165 Funds from the Proposition 1B bond must be used for redevelopment of the Interstate 80/680 interchange in Cordelia. This is a bottleneck that affects traffic coming to or going from every one of the nine Bay Area counties. It has been woefully outdated for more than 20 years, and its replacement is long overdue!

166 I have none at this time

167 Thank you for your interest!

168 Discuss in email the results of public meetings on new ferry locations in West contra County!

169 I would like for you to reinstate the disabled pass for transbay riders.

17 As a transportation professional in the Bay Area I would recommend that MTC first began any effort by educating the public a little about what MTC does. Many every day people don't know, and if they knew would probably have more input to give. In addition, I would saturate the media with as much information as the budget will allow (using as many different, if not all of the different forms). However, it does not have to be elaborate, just informative. The more ways the message is relayed, the more people you will reach. Radio is also a very good way to relay a message or a call to action. Keep it brief, but informative. Afterward, show people in some way that their participation counts and that in some small way what they have contributed matters. Thanking them sometimes is all that is needed.

17 Want more emphasis on biking to reduce auto congestion.

170 None

171 Thank you for letting me have some input.

172 The reminders at posted at Transbay Terminal help, too. I like the supervisors more present and the updated electronic message

**18. You have now completed the survey. Please provide any additional comments in the box below. Thank you.**

board.

173 I'm glad you have a box, because there are times when just checking boxes is insufficient, and leads to the wrong conclusion.

174 Thank You for allowing my input

175 I'm glad you provided this survey. And I'm glad I signed up for AC Transit News, which is how I was directed here.

176 No suggestion at this point

177 Well designed survey.

178 I will not be attending any meetings.

179 Your one line text input boxes are a bit on the short side, as that last answer illustrated.

18 Although I live in Solano County, there is not sufficient convenient transportation from Solano into West Contra Costa County. I would use, if it was available.

18 Publish in Chronicle/Examiner, Sunset or Richmond Review, Noe Valley paper, etc. Also in Asian Week, major Asian papers, Spanish, Russian, Chinese, Japanese, etc. Hold meetings in large school auditoriums in the neighborhood, Golden Gate Park 9th & Lincoln building, Marina Middle School auditorium, Cow Palace, City Hall rotunda, public library auditoriums.

180 N/A

181 Thank you for asking

182 I got this survey because I'm registered with AC Transit for updates. I have absolutely no idea who you are.

183 The new buses are too small. Why is it Line 235 gets the new longer bus and Line 212 gets stuck with the short bus. There seems to be a lot more riders on 212 as opposed to the 235. Everyday we are packed and have to stand for most of the trip.

184 Can we get a bike shuttle running from North Berkeley Bart to the Transbay terminal. We need something as the bike racks are increasing full in the morning and evening. There is a bike shuttle from McGarther, but it's too far for us in N Berkeley, El Cerrito and Albany. thanks

185 We need to abolish all MPOs, and return to our free-enterprise roots. I'll take Adam Smith any day over Karl Marx.

186 Where does lowering the fares factor into this? We voted in bonds and funding for the Bay bridge, BART, etc, but I see no results for these money measures. Things are getting more expensive, unkempt, and more problematic. Most people do not see where the money went to >>> other than into the same officials' salaries.

187 I would hope that any meeting would fully take into account any concerns that are brought to whatever forum. If anyone has noticed the cost of transportation is still going up with very little improvement. I have always supported public transportation, but I am very tempted to get into my car and sitting in traffic.

188 N/A

189 My main concern is the service levels of the bus that I take and also the actual bus that is used for my run. I mainly take the FS. This bus is often behind schedule in the evenings and despite being a bus with good ridership we often get inadequate size buses and people have to stand. I think this route could support 3 trips an hour

19 Have better coordination between transit carriers in regards to time i.e. schedule meshing

19 Transit connections between Oakland and San Jose need improvement. Amtrak is great but it takes a long time due to freight traffic. Need carpool lanes extended through Milpitas to SJ.

190 None

191 Reliability on routes #51 and #72 and #72M is EXTREMELY poor in the service of AC Transit at Berkeley. Buses are NEVER on time; and in occasions you can wait MORE than 30 minutes for buses that would be passing every 15 minutes!!!!

192 I am extremely would like to see a bullet train from Sacramento to San Francisco.

193 Bicycles can really help with congestion. Short frequent trips by bike can help everyone. We need dedicated space and access to public transit.

194 Thank you for providing this survey. I look forward to answering more transit related surveys in the future.

195 Postings at main bus terminals are the best way to inform the public about what's happening with public transit.

196 Please read comments above about AC Transit M line.

197 N/A

198 I want Berkeley student discounts for BART!!

199 I believe that most of the Measure 1B funds should be spent on transit. Fix the highways we have, and do not increase lane capacity any more. MTC should strive to allocate transportation funds so as to minimize greenhouse gas emissions. It is a mistake to spend a half a billion dollars on a fourth bore for the Caldecott Tunnel. MTC should use Transit Demand Management techniques to reduce congestion at the Caldecott Tunnel. Institute a toll at the tunnel. With FastTrak it is easy to do. We must reduce our auto use so as to reduce carbon dioxide emissions from transportation. Congestion is a good thing since it will encourage people to get out of their cars. Bus service should be greatly improved. Bus stops should be properly maintained. MTC should see that there is a bench at every bus stop.

2 N/A

2 Thanks for an interesting survey. I'll look forward to future installments.

2 TOD & transit solutions including cost-sharing of private jitneys to BART from apartment, office, or mixed use areas would be facilitated by an MTC ombudsman for Public Private partnerships

20 Question 1 didn't allow me to pick more than one option.



<b>18. You have now completed the survey. Please provide any additional comments in the box below. Thank you.</b>
20 The MTC needs to review its mission vis-a-vis the environment, conservation, and global climate change, becoming more focused on eliminating our dependence on single occupancy vehicles and fossil fuels.
200 It's hard to get people to participate when they don't perceive an immediate threat or benefit, especially when the issue is complex.
201 Presenting yourself at community faires, farmers market's, or other local activities would allow us to have one on one time with an MTC staff member.
202 Thanks for doing this. It is important that we work together to solve this growing problem
203 Will I get a copy of survey results?
204 None.
205 None
206 The bus in my neighborhood that I took was discontinued several years ago. The only way I can take the bus is to drive to it and park on the street. I sometimes do this but it seems less than ideal. A smaller bus would have been another alternative to discontinuing the bus but this was not done. More people would also have taken the original bus if it had gone to a more central location but it meant transferring no matter where you wanted to go.
207 Thanks for the opportunity to respond, and for having enough open-ended slots!
208 Group I belong to: Sustainable Moraga
209 I find that the bus drivers who do show up are often very courteous and timely, but many times bus drivers who drive the morning and late afternoon "school" buses are insensitive and downright unsafe. My 3 year old child has fallen down on the bus as I was putting my fare in the box and holding the folded up stroller because the bus driver didn't even wait for me to seat him. This has happened on more than one occasion and has made my child fearful of getting on the bus.
21 My biggest concerns are the continued subsidization of auto use, and suburbanization and low-density development, through transportation and other infrastructure funding. A greater share of transit funding should be returned to the urban core, to public transit. Thank you.
21 Pinole Valley access to BART is shameful.
210 I consistently use three of the regions transit systems (ACtransit, bart, SF Muni). In 14 years, I have almost always transcended boundries from one agency to another (Muni, CalTrain, ACTransit, Bart, GGT). Many commuters work in a different county than they live in, so making the varied systems work more like a single system would have the greatest positive impact on ridership and satisfaction. As a simple challenge, I suggest that you and your agents go from Alameda (City) to The San Mateo County Fairgrounds (or the surrounding area) and back for thirty consecutive days using only public transit agencies. No cabs or hitch-hiking allowed. :) Thank you for reading.
211 Make transit equal to cars in service, noise, seating, interchangeable fares/transfers and then hype up the benefits of no parking, no tolls, no waiting in traffic, more relaxation, more time, more sanity and less soldiers per gallon. Consider merging all bay area transit agencies into one. Consider rail in Marin/Sonoma,etc. Make transit equal to cars.
212 Thanks for all your hard work! I'd like to see trains on the old bay bridge again, since the new bridge won't support any.
213 Teleconferencing would be advantageous.
214 Thanks for giving us an opportunity to give input. I work for a NP org., so am not to give political opinions. Transit is not strictly political, so OK to do survey!
215 Good luck!
216 We need to keep the pressure on people to try public transit at least a couple of times a year, eg "Spare the Air" days, etc. MTC also needs to do what it can to help with parking problems that affect BART ridership. MTC might do a campaign to get people to use alternative transportation, and some sort of a raffle for those who do each month.
217 Get one ticket for all transit providers in 7 counties such as Zurich, CH does. They have over 40 ind. transit agencies with one ticket!
218 It would be good if all the transit agencies in the Bay Area collaborated on improved public transit. They seem more inclined to compete for scarce resources.
219 More bus, less bart
22 It would help with these inquiries to have a statement up front about how long the survey might take to complete. Thanks for asking.
220 Public meetings are hard to attend, but online communication is the best for me.
221 Please connect BART and VTA Light Rail ASAP!!!
222 Thanks!
223 Throw the survey away and do what you want anyways.
224 I think you need to raise the gas tax, people will never convert to public transit unless it cheaper than a car
225 I would support a gas tax, even if it's just a few cents - it doesn't need to be 10. But 2 cents a gallon would raise a lot of money without such a significant increase in overall gas prices.
226 N/A
227 Closing our borders to illegal aliens would limit and even reduce our transportation problems from future escallations.
228 We need to get people out of cars. Improving biking facilities (for transportation, not recreation) and increasing the gas tax will help!
229 None
23 No additional comments.



**18. You have now completed the survey. Please provide any additional comments in the box below. Thank you.**

230 This survey is a good idea, but hard to locate. The URL is too long to use from printed or radio suggestion. Surveys should be easy to find and easy to follow up on the results.

231 N/A

233 When did the MTC come into play and why was it established when we already have the VTA and Caltrans. This seems to be just one more government burden on the taxpayer. Why don't you educate me about what the MTC is responsible for and where the funding for this organization come from.

234 I think the Bay Area has fallen behind significantly in coming up with cutting edge ideas or even matching other regions in transit efficiency and in some areas effectiveness. I know this from significant experience in other regions.

235 Thank you for taking the time to allow me to express my comments.

236 I want to see high gasoline taxes to finance roads that are as good as those in France and Germany.

237 Thanking for providing me with this survey.

238 All MTC transit projects should include how many vehicle-miles from people with cars will be reduced. Discussions of how to make diamond lanes more effective like increasing evening hours to 7:30 or 8:00 PM (I-80 eastbound is a zoo at 7:10 PM when diamond lane hours already stop). And the diamond lane going westbound I-80 is often a mess in the morning due to a short 0.25 mile merging area. This causes lots of unnecessary pollution with traffic stalled back to Asbhy. CalTrans ignored my e-mails asking about this.

239 please, please, please provide OPERATING funds to the transit agencies!! We have new buses that run once an hour.. an embarrassment to the region, state, and country. People would rather ride in a 50 year old bus that comes by every five minutes than a new bus with an untenable hourly headway!!! thanks for the opportunity.

240 It is ridiculous that bureaucracy and ideology, complex laws and regulations, and disagreements have combined to create virtual gridlock in travel, transportation and transport, severely impacting the economy and people's lives. It is essential that a common-sense solution that does not force people to travel in ways/times/methods that they would rather not use or are inconvenient to them.

241 None

242 Please put more vehicles on the fwys/xpwys at commute hours in the diamond lanes and maybe more people will use public transportation. Thanks

243 Please raise the gasoline tax! It's time be addressed our addiction.

244 Thanks for having this survey.

245 Thank you for the survey.

246 I keep asking why there is no public transportation from Solano Co to Sonoma Co and from where I live in Petaluma to where MTC is in Oakland. apparently you don't want to be accessible to people who live in Petaluma.

247 With reference to an early question: My major concern is finding ways to make transit affordable for all, including the poorest among us. Transit is such an important part of our environment with significant impacts on everyone that it should be a free service in all Counties. Thank you for this opportunity and I hope to see changes in public participation methods in the future.

248 I know bus shelters are expensive, but I want to know whether there's one contemplated for Pierce and Calhoun in Albany

249 Please stop giving funds to AC Transit for inaccessible buses, the Van Hool company does not make accessible buses, and MTC provides the funds for these buses.

25 MTC does not focus on seniors...disabled is not enough.

250 County Connection would be my service provider & it continues not to run service early or late enough or frequently enough during peak periods to get me to and from work for me not to have use my car. They frequently have buses that don't show up at the scheduled times with no way of contacting patrons trying to get to there places of business or work within a reasonable timeframe. This really needs to be addressed!

251 The car is the most dominant form of transportation. Don't expect this to change except in the heavily density areas. Every thing possible must be done to enhance the efficiency of the auto traffic. This idea goes against the established view who think that they can "drive" people out of their cars. Businesses locate themselves along the busiest roads and expect the government to hang up traffic lights at tax payer expense to make life convenient for their customers while making the busy roads a nightmare for the people trying to get through the area. One thing that I tried to say earlier in this survey All traffic lights must be computer controlled. If you need a traffic light then tie it in to a comprehensive system not just hang it on a poll as we do today. We can cut down on the traffic congestion, pollution, time, and cost by making sure that motorists get to their destination as quickly and safely as possible.

252 When I mentioned this survey to a friend, she said, "aren't all their meetings up in Oakland/Berkeley?" I agreed that was my impression. In former questions, I tried to indicate that I'd be willing to travel from San Jose to Oakland as long as the meeting was on a weekend. But I'd much rather that the MTC rotated its meeting through the various counties it serves. Then I could come on a weeknight.

253 Thanks for asking.

254 THANK YOU FOR THE IMPACT ON THE BAY AREA TRANSIT. SHORTLY AFTER I RETIRED MY HUSBAND AND DAUGHTER AND I WENT TO FRANCE. PARIS WAS JUST LIKE SAN FRANCISCO--- IT WAS EASY TO GET AROUND WITHOUT A CAR.

255 Note that a previous question asked what county I live in (Napa). I work in Sonoma County though.

256 Embrace and encourage land use planning that obviates the need for vehicular commutes. Embrace and encourage development of localized economies and adoption of relocalization models.

257 This survey was a good idea. Thanks!

**18. You have now completed the survey. Please provide any additional comments in the box below. Thank you.**

258 ----- did i mention motorcycles ? . . .

259 MTC's outreach is really poor considering it represents 9 Bay Area Counties and over 6 million people. Its decisions impact several million more people when you consider those people traveling to work from outside the 9 counties and the visiting tourist and goods movement providers and others. You really need to work hard at continuous outreach on every major subject that gets on your agendas. There are too many problems and needs that span multiple jurisdictions within the 9 counties. People are really frustrated and angry.

26 I am retired, in poor health, don't like driving any more than necessary, but don't want to move away from the Bay Area. I'm buying my own home, but can barely afford to live here.

260 Reduce your dependency on the "Market" be community based.

261 None at this time.

262 I resent very much that the last few sets of public meetings were held A) during the day 2) in difficult, if not dangerous, Oakland MTC Center, and 3) that being so close to the Liberal Berkeley Brainwashed kids, makes their organized input to MTC actions entirely too skewed to their local needs and not those of those of us who work, need to drive a lot, and keeping saying each that Transportation is the region's #1 concern. MTC is NOT addressing transportation needs due to this skewed, one-sided, student/enviroNazi input. The rest of us are stuck in piss poor transportation situations because MTC is not getting the influencing it needs from people who work and cannot afford hours-long transit trips to/fro. The rubber tired car/van/suv etc is where the need is, not subsidized rail. Let us come to the meetings...make them available for us.

263 As the regional MPO there should be HUGE emphasis on improving public transportation and decreasing the single occupancy vehicles and sprawl that we are now faced with due to lack of regional planning. cities should be required to implement/contribute to improvements as part of their development with stiff penalties for those that promote otherwise. appropriate density infill should be encouraged. and cities should be rewarded for projects that don't increase vehicle traffic (better yet decrease it). get people out of their cars! more work should be done with caltrans (which is theoretically our ca. "transporation" department, but they don't fund their bike/ped or train programs as they do their vehicular programs. i could go on...

264 I woprk in a different county this is important for my commute

265 When do you get back to me on how this survey goes? where's the feedback? whats this box got to say to me?

267 None

268 Thank you for doing the survey. Please cut off funding to VTA and SCC if you can.

269 Information sent to colleges would also be nice - many of us are college students.

27 I am very interested in seeing a serious effort made to re-establish Ferry Service between East Bay Cities, San Francisco and other destinations. The process is taking too long and seems to be aimed at commuters from the outer bay area rather than people who have chosen to live closer in. The ferry should not be pursued as a mode to compete with automobile drivers. Instead, it should be looked at as a mode that will generate its own following, many of whom will begin their transportation pattern without ever making a commitment to the automobile (people who are in early college or late high school). We should think of the bay as a way to convey people from one area to another without paying the cost for roads and bridges. Much more should be done to improve rail capacity. The Bay Area needs to grow up and learn from its neighboring cities (Tokyo, Hong Kong, New York, Boston, London, Paris etc... We are still well behind these more experienced and sophisticated places in terms of transportation.

270 Thanks for the chance.

271 Am primarily concerned and affected by ac transit

272 It would help immensely if public transportation in outlying areas operated on schedules that allow WORKING people to get from their homes to their place of business without the use of a vehicle.

273 I think it is critical that facilities for non-motorized transportation and public transportation be considered and funded at a higher level. We will NOT be able to address the transportation needs in the bay area by continuing to focus so heavily on how to move more motorized vehicles in our area.

274 Thank you for the opportunity to participate in this survey.

275 I have been paying for BART for over 35 years. I think it is overdue in Antioch.

28 I see all the different issues regarding transportation as critical to a healthy lifestyle now and in the future.

29 You can also post information about meetings on trains and buses and those larges signs on the Bay Bridge. The Alliance forwards a lot of notices that are useful for me to forward to the employers and developers.

3 More one on one attention and outreach to smaller counties.

3 My responses are those of me as an individual. I was not trying to describe how you might need to operate to adress all the multi lingual and perspectives involved

3 We appreciate you efforts to reach this far north. At times it seems that our concerns don't seem weighty enough to be heard.

30 N/A

31 Dedicate routes for bicycles and pedestrians only with no through automobile/SUV/truck traffic (except for commercial vehicles or handymen's trucks). Other routes for cars. Safety for pedestirans and bicycles should take first priority along with mass transit. Develop a subway network like London or Paris where the mass transit isn't hemmed in by cars.

32 Thanks for asking. Please share the results

33 I am disabled

34 Please make mass transit a high priority in transit funding.

<b>18. You have now completed the survey. Please provide any additional comments in the box below. Thank you.</b>
35 Energy is going to be an increasingly important issue in transportation as we go forward. MTC must continue and expand their role encouraging alternate transportation.
36 Thank you for the opportunity to participate.
37 If I could get a bus that didn't require me to change at Hilltop and take an hour, I would take it to work.
38 MTC should be exploring more ways to use congestion-based pricing to manage congestion and to pay for additional services. Congestion-based pricing establishes a price for a scarce resource and results in more efficiency in the transportation system. MTC should do all that it can to increase efficiency before making costly additions to physical capacity.
39 The size and comprehensiveness of your outreach program doesn't much matter. What the public in general thinks doesn't matter either, because until someone is brought up to speed on an issue his or her views are often not well considered. What does matter is the quality of your decisions...and it's clear that to optimize that quality you often need input from knowledgeable outsiders.
4 I think it would be good if MTC sent info to workplaces to then share with employees through company newsletters, bulletin boards, etc.
4 MTC meetings seem to be more about what's already been decided, i.e. the public really has not say in anything. You have the process all done and take public comment because you are required to by law. These meetings, while are required by law, are a real waste of taxpayer dollars. You don't need to provide so many options, such as bus passes, etc. to meet the requirements of the law. Stop wasting our hard earned dollars on catering to a few people and spend it on the roads where we voted for it to be spent.
4 You MUST figure out how to get more than the usual suspects to participate!
40 None
41 I appreciate the workshops put on by MTC, but please show restraint in providing perks to attendees. It makes a bad impression when every attendee gets expensive color spiral-bound books, tote bags, free lunch, etc. It looks like you are squandering taxpayer money, which looks particularly questionable since you're the money managers for transportation in the Bay Area. I do public outreach to people who are desperate for paratransit and senior transit, and the money I've seen you spend on one workshop could provide a lot of rides for seniors to medical appointments.
42 Please post the results of this survey online.
43 I work in Oakland, and take public transit to get here. It is financially a better proposition, though a slower process. It would be nice to keep it a financially better while making it faster.
44 You need to involve more people than just the activists
45 We need more \$ for public transportation-especially busses - and less for trying to build more roads , which will NOT work!!!!
46 The State of California needs to have a STANDARDIZED and SAFE bike lane system. The current white painted line on the pavement is nearly pointless. SAFE bike lanes offer the public quiet, inexpensive, pollution free commute ability while affording exercise & thus fewer medical problems at the same time. THE KEY IS THE WORD "SAFE." Most "bike lanes" are not safe and go unused for that reason.
47 Thank you!
48 In person meetings tend to get feedback from people who don't have other responsibilities--working full time, family, etc.--and the results of these in person meetings never seem to be distributed to those of us who are interested & wish to participate, but can't participate in such a time-consuming event as an in-person meeting.
49 I think the MTC needs a way to back off of big expensive projects that have major political support but for which other reasonable alternatives were never really evaluated. The project selection process is somewhat corrupt.
5 Building more freeways is not the answer. A mass transit network seems to be the only viable answer at this time.
5 The first question wouldn't allow me to check more than one item even though it was supposed to allow up to 3. I listed them as best I could on the one line available under "other".
5 When is the MTC going to step up to the plate and point out the ridiculousness of the SMART rail proposal?
50 When considering traffic reduction, please don't forget bicycles as a means of transportation. I commute by bicycle, rain or shine, 15 miles each work day. Many do, see [Web site available by request] for examples.
51 I don't usually go to MTC website. MTC should work to increase gasoline & diesel taxes and subsidize more public transportation to give people incentive to drive less. Spare the Air days should be morning commute hrs only, not all day.
52 Thank You for the opportunity! Are you HIRING?
53 Thanks for asking
54 I appreciate your efforts at outreach. Other agencies should try as hard.
55 Thank you.
56 MTC should try to get the bike coalitions aligned and start earnestly working on improving bike trails, bike access to bay bridges - I ride my bike to work...and there's only a short period where I have to be on the roadway, and despite that, automobile drivers are still rude & reckless toward me as a cyclist; they are astoundingly ignorant of bike-road laws. Americans are getting fatter at the same time destroying the air; bikes go a long way in alleviating both problems.
57 Thank you for your attention to these issues
58 I think MTC needs to find an effective way to get input from the transportation business sector in the greater planning and programming process. Perhaps forming alliances with organizations such as Bay Area Council, Bay Planning Coalition, etc. might provide an entre to this heretofore rather reclusive and reluctant sector?

<b>18. You have now completed the survey. Please provide any additional comments in the box below. Thank you.</b>
59 Too many people do not understand the hierarchy of MTC with other agencies. It becomes difficult to follow who is the ultimate decision maker in funding decisions.
6 MTC...GREAT JOB!!! Hemminger for President ;-)
6 Question #1 says that I can pick up to 3 transit issues, but answer selection limits me to only 1 issue.
6 Question 1 would not allow more than one choice.
60 I would like to see MTC and other transit related agencies - CAL trans, Amtrak, BART, etc be accountable to the public and state dollars and get things donev - not just in Lafayette and Danville, but all over - fix the intersections where there are 10+ accidents a year, install flashing crosswalks ifo every school, insure our seniors and the routes they most frequently travel have been evaluated and improved so they are able to travel easier and w/ more reliability and safety. I am tired of potholes and crappy roads....for the amount of money the dollars represent, we should at least be able to travel w/ some certainty that we wont have to get a wheel alignment every 90 days.
61 MTC needs to do more to improve reliability of Muni service and bus service on AC Transit.
62 Please check out our website.
63 I am a BCDC Commissioner
64 Thanks for all your hard work....
65 Where & when will you show results of your survey?
66 Using cell phones on MUNI should be banned! ANYONE caught using REAR doors to enter busses should have to do community service and pay a steep fine. These people are anarchists!
67 I hear lots of people wanting to densify Alameda. Have any of them ever asked you for a new bridge or tube. What did you say?
68 Who benefits from public transport? I think everyone - employer, employee, public in general (eg air quality, energy conservation). Therefore cost of public transport should be born by general fund. Imagine how traffic congestion would change if public transport were freely available and would be of good service
69 Narrated explorations of areas in the region, perhaps by bus, with a group of interested citizens, officials, planners, and intepretive observers, followed by facilitated dialogue could really expand an understanding of MTC's perspective and process. It would allow interested citizens to see how MTC views the region and understand the biases and constraints of a large, powerful, agency with little direct connection to individuals.
7 Create financial incentives for employers and employees to change work hours to swing shifts and night shifts.
7 I'd like to see MTC (and all transit agencies) revamp their community advisory groups to have them be comprised of advocates who can really work on issues affecting their communities, rather than just having these groups made up of individuals who are willing to serve but don't actually do much. This would involve MTC going out into the communities and talking to the leadership, and making a commitment to create Advisory Groups that are effective.
7 There does not seem to be a way to choose more than one answer for the first question, even though it says one may choose three
70 Thank you
71 I live in an area that is not covered by mass transit. How about meeting in my city?
72 Thank you
73 Your surveys are consistently biased, and therefore irrelevant, as you never include road-building or bridge-building options within the choice options of your questions. The vast majority of people are motorists, not transit users. Your approach to surveys is profuoudly dishonest.
74 I would like to see alternatives to automobiles. safer roads for bikes, signals sensitive to bikes to turn for them, lanes marked with space for bikes on turns,... i would like people to realize that bikes are for transportation not only recreation, and that using them has less impact on roads and improves health. new roads in santa rosa, like hwy 12/ farmers lane onramp, were built with 2 right turn lanes cutting off sidewalks and bike lanes to enter the freeway. siutations like that should be uunfathomable for new road designs. i recently went to palo alto. i was amazed that hwy 280 has 6 lanes in each direction in some places, where No one lives. Here in the north bay, 2 lanes each way on 101 in the midst of engorged popul:ation. Who greased whose palm to pave that road? trains. please. and with space to carry bikes for getting to and from station. thanks
75 Pretty good survey. A suprise.
76 Good Luck
77 This survey form functions only if "cookies" are enabled in the user's browser. (Otherwise, you never leave the first page.) But it provides no diagnostics or warnings about this requirement. This is Mistake #1 of sloppy Web design. ALWAYS test and warn about cookie requirements -- or better still, eliminate them. Thanks.
78 Please make sure that whatever communication methods are selected by MTC must be accessible to people with mobility, sensory and cognitive disabilities.
79 Thank you!
8 ----- think motorcycles as the solution for everything: parking, fuel use, hwy congestion, eliminating an extra caldecott tunnel bore, etc ...
8 Good luck.
8 Please note that the first question, which indicated i could choose up to 3 responses, only allowed 1 response.
80 Call for total abolition off all new hiway expansion,we have enough- they more that are built the more congestion=greenhouse gasses

**18. You have now completed the survey. Please provide any additional comments in the box below. Thank you.**

we produce= time to expand pub. transit only=the big one is coming.1950's views are dead -wake the hell up!

81 I use public transit exclusively and so does my husband. I am a senior center director for 30 years so I know a bit about senior and disabled transit issues.

82 Thanks!

83 Nationally how do you rate VTA. Why has there ridership declined??? Where has this been told to the public???

84 I don't own a car, and walk or bike for most of my transportation. Better bicycling conditions, including intermodal access on transit, are my top priority.

85 Thanks for the opportunity

86 The process is badly broken now with people mainly wanting to return to the 19th century with obsolete, little used transit. Almost nobody in the meeting is interested in options for the 21st Century. Almost all of the comments are based on false theories that have been long disproved. Almost none of the comment present anything that can decrease congestion and its associated pollution increase. Almost nobody is presenting anything that is a practical solution for the present and the future.

87 I appreciate your efforts to keep the community/public informed on transportation issues and MTC's role in addressing them.

88 MTC needs to concentrate on alternative means of transportation

89 an excellent tool to obtain information

9 I would like to thank whoever put this survey together. It was jsut the right length, good questions, very easy to use. This is the way that things like this should be done. Hopefully others will follow this lead. After all we are in the 21st century. We should all be using the electronic format. Just my thoughts. Thanks again.

9 Keep up the great work!

9 Most important for mtc should be a single cashless ticket system, similar to fastrak

90 I would like to know what MTC thinks about the costs and benefits of free Muni in San Francisco.

91 Thanks for asking.

92 MTC should perform regional transportation planning and not just taking a county transportation plan and folding it into the MTC plan. How many more people can we fit into the Bay Area? From a national security / natural disaster perspective I feel we are setting ourselves up for failure at the next earthquake / or act of terrorism. When will the CEOs commute to their "Tracy facility" from their Los Altos Hills homes? When will business embrace real flex time to reduce the commute congestion. We managed to eliminate the rail heads in SF, San Jose to only have trucks congest the freeways. We spend so much money on freeways (originally for national security) we expect them to be maintained for free. The mantra is that a choice must be provided for transportation. Well if the greenhouse impact raises the costal waters, there will be no choices. Land use, population, the economy, the environment, transportation and national security / disaster recovery must be collectively addressed in the equation and not separately. (I feel better now!) Thank you.

93 I have a key priority issue for MTC. Please, PLEASE work to develop a Single Card - like Translink - that will work on ALL BAY AREA TRANSIT systems. One Card is the only way to go.

94 The safety and convenience of walking and bicycling should be given much higher priority.

95 You're welcome

96 Buses are cleaner, newer, but fares are higher - all in all, a good deal. Some line consolidations seem to ne working. My main annoyance is buses that just don't show up, having to wait for the next bus. Happens at least 2-3 times a month, usually when it is raining. Buses 12 and 57.

97 Its worth the time thank you & have a nice evening...

98 I first rode Golden Gate transit when I was in high school (1970) and I still think their drivers are arrogant and a danger on San Francisco streets. I have ridden the B, N, K, and local line 13 since 1981, and I dearly appreciate the AC Transit trans-bay service. The drivers on the B and N lines are generally good natured. The MTC should ensure that any plan for a regional terminal preserves the on-bridge convenience provided by the East Bay Terminal. Bypassing the surface street congestion around the freeway onramps is one of the prime reasons the Transbay bus is such a treasure.

99 Thank you too.